

# Makarem-Investigate-A-Dataset-NoShowAppointment

December 24, 2018

## 1 Investigate a Dataset (No show Appointment)

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## Introduction

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment. A number of characteristics about the patient are included in each row.

<li>ScheduledDay tells us on what day the patient set up their appointment.</li>

'Neighborhood' indicates the location of the hospital.

'Scholarship' indicates whether or not the patient is enrolled in Brazilian welfare program Bolsa Família.

the last column: says 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up.

## Posted Questions

Do the female patient care more about their appointments?

Does having a Diabetes affect on the patient commitment of their appointments?

Which age range is more commitment of their appointments?

```
In [195]: # Use this cell to set up import statements for all of the packages that you
#         plan to use.
```

```
import pandas as pd
```

```
import numpy as np
```

```
% matplotlib inline
```

## Data Wrangling

```
In [196]: # Loading data and Perform operations to inspect data
#         types and look for instances of missing or possibly errant data.
df_appointments=pd.read_csv('No_show_appointment.csv')
df_appointments.info()
```

```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId      110527 non-null float64
AppointmentID  110527 non-null int64
Gender         110527 non-null object
ScheduledDay   110527 non-null object
AppointmentDay 110527 non-null object
Age           110527 non-null int64
Neighbourhood  110527 non-null object
Scholarship    110527 non-null int64
Hipertension   110527 non-null int64
Diabetes       110527 non-null int64
Alcoholism     110527 non-null int64
Handcap        110527 non-null int64
SMS_received   110527 non-null int64
No-show        110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB

```

```
In [197]: df_appointments.head(20)
```

```

Out[197]:
   PatientId  AppointmentID Gender  ScheduledDay \
0  2.987250e+13      5642903     F  2016-04-29T18:38:08Z
1  5.589978e+14      5642503     M  2016-04-29T16:08:27Z
2  4.262962e+12      5642549     F  2016-04-29T16:19:04Z
3  8.679512e+11      5642828     F  2016-04-29T17:29:31Z
4  8.841186e+12      5642494     F  2016-04-29T16:07:23Z
5  9.598513e+13      5626772     F  2016-04-27T08:36:51Z
6  7.336882e+14      5630279     F  2016-04-27T15:05:12Z
7  3.449833e+12      5630575     F  2016-04-27T15:39:58Z
8  5.639473e+13      5638447     F  2016-04-29T08:02:16Z
9  7.812456e+13      5629123     F  2016-04-27T12:48:25Z
10 7.345362e+14      5630213     F  2016-04-27T14:58:11Z
11 7.542951e+12      5620163     M  2016-04-26T08:44:12Z
12 5.666548e+14      5634718     F  2016-04-28T11:33:51Z
13 9.113946e+14      5636249     M  2016-04-28T14:52:07Z
14 9.988472e+13      5633951     F  2016-04-28T10:06:24Z
15 9.994839e+10      5620206     F  2016-04-26T08:47:27Z
16 8.457439e+13      5633121     M  2016-04-28T08:51:47Z
17 1.479497e+13      5633460     F  2016-04-28T09:28:57Z
18 1.713538e+13      5621836     F  2016-04-26T10:54:18Z
19 7.223289e+12      5640433     F  2016-04-29T10:43:14Z

   AppointmentDay  Age  Neighbourhood  Scholarship  Hipertension \
0  2016-04-29T00:00:00Z  62  JARDIM DA PENHA          0          1
1  2016-04-29T00:00:00Z  56  JARDIM DA PENHA          0          0

```

2	2016-04-29T00:00:00Z	62	MATA DA PRAIA	0	0
3	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0
4	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1
5	2016-04-29T00:00:00Z	76	REPÚBLICA	0	1
6	2016-04-29T00:00:00Z	23	GOIABEIRAS	0	0
7	2016-04-29T00:00:00Z	39	GOIABEIRAS	0	0
8	2016-04-29T00:00:00Z	21	ANDORINHAS	0	0
9	2016-04-29T00:00:00Z	19	CONQUISTA	0	0
10	2016-04-29T00:00:00Z	30	NOVA PALESTINA	0	0
11	2016-04-29T00:00:00Z	29	NOVA PALESTINA	0	0
12	2016-04-29T00:00:00Z	22	NOVA PALESTINA	1	0
13	2016-04-29T00:00:00Z	28	NOVA PALESTINA	0	0
14	2016-04-29T00:00:00Z	54	NOVA PALESTINA	0	0
15	2016-04-29T00:00:00Z	15	NOVA PALESTINA	0	0
16	2016-04-29T00:00:00Z	50	NOVA PALESTINA	0	0
17	2016-04-29T00:00:00Z	40	CONQUISTA	1	0
18	2016-04-29T00:00:00Z	30	NOVA PALESTINA	1	0
19	2016-04-29T00:00:00Z	46	DA PENHA	0	0

