

## **ML REMOTE UTILITIES (MLRU)**

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#### **1. TERM**

Subject to termination under Termination Clause below the License shall be perpetual.

#### **2. OWNERSHIP**

The **ML REMOTE UTILITIES** software is owned and copyrighted by **(Mesh-Lero Pty Ltd) - MESH LERO E GOVERNMENT PROJECTS AND TECHNOLOGIES, Reg No: K2016223056**. The License and Title Confers Ownership of the Product and Should Not Be Taken As A Sale of Any of Our Product without Our Concern.

### 3. GRANT OF LICENSE

This software is designed to run on standalone computers and computer networks. The following licenses are available for **ML Remote Utilities (MLRU)**:

### 4. FREE LICENSE

- 4.1 The "FREE" license is currently available to everyone at no cost (free). Business and personal use of the free license is allowed.
- 4.2 The free license allows to control the maximum of 10 (ten) hosts / remote PCs.
- 4.3 Using more than one free license key by an individual is prohibited.
- 4.4 Using more than one free license key within a business company or any other organization is prohibited.
- 4.5 The free license cannot be used alongside a commercial license on the same computer.

### 5. COMMERCIAL LICENSE

There are several types of commercial license:

- 5.1 The "STARTER" license allows a tech (user) to access the maximum of 20 endpoints (remote computers). This license restricts the number of concurrent techs to the number purchased.
- 5.2 The "MINI" license allows a tech (user) to access the maximum of 50 endpoints (remote computers). This license restricts the number of concurrent techs to the number purchased.
- 5.3 The "PRO" license allows a tech (user) to access an unlimited number of endpoints (remote computers). This license restricts the number of concurrent techs to the number purchased.
- 5.4 The "ENDPOINT" license restricts the number of endpoints (remote computers) to the number purchased. The number of concurrent techs (users) who can use the software is unlimited for this license type.

5.5 The "SITE" license allows unlimited concurrent techs (users) and unlimited endpoints (remote computers) within a company/organization.

## 6. SERVER AVAILABILITY FOR COMMERCIAL LICENSE USERS

Access to the Company's web-server (relay server) may be required for some features of the Program to work. The Company will take all the possible measures to ensure the server/servers are available and operational most of the time. However, it is not possible to guarantee an uninterrupted availability.

The Company guarantees the server availability for at least 6 months after the purchase has been made.

## 7. SERVER AVAILABILITY FOR FREE LICENSE USERS

Access to the Company's web-server (relay server) may be required for some features of the Program to work. The Company will take all the possible measures to ensure the server/servers are available and operational most of the time. However, it is not possible to guarantee an uninterrupted availability.

The Company may restrict or cease providing the hosted service (access to relay server) for the FREE license users at any time without prior notice.

## 8. INFORMATION WE COLLECT WHEN YOU USE THE PRODUCT

We may collect and process personal information described in this section to perform the contract for your use of the Product.

### 8.1 When you generate a free license key

You may choose to generate a free license key and register ML REMOTE UTILITIES Viewer either during installation or after the installation using the built-in registration dialog ("License key storage"). In this case, the Product communicates with our registration server at **<https://mesh-lero.itch.io/mlru-app>** and collects the following information:

- License owner. This can be your First and/or Last name, or company name, or any other information (text string) that you want to use as the license owner name.
- Your email address.

We collect this information with the purposes of: (I) Generating a named license key for you, (II) Send the generated license key to you via email (III) Send your license key to you via email when you use the "Recover Lost Key" form to recover your lost license key.

## 8.2 When you use the Internet-ID connection

When you use the Internet-ID feature together with our public Internet-ID service (the Company's relay server), the following information is logged on our servers:

- Originating IP address
- Destination IP address
- The Internet-ID code
- Date and time stamp

We need to collect this information: (I) to ensure the proper operation of the Product and our Internet-ID public service, including diagnosing your connectivity issues; (II) to satisfy legal requirements in case of a criminal investigation into using the Product for malicious purposes.

ML REMOTE UTILITIES utilizes end-to-end encryption using industry-standard algorithms, such as TLS 1.2. In addition, RSA+AES. We DO NOT have access to the contents of remote connection packets transmitted via our servers regardless of the license type.

## 8.3 When you use the MSI Configurator

When you use the MSI Configurator with the "Online" option, the program will communicate with our server in order to build

and return to you the output installer file with your custom settings.

Once you have downloaded your custom installer, all the temporary files pertaining to your build are immediately deleted from our server. We DO NOT store any information related to your use of the MSI Configurator.

#### 8.4 When you use the "Send Internet-ID to email" feature

When using the MSI Configurator you can enable the "Send Internet-ID via email" feature. This feature requires that you specify the details of the SMTP server that you want to use including your SMTP server address, account name and password. The program will use this SMTP server to send you the Internet-ID code as well as other access credentials once you deploy the program on the remote PC.

We DO NOT collect and store your SMTP server information when you use this feature.

#### 8.5 When you update the software

We DO NOT collect and store your personal information when you update ML Remote Utilities using the built-in program update feature.

### 9. COPYRIGHT

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You may terminate this License and this Agreement at any time by destroying the Product and its documentation, together with any copies in any form.

Company may terminate this License forthwith by notice in writing to you if you commit any serious breach of any term of this License and (in the case of a breach capable of being remedied) shall have failed within 30 days after receipt of a request in writing from Company so to do, to remedy the breach (such request to contain a warning of Company intention to terminate). Upon termination you will destroy or return to Company the original and all copies of the Product and will confirm in writing to Company that this has been done.

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## 14. Beta versions

The beta versions of ML REMOTE UTILITIES software can be provided for open beta testing and are explicitly marked "beta" in their name on the website as well as throughout program windows and

dialogs. These beta versions are believed to contain defects and their primary purpose is to obtain feedback on software performance and the identification of defects. You are advised to safeguard important data, to use caution and not to rely in any way on the correct functioning or performance of the beta versions of ML REMOTE UTILITIES and/or accompanying materials.

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