As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario you are documenting.

ple is they ocess?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
dissatisfaction of Loose self- jobs financial problems confidence	Get to know the Get to know about Get a job offer with Get to know about skills required in the lots of job openings a satisfaction her skills industry	Job satisfaction Highly motivated and trained	Shares the maintain a friendly experience gained connection with a in her job journey recruiters
Skill development recommended by chatbot	applying a particular Get a job openings job, based on their notification via email skiltset notification via email	Looking very Be aware of job curious on getting a openings and joboffer letterfrom application the company. deadlines.	Work and gain skills Interact with all the with colleagues at people in the the company organisation
Job recruiter select the skilled candidate for her company	Job seeker maintain Job seeker will Job recruiter will and update her crack the written filter the candidates resume properly test and interviews based on screening and effectively test and interviews test	Job seeker will finish the background clearance and get the job offer letter as soon as possible	Job seeker will gain Job seeker will not a good career fired from her growth company
	Gain self confidence by attending mock Gain new skills interviews	Motivated and exhilarated	Professional growth Financial security and improvement in her attitude
Fear of rejection Fear of future	Fear of employment Didn't get a job offer from the dream company	Get job offer from dream company	Imposter syndrome