	Diabetes	Alcoholism	Handcap	SMS_received	No-show
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No
5	0	0	0	0	No
6	0	0	0	0	Yes
7	0	0	0	0	Yes
8	0	0	0	0	No
9	0	0	0	0	No
10	0	0	0	0	No
11	0	0	0	1	Yes
12	0	0	0	0	No
13	0	0	0	0	No
14	0	0	0	0	No
15	0	0	0	1	No
16	0	0	0	0	No
17	0	0	0	0	Yes
18	0	0	0	1	No
19	0	0	0	0	No

```
In [198]: # Create a list of unique values in handicap column
list(df_appointments['Handcap'].unique())
```

```
Out[198]: [0, 1, 2, 3, 4]
```

```
In [199]: # this returns a tuple of the dimensions of the dataframe
df_appointments.shape
```

```
Out[199]: (110527, 14)
```

```
In [200]: # although the datatype for AppointmentDay, ScheduledDay appears to be object, further
# investigation shows it's a string
print('appointment Day data type:',type(df_appointments['AppointmentDay'][0]))
print('Scheduled Day data type:',type(df_appointments['ScheduledDay'][0]))
```

```
appointment Day data type: <class 'str'>
Scheduled Day data type: <class 'str'>
```

```
In [201]: sum(df_appointments.duplicated())
```

```
Out[201]: 0
```

```
In [202]: # this returns useful descriptive statistics for each column of data
df_appointments.describe()
```

```
Out[202]:
```

	PatientId	AppointmentID	Age	Scholarship	\
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	
mean	1.474963e+14	5.675305e+06	37.088874	0.098266	
std	2.560949e+14	7.129575e+04	23.110205	0.297675	
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	
max	9.999816e+14	5.790484e+06	115.000000	1.000000	

	Hipertension	Diabetes	Alcoholism	Handcap	\
count	110527.000000	110527.000000	110527.000000	110527.000000	
mean	0.197246	0.071865	0.030400	0.022248	
std	0.397921	0.258265	0.171686	0.161543	
min	0.000000	0.000000	0.000000	0.000000	
25%	0.000000	0.000000	0.000000	0.000000	
50%	0.000000	0.000000	0.000000	0.000000	
75%	0.000000	0.000000	0.000000	0.000000	
max	1.000000	1.000000	1.000000	4.000000	

	SMS_received
count	110527.000000
mean	0.321026
std	0.466873
min	0.000000
25%	0.000000
50%	0.000000
75%	1.000000
max	1.000000

### 1.1.1 Data Cleaning

After assessing and exploring the data I found that the dataset has no missing data & no duplicate data!! WOW. But it has the following problems:

incorrect data type for 'AppointmentDay', 'ScheduledDay', and 'PatientId' columns.

outlier values in 'Age' column like (-1, 115).

Misspelled names in 'Hypertension', 'No-show', and 'Handicap' columns.

**1. Columns Remaing:** I will start with renaming 'Hypertension', 'No-show', and 'Handicap' columns.

```
In [203]: #renaming Hypertension , and Handicap columns
df_appointments.rename(columns={'Hypertension': 'Hypertension', 'Handicap': 'handicap', 'No
#check the result
df_appointments.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId      110527 non-null float64
AppointmentID  110527 non-null int64
Gender         110527 non-null object
ScheduledDay    110527 non-null object
AppointmentDay  110527 non-null object
Age            110527 non-null int64
Neighbourhood  110527 non-null object
Scholarship    110527 non-null int64
Hypertension    110527 non-null int64
Diabetes        110527 non-null int64
Alcoholism     110527 non-null int64
handicap       110527 non-null int64
SMS_received   110527 non-null int64
No_show        110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

**2.changing datatypes:** second, i will change the datatype for:

'AppointmentDay' from string to date & time

'ScheduledDay' from string to date & time

'PatientId' from float to string

```
In [204]: #changing datatype of PatientId column by using numpy functions
df_appointments['PatientId']=(df_appointments['PatientId']).astype(str)
#changing datatype by using pandas function
df_appointments['AppointmentDay']=pd.to_datetime(df_appointments['AppointmentDay'])
df_appointments['ScheduledDay']=pd.to_datetime(df_appointments['ScheduledDay'])
#check the result
```

```

df_appointments.info()
df_appointments.head()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId      110527 non-null object
AppointmentID   110527 non-null int64
Gender         110527 non-null object
ScheduledDay    110527 non-null datetime64[ns]
AppointmentDay  110527 non-null datetime64[ns]
Age            110527 non-null int64
Neighbourhood   110527 non-null object
Scholarship     110527 non-null int64
Hypertension    110527 non-null int64
Diabetes        110527 non-null int64
Alcoholism      110527 non-null int64
handicap        110527 non-null int64
SMS_received    110527 non-null int64
No_show         110527 non-null object
dtypes: datetime64[ns](2), int64(8), object(4)
memory usage: 11.8+ MB

```

