

Requesting Access to a Substrate Account and or Clusters For Teams

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Introduction

If you already have an existing substrate environment, account, or EKS cluster; team access is granted via [Sailpoint](#) Job Roles.

Job Roles

Job Roles are a collection of accesses appropriate to a job function. For example if your team performs specific functions across many systems, a Job Role can be added to your profile in Sailpoint, and it would provide you with all the access necessary. If you want to know the Job Role for your team, please speak to your team lead or whoever is the point of contact on your team for system access. They can provide you with the name of the role to request in SailPoint. If you want a detailed explanation of [Sailpoint](#) Job Roles please review [this document](#).

Requests to update a Job Role can be submitted via [this form](#). Note: The form refers to them as Business Roles.

When filling out the form please use the following format:

Please add the following access to the provided job role:

Job Roles: <job-role-name- 1 >, <job-role-name- 2 >

AWS Access: <account-name- 1 > <role>, <account-name- 2 > <role>

K8S Access: <cluster-name- 1 > user, <cluster-name- 2 > user



Help Center / IT Help Desk

Create or Modify Business Role

Use this form to create or modify an existing business role.

IAM - Options

☐ Create

☒ Modify



Please tell us if we need to create a business role or modify an existing one.

Name *(optional)*

Add AWS SSO and K8S SSO access

What would you like the role to be called?

Access Included *(optional)*



What access does this role cover?

Access Needed *(optional)*

Please add the following access to the provided job role:

Job Roles: <job-role-name-1>, <job-role-name-2>


AWS Access: <account-name-1> <role>, <account-name-2> <role>

K8S Access: <cluster-name-1> user, <cluster-name-2> user



What access does this role need?

Access to be Removed *(optional)*



What access needs to be removed?

 Private request ▾

Create

Cancel

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