

# ■ Call Analytics Summary Report

by **Coworkers.ai** | Advanced Speech-to-Text Analytics  
2025-02-03 07:30:37 to 2025-06-30 16:09:43

## Key Performance Indicators

| Metric                  | Value      |
|-------------------------|------------|
| Total Calls             | 8,200      |
| Total Duration          | 85.9 hours |
| Avg Call Duration       | 0.6 min    |
| Total Utterances        | 124,179    |
| Avg Quality Score       | 89.0%      |
| Avg Vocabulary Richness | 81.4%      |
| Avg Filler Rate         | 3.96%      |
| Avg Interruption Rate   | 66.0%      |

## ■ Longest Calls

| call_id       | total_duration | total_utterances |
|---------------|----------------|------------------|
| call_5edf3a25 | 59.0           | 57               |
| call_6a01e720 | 59.0           | 24               |
| call_80f5bcc8 | 59.0           | 20               |
| call_8daecec2 | 59.0           | 25               |
| call_286960d4 | 59.0           | 31               |
| call_47b9072a | 59.0           | 36               |
| call_ac4bd14d | 59.0           | 11               |
| call_e6ed811e | 59.0           | 13               |
| call_a1a7c80b | 59.0           | 21               |
| call_dd9d58f5 | 59.0           | 9                |

## ■ Most Talkative Calls

| call_id       | total_utterances | total_words |
|---------------|------------------|-------------|
| call_d637cb50 | 215              | 128         |
| call_3a0d767b | 175              | 97          |
| call_a1dc3e3c | 131              | 88          |
| call_be663704 | 128              | 147         |
| call_437521c0 | 119              | 120         |
| call_e7160d7f | 117              | 114         |
| call_ce3e40b6 | 116              | 139         |
| call_a54cc36e | 115              | 128         |
| call_ffc130d0 | 114              | 96          |
| call_7b86b9d0 | 114              | 122         |

## ■ Quality Insights

Average data quality score across all calls is 89.0%. 3125 calls have quality issues that need attention.

## ■ Language Analytics

Average vocabulary richness is 81.4%, indicating a good variety of words used. On average, calls contain 2.7 questions.