```

Out[204]:

```

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	\
0	2.98724998243e+13	5642903	F	2016-04-29 18:38:08	2016-04-29	
1	5.58997776694e+14	5642503	M	2016-04-29 16:08:27	2016-04-29	
2	4.26296229995e+12	5642549	F	2016-04-29 16:19:04	2016-04-29	
3	867951213174.0	5642828	F	2016-04-29 17:29:31	2016-04-29	
4	8.84118644818e+12	5642494	F	2016-04-29 16:07:23	2016-04-29	

	Age	Neighbourhood	Scholarship	Hypertension	Diabetes	Alcoholism	\
0	62	JARDIM DA PENHA	0	1	0	0	
1	56	JARDIM DA PENHA	0	0	0	0	
2	62	MATA DA PRAIA	0	0	0	0	
3	8	PONTAL DE CAMBURI	0	0	0	0	
4	56	JARDIM DA PENHA	0	1	1	0	

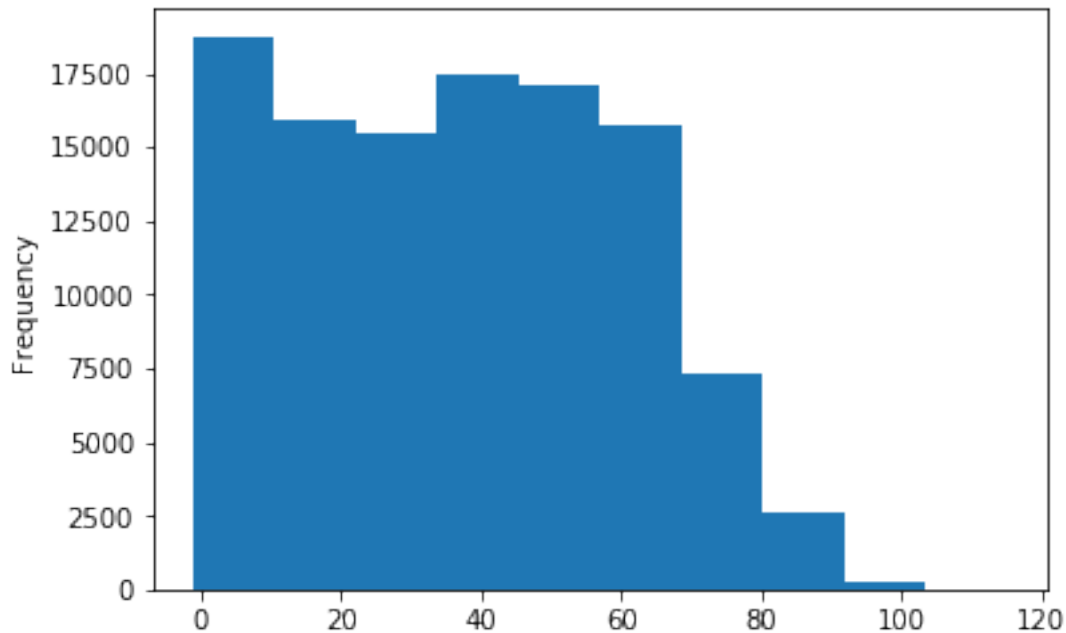
	handicap	SMS_received	No_show
0	0	0	No
1	0	0	No
2	0	0	No
3	0	0	No
4	0	0	No

**3.Removing outlier data:** finally I will remove the unrealistic data in 'Age' column in the following steps:

<li>detacte the outliler values.</li>

```
<li>define the boundries.</li>
<li>replace the outliers value with the mean of patients ages.</li>
```

```
In [205]: #detecting the outliler values
          # plot Age to draw histogram
          df_appointments['Age'].plot(kind='hist');
```



the concentration of the values is very high in range of 0 years to 90 years. therefore, i will consider the values less than 0 and above 90 as outliers.

```
In [206]: #define the boundries
          Lower_bound = 0.0
          Upper_bound = 0.997
          result = df_appointments['Age'].quantile([Lower_bound,Upper_bound])
          result
```

```
Out[206]: 0.000    -1.0
          0.997    90.0
          Name: Age, dtype: float64
```

any value is more than -1 is acceptable value and any value is more than 90 is an outlier value

**case 1:**  $-1.0 < -1 < 90.0$  - False

**case 2:**  $-1.0 < 20 < 90.0$  - True

```
In [207]: #definining the values accepted range
true_value =(result.loc[Lower_bound] < df_appointments['Age'].values) & (df_appointments
#check the result
true_value
```

```
Out[207]: array([ True,  True,  True, ...,  True,  True,  True], dtype=bool)
```

```
In [208]: #use this line to check the result
#df_appointments.Age[true_value]
```

```
In [209]: #obtaining the outlier values by reversing the true values
false_value = ~true_value
false_value
```

```
Out[209]: array([False, False, False, ..., False, False, False], dtype=bool)
```

```
In [210]: #calculating the mean of the patients ages
mean_value = np.mean(df_appointments.Age[true_value])
mean_value = int(mean_value)
mean_value
```

```
Out[210]: 36
```

```
In [211]: #replace the outliers values with the mean value
df_appointments.Age[false_value].fillna(mean_value,inplace=True)
#check the result
df_appointments
```

