

BOS – Global Administration & Governance

HOW BOS IS OPERATED, PROTECTED & TRUSTED

Official Platform Administration Doctrine

1. Core Principle

BOS Global Administration does not run user businesses. It governs the platform that enables businesses to operate safely, legally, and reliably.

2. Global vs Local Responsibility

Global administration controls platform-wide rules, pricing logic, tax engines, AI governance, security standards, and compliance frameworks. Local businesses retain full control over operations, staff, customers, and decisions.

3. Identity, Trust & Ownership Verification

The platform enforces business ownership verification, identity checks, duplicate account detection, and trust scoring to prevent abuse and impersonation.

4. Pricing & Billing Governance

BOS enforces Global Reference Pricing, hidden region affordability weighting, foreign exchange handling, VAT and digital tax engines, and revenue threshold monitoring. Pricing rules are versioned and auditable.

5. AI Governance & Safety

AI usage is governed through role-based access, usage limits, prompt auditing metadata, bias controls, and safety boundaries. AI never executes autonomous business decisions.

6. Compliance, Privacy & Law

BOS operates under a global privacy baseline aligned with GDPR principles. Country-specific tax, data protection, and residency rules are enforced via versioned rule packs without requiring code changes.

7. Data Protection & Consumer Rights

The platform ensures consent management, data minimization, right-to-access, right-to-delete, and data portability for all users.

8. Anti-Fraud & Abuse Prevention

Global administration monitors fraud signals, suspicious billing behavior, fake VAT numbers, refund abuse, and AI token misuse. Flags may trigger holds or reviews without altering user data.

9. Support & Dispute Handling

Support operations provide guidance, evidence access, and process correction assistance. Support teams do not modify financial records or business data.

10. Audit, Evidence & Transparency

BOS maintains immutable audit trails, verification logs, consent records, and system evidence to support audits and regulatory inquiries.

11. Internal BOS Global Dashboard

The internal administration dashboard provides system health metrics, regional compliance alerts, abuse indicators, and operational visibility without exposing individual business data.

12. Final Doctrine

BOS is global by architecture, local by law, neutral by design, and governed to protect users, regulators, and the platform itself.