

Substrate Migration Technical Consultancy Group

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Document Level Classification

[200](#)

- [Who we are and what we do](#)
- [What we Don't Offer](#)

Who we are and what we do

Teams often don't know where to begin when migrating a service from oldprod to substrate. When it comes to cutting over live traffic, teams should feel confident that all bases have been covered and that a plan for doing the cutover is prepared and reviewed.

The group supports service teams in the migration of their services from oldprod to substrate by providing documentation, worksheets and technical knowledge during the planning stage. The objective is to help service teams get a picture of what their service consists of, how and if these resources will be moved to substrate, the order in which to do so, and lean on the technical knowledge of teams in Epic to help answer questions and identify risks.

In the same way we use an Operational Readiness Review for new services, we can use a Substrate Migration Review for planning and conducting the moving of services from oldprod to substrate.

The processes outlined in this document should help service teams answer the two following questions:

1. I want to move my service from oldprod to substrate - where do I begin and what do I need to do.
2. I'm ready to migrate traffic from oldprod to substrate - how do I ensure a smooth transition.

The migration group comprises of members from:

- Governance (including Database team)
- Platform Engineering
- ProdEng
- Observability
- EcoSec

What we Don't Offer

1. Carrying out implementation of the work required to move services from oldprod to substrate.
2. Carrying out the migration of traffic or resources to substrate.

This is not to say "you're on your own" of course - we provide support during the whole process but the onus is on the service team to carry out the work itself.

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