```
Out[211]:
```

	PatientId	AppointmentID	Gender	ScheduledDay \
0	2.98724998243e+13	5642903	F	2016-04-29 18:38:08
1	5.58997776694e+14	5642503	M	2016-04-29 16:08:27
2	4.26296229995e+12	5642549	F	2016-04-29 16:19:04
3	867951213174.0	5642828	F	2016-04-29 17:29:31
4	8.84118644818e+12	5642494	F	2016-04-29 16:07:23
5	9.59851332313e+13	5626772	F	2016-04-27 08:36:51
6	7.33688164477e+14	5630279	F	2016-04-27 15:05:12
7	3.44983339412e+12	5630575	F	2016-04-27 15:39:58
8	5.639472995e+13	5638447	F	2016-04-29 08:02:16
9	7.81245643693e+13	5629123	F	2016-04-27 12:48:25
10	7.34536231958e+14	5630213	F	2016-04-27 14:58:11
11	7.54295136844e+12	5620163	M	2016-04-26 08:44:12
12	5.66654781423e+14	5634718	F	2016-04-28 11:33:51
13	9.11394617216e+14	5636249	M	2016-04-28 14:52:07
14	9.98847233349e+13	5633951	F	2016-04-28 10:06:24
15	99948393975.0	5620206	F	2016-04-26 08:47:27
16	8.45743929428e+13	5633121	M	2016-04-28 08:51:47
17	1.47949661912e+13	5633460	F	2016-04-28 09:28:57
18	1.71353782452e+13	5621836	F	2016-04-26 10:54:18
19	7.22328918422e+12	5640433	F	2016-04-29 10:43:14



20	6.22257462899e+14	5626083	F	2016-04-27	07:51:14
21	1.21548437528e+13	5628338	F	2016-04-27	10:50:45
22	8.63229818888e+14	5616091	M	2016-04-25	13:29:16
23	2.13753979426e+14	5634142	F	2016-04-28	10:27:05
24	8.73485799688e+12	5641780	F	2016-04-29	14:19:19
25	5.8193699788e+12	5624020	M	2016-04-26	15:04:17
26	25787851512.0	5641781	F	2016-04-29	14:19:42
27	1.21548437528e+13	5628345	F	2016-04-27	10:51:45
28	5.92617169253e+12	5642400	M	2016-04-29	15:48:02
29	1.22577616366e+12	5642186	F	2016-04-29	15:16:29
...	...	...	...	...	...
110497	7.93589177751e+14	5757745	M	2016-06-01	09:46:33
110498	9.43365361457e+13	5787655	F	2016-06-08	10:21:14
110499	8.21969177626e+14	5757697	F	2016-06-01	09:42:56
110500	4.43438443335e+14	5787233	F	2016-06-08	09:35:13
110501	454425189389.0	5758133	M	2016-06-01	10:19:12
110502	7.31622885365e+14	5787937	F	2016-06-08	10:50:42
110503	2.36218168228e+13	5759473	F	2016-06-01	13:00:36
110504	9.94798255557e+12	5788052	F	2016-06-08	11:06:21
110505	5.6673438856e+13	5758455	F	2016-06-01	10:45:50
110506	897388334326.0	5758779	M	2016-06-01	11:09:20
110507	4.76946211847e+14	5786918	F	2016-06-08	09:04:18
110508	9.43365361457e+13	5757656	F	2016-06-01	09:41:00
110509	4.95296829376e+14	5786750	M	2016-06-08	08:50:51
110510	2.36218168228e+13	5757587	F	2016-06-01	09:35:48
110511	823599626588.0	5786742	F	2016-06-08	08:50:20
110512	9.87624564474e+13	5786368	F	2016-06-08	08:20:01
110513	8.67477849953e+13	5785964	M	2016-06-08	07:52:55
110514	2.69568517714e+12	5786567	F	2016-06-08	08:35:31
110515	6.45634214296e+14	5778621	M	2016-06-06	15:58:05
110516	6.92377244368e+13	5780205	F	2016-06-07	07:45:16
110517	5.57494241893e+12	5780122	F	2016-06-07	07:38:34
110518	7.26331492534e+13	5630375	F	2016-04-27	15:15:06
110519	6.54238778939e+13	5630447	F	2016-04-27	15:23:14
110520	9.96997666246e+14	5650534	F	2016-05-03	07:51:47
110521	3.63553377464e+13	5651072	F	2016-05-03	08:23:40
110522	2.57213436929e+12	5651768	F	2016-05-03	09:15:35
110523	3.59626632874e+12	5650093	F	2016-05-03	07:27:33
110524	1.55766317299e+13	5630692	F	2016-04-27	16:03:52
110525	9.21349314356e+13	5630323	F	2016-04-27	15:09:23
110526	3.77511518121e+14	5629448	F	2016-04-27	13:30:56

	AppointmentDay	Age	Neighbourhood	Scholarship	Hypertension \
0	2016-04-29	62	JARDIM DA PENHA	0	1
1	2016-04-29	56	JARDIM DA PENHA	0	0
2	2016-04-29	62	MATA DA PRAIA	0	0
3	2016-04-29	8	PONTAL DE CAMBURI	0	0
4	2016-04-29	56	JARDIM DA PENHA	0	1

5	2016-04-29	76	REPÚBLICA	0	1
6	2016-04-29	23	GOIABEIRAS	0	0
7	2016-04-29	39	GOIABEIRAS	0	0
8	2016-04-29	21	ANDORINHAS	0	0
9	2016-04-29	19	CONQUISTA	0	0
10	2016-04-29	30	NOVA PALESTINA	0	0
11	2016-04-29	29	NOVA PALESTINA	0	0
12	2016-04-29	22	NOVA PALESTINA	1	0
13	2016-04-29	28	NOVA PALESTINA	0	0
14	2016-04-29	54	NOVA PALESTINA	0	0
15	2016-04-29	15	NOVA PALESTINA	0	0
16	2016-04-29	50	NOVA PALESTINA	0	0
17	2016-04-29	40	CONQUISTA	1	0
18	2016-04-29	30	NOVA PALESTINA	1	0
19	2016-04-29	46	DA PENHA	0	0
20	2016-04-29	30	NOVA PALESTINA	0	0
21	2016-04-29	4	CONQUISTA	0	0
22	2016-04-29	13	CONQUISTA	0	0
23	2016-04-29	46	CONQUISTA	0	0
24	2016-04-29	65	TABUAZEIRO	0	0
25	2016-04-29	46	CONQUISTA	0	1
26	2016-04-29	45	BENTO FERREIRA	0	1
27	2016-04-29	4	CONQUISTA	0	0
28	2016-04-29	51	SÃO PEDRO	0	0
29	2016-04-29	32	SANTA MARTHA	0	0
...	...	...	...	...	...
110497	2016-06-01	76	MARIA ORTIZ	0	0
110498	2016-06-08	59	MARIA ORTIZ	0	0
110499	2016-06-01	66	MARIA ORTIZ	0	1
110500	2016-06-08	59	MARIA ORTIZ	0	0
110501	2016-06-01	44	MARIA ORTIZ	0	0
110502	2016-06-08	22	GOIABEIRAS	0	0
110503	2016-06-01	64	SOLON BORGES	0	0
110504	2016-06-08	4	MARIA ORTIZ	0	0
110505	2016-06-01	55	MARIA ORTIZ	0	0
110506	2016-06-01	5	MARIA ORTIZ	0	0
110507	2016-06-08	0	MARIA ORTIZ	0	0
110508	2016-06-01	59	MARIA ORTIZ	0	0
110509	2016-06-08	33	MARIA ORTIZ	0	0
110510	2016-06-01	64	SOLON BORGES	0	0
110511	2016-06-08	14	MARIA ORTIZ	0	0
110512	2016-06-08	41	MARIA ORTIZ	0	0
110513	2016-06-08	2	ANTÔNIO HONÓRIO	0	0
110514	2016-06-08	58	MARIA ORTIZ	0	0
110515	2016-06-08	33	MARIA ORTIZ	0	1
110516	2016-06-08	37	MARIA ORTIZ	0	0
110517	2016-06-07	19	MARIA ORTIZ	0	0
110518	2016-06-07	50	MARIA ORTIZ	0	0

110519	2016-06-07	22	MARIA ORTIZ	0	0
110520	2016-06-07	42	MARIA ORTIZ	0	0
110521	2016-06-07	53	MARIA ORTIZ	0	0
110522	2016-06-07	56	MARIA ORTIZ	0	0
110523	2016-06-07	51	MARIA ORTIZ	0	0
110524	2016-06-07	21	MARIA ORTIZ	0	0
110525	2016-06-07	38	MARIA ORTIZ	0	0
110526	2016-06-07	54	MARIA ORTIZ	0	0

	Diabetes	Alcoholism	handicap	SMS_received	No_show
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No
5	0	0	0	0	No
6	0	0	0	0	Yes
7	0	0	0	0	Yes
8	0	0	0	0	No
9	0	0	0	0	No
10	0	0	0	0	No
11	0	0	0	1	Yes
12	0	0	0	0	No
13	0	0	0	0	No
14	0	0	0	0	No
15	0	0	0	1	No
16	0	0	0	0	No
17	0	0	0	0	Yes
18	0	0	0	1	No
19	0	0	0	0	No
20	0	0	0	0	Yes
21	0	0	0	0	Yes
22	0	0	0	1	Yes
23	0	0	0	0	No
24	0	0	0	0	No
25	0	0	0	1	No
26	0	0	0	0	No
27	0	0	0	0	No
28	0	0	0	0	No
29	0	0	0	0	No
...	...	...	...	...	...
110497	0	0	0	0	No
110498	0	0	0	0	No
110499	1	0	0	0	No
110500	0	0	0	0	No
110501	0	0	0	0	No
110502	0	0	0	0	No
110503	0	0	0	0	No

110504	0	0	0	0	No
110505	0	0	0	0	No
110506	0	0	0	0	No
110507	0	0	0	0	No
110508	0	0	0	0	No
110509	0	0	0	0	No
110510	0	0	0	0	No
110511	0	0	0	0	No
110512	0	0	0	0	No
110513	0	0	0	0	No
110514	0	0	0	0	No
110515	0	0	0	0	Yes
110516	0	0	0	0	Yes
110517	0	0	0	0	No
110518	0	0	0	1	No
110519	0	0	0	1	No
110520	0	0	0	1	No
110521	0	0	0	1	No
110522	0	0	0	1	No
110523	0	0	0	1	No
110524	0	0	0	1	No
110525	0	0	0	1	No
110526	0	0	0	1	No

[110527 rows x 14 columns]

```
In [212]: #use this line to check the result
          #df_appointments.Age[false_value]
```

```
In [213]: # use this line to check the result
          #df_appointments['Age']
```

## Exploratory Data Analysis Now I have done with cleaning my data It is clean and clear. I will move on to exploration and compute statistics to answer the question.

### 1.1.2 Research Question 1: Do the female patient care more about their appointments?

In this question I will find whether the female patients are more committed to their appointments

```
In [214]: #finding the number of female and male patients
          df_appointments['Gender'].value_counts()
```

```
Out[214]: F    71840
          M    38687
          Name: Gender, dtype: int64
```

```
In [215]: #calculating the number of female patients who came to their appointment
          df_F_show = df_appointments.loc[(df_appointments['Gender'] == "F") & (df_appointments['AppointmentStatus'] == "Completed")]
          F_show = df_F_show['PatientId'].count()
          F_show
```

Out[215]: 57246

```
In [216]: #calculating the number of female patients who skip to their appointment
df_F_Noshow = df_appointments.loc[(df_appointments['Gender'] == "F") & (df_appointment
F_Noshow = df_F_Noshow['PatientId'].count()
F_Noshow
```

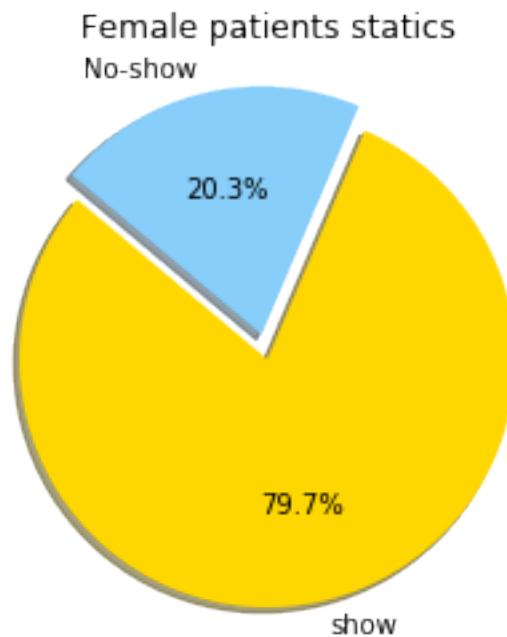
Out[216]: 14594

```
In [217]: #draw a pie chart to illustrate the result

#import matplotlib
import matplotlib.pyplot as plt

# Data to plot
labels = 'show', 'No-show'
sizes = [F_show, F_Noshow]
colors = ['gold', 'lightskyblue']
explode = (0.1, 0) # explode 1st slice

# Plot
plt.pie(sizes, explode=explode, labels=labels, colors=colors,
        autopct='%1.1f%%', shadow=True, startangle=140)
plt.title('Female patients statics')
plt.axis('equal')
plt.show()
```



this graph show us that Almost 80% of female patients tend to attend thier appointments

```

In [218]: #calculating the number of male patients who came to their appointment
df_M_show = df_appointments.loc[(df_appointments['Gender'] == "M") & (df_appointments['AppointmentStatus'] == "show")]
M_show = df_M_show['PatientId'].count()
M_show

Out[218]: 30962

In [219]: #calculating the number of male patients who skip their appointment
df_M_Noshow = df_appointments.loc[(df_appointments['Gender'] == "M") & (df_appointments['AppointmentStatus'] == "no-show")]
M_Noshow = df_M_Noshow['PatientId'].count()
M_Noshow

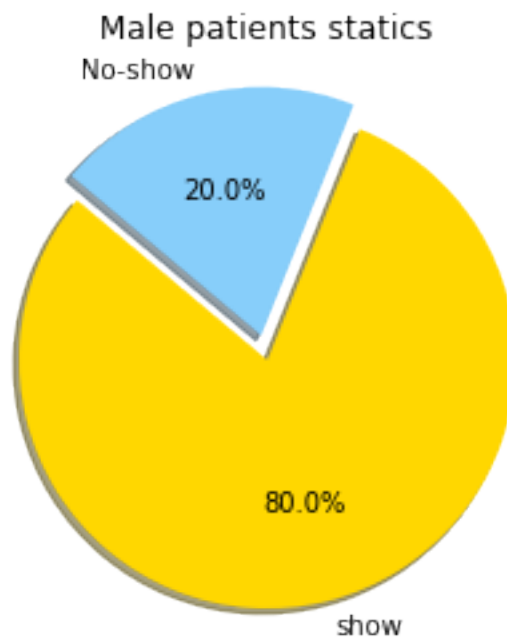
Out[219]: 7725

In [220]: #draw a pie chart to illustrate the result
# Data to plot
labels = 'show', 'No-show'
sizes = [M_show, M_Noshow]
colors = ['gold', 'lightskyblue']
explode = (0.1, 0) # explode 1st slice

# Plot
plt.pie(sizes, explode=explode, labels=labels, colors=colors,
        autopct='%1.1f%%', shadow=True, startangle=140)

plt.title('Male patients statics')
plt.axis('equal')
plt.show()

```



this graph show us that 80% of male patients tend to attend thier appointments

### 1.1.3 therefore,

gender does not have an effect on patients commitment toward their appointments

### 1.1.4 Research Question 2: Does having a Diabetes affect on the patient commitment of their appointments?

In this question I will find wether or not diabetics tend to skip thier appoointments

```
In [221]: #findinging the number of diabetics
df_appointments['Diabetes'].value_counts()
```

```
Out[221]: 0    102584
          1     7943
          Name: Diabetes, dtype: int64
```

```
In [222]: #calculting the number of diabetics who came to their appointment
df_D_show = df_appointments.loc[(df_appointments['Diabetes'] == 1) & (df_appointments['AppointmentStatus'] == 'show')]
D_show_count = df_D_show['PatientId'].count()
D_show_count
```

```
Out[222]: 6513
```

```
In [223]: #calculting the number of diabetics who skip their appointment
df_D_Noshow = df_appointments.loc[(df_appointments['Diabetes'] == 1) & (df_appointments['AppointmentStatus'] == 'no-show')]
D_Noshow_count = df_D_Noshow['PatientId'].count()
D_Noshow_count
```

```
Out[223]: 1430
```

```
In [224]: #total diabetics
D_total = 7943
#calculting the percentage for both diabetics who attend their appointment and who's not
show_count_Percentage = int((D_show_count/D_total)*100)
print('Percentage of diabetics who comes to their appointment: ',show_count_Percentage)
Noshow_count_Percentage = int((D_Noshow_count/D_total)*100)
print('Percentage of diabetics who skip their appointment: ',Noshow_count_Percentage)
```

Percentage of diabetics who comes to their appointment: 81 %

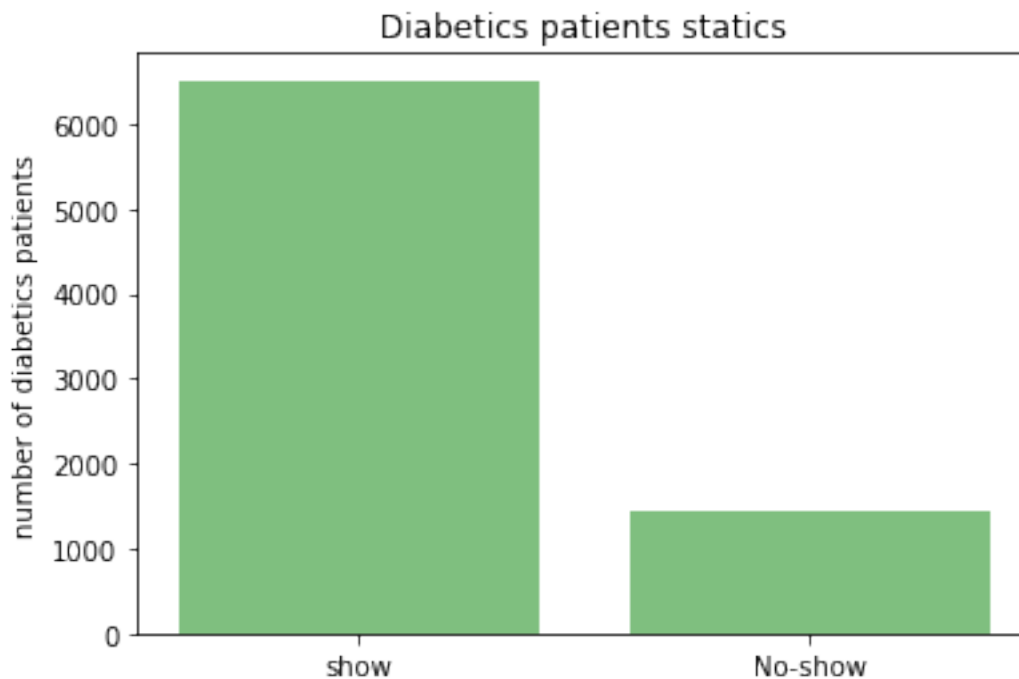
Percentage of diabetics who skip their appointment: 18 %

```
In [225]: #draw a Bar chart to illustrate the result
objects = ('show', 'No-show')
y_pos = np.arange(len(objects))
values = [D_show_count,D_Noshow_count]
```

```
plt.bar( y_pos, values, align='center', alpha=0.5, color='g')
plt.xticks(y_pos, objects)

plt.ylabel('number of diabetics patients')
plt.title('Diabetics patients statics')

plt.show()
```



### 1.1.5 As result :

Diabetes does not have an effect on patients commitment toward their appointments

### 1.1.6 Research Question 3: Which age range is more commitment of their appointments?

In this Question I will find out which age range (children , youth, older people) tend to attend thier appointments.

```
In [226]: #calculating the number of kids who came to their appointment
df_kids_show = df_appointments.loc[(df_appointments['Age'] > -1) & (df_appointments['Ag
kids_show_count = df_kids_show['PatientId'].count()
kids_show_count
```

```
Out[226]: 19220
```



```

In [227]: #calculating the number of kids who skip their appointment
df_kids_Noshow = df_appointments.loc[(df_appointments['Age']> -1) & (df_appointments['Age']> 15)]
kids_Noshow_count = df_kids_Noshow['PatientId'].count()
kids_Noshow_count

Out[227]: 5248

In [228]: #calculating the number of youth who came to their appointment
df_youth_show = df_appointments.loc[(df_appointments['Age']> 15) & (df_appointments['Age']< 40)]
youth_show_count = df_youth_show['PatientId'].count()
youth_show_count

Out[228]: 27741

In [229]: #calculating the number of youth who came to their appointment
df_youth_Noshow = df_appointments.loc[(df_appointments['Age']> 15) & (df_appointments['Age']< 40)]
youth_Noshow_count = df_youth_Noshow['PatientId'].count()
youth_Noshow_count

Out[229]: 8474

In [230]: #calculating the number of old people who came to their appointment
df_old_show = df_appointments.loc[(df_appointments['Age']> 40) & (df_appointments['Age']< 65)]
old_show_count = df_old_show['PatientId'].count()
old_show_count

Out[230]: 41238

In [231]: #calculating the number of old people who came to their appointment
df_old_Noshow = df_appointments.loc[(df_appointments['Age']> 40) & (df_appointments['Age']< 65)]
old_Noshow_count = df_old_Noshow['PatientId'].count()
old_Noshow_count

Out[231]: 0

In [232]: #draw a Bar chart to illustrate the result of show
objects = ('Kids', 'Youth', 'Old people')
y_pos = np.arange(len(objects))
values = [kids_show_count, youth_show_count, old_show_count]

plt.bar( y_pos, values, align='center', alpha=0.5, color='g')
plt.xticks(y_pos, objects)

plt.ylabel('number of patients')
plt.title('Age range show statics')

plt.show()

#draw a Bar chart to illustrate the result of no show

```

```

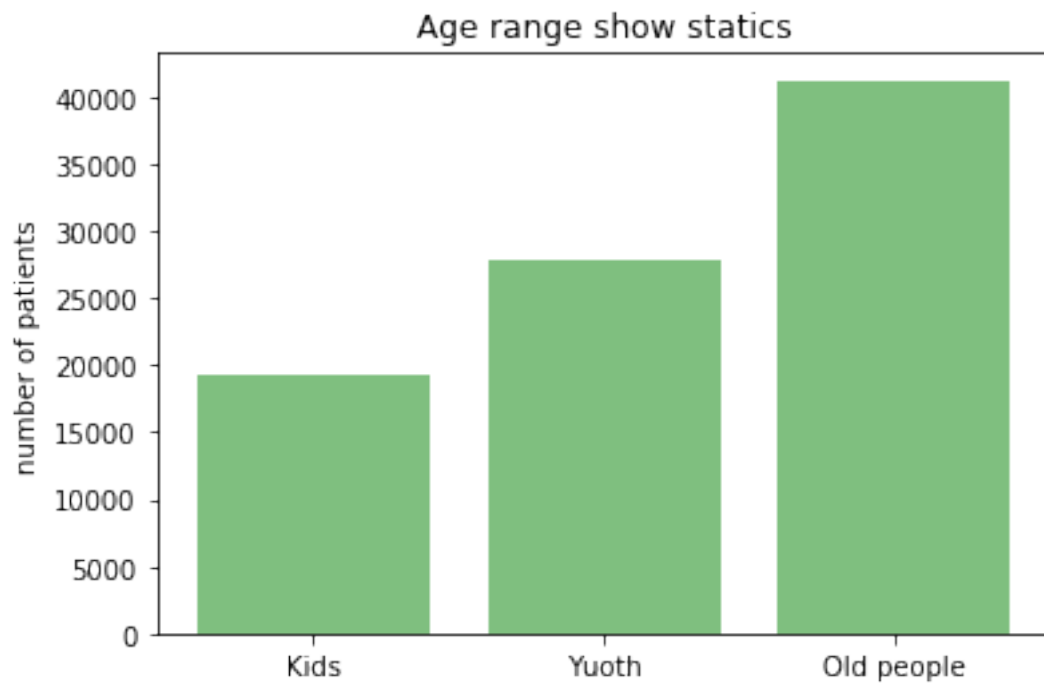
objects = ('Kids', 'Yuoth', 'Old people')
y_pos = np.arange(len(objects))
values = [kids_Noshow_count, youth_Noshow_count, old_Noshow_count]

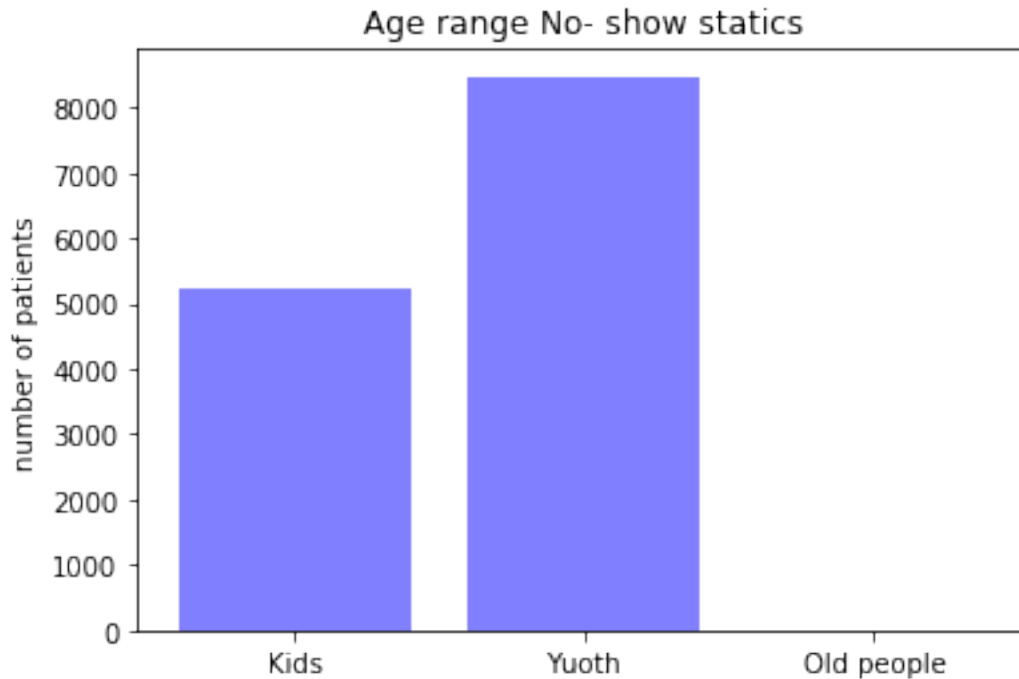
plt.bar( y_pos, values, align='center', alpha=0.5, color='b')
plt.xticks(y_pos, objects)

plt.ylabel('number of patients')
plt.title('Age range No- show statics')

plt.show()

```





#### 1.1.7 As result :

Even though the number of kids and youth patient who attend thier appointment is very high. But all older people came to thier appointments which means they have a higher commitment to their appointments

##### ## Conclusions

the main focus of this report is looking at relationships between patient variables and his commitment towards his appointment. I chose to investigate the relationship between (patient age, diabetes, patent gender) with the patient appointments attendance. I have found that these variables do not affect the patient commitment to his appointments except the age. older people tend to have a higher commitment. I think this relationship is strong and direct since usually the older the human get, they suffer from more diseases

**limitations:** handicap have anonymous 4 unique values. thier meaning is not clear. therefore, I could not use them in investigation.

I need the appointment location neighbourhood along with the patient neighbourhood to find out if the destance affect on the patient appointments attendance.

In [ ] :