

# MAKE school

### USER TESTING



### WHAT IS USER TESTING?



#### PREPARING TO TEST

Have a goal

1. User behavior

2. Bug finding

Pick the right testers



### KNOW YOUR GOAL



### TESTING USER BEHAVIOR



### DO NOT INTERFERE



## SERIOUSLY, DO NOT INTERFERE



## SERIOUSLY, DO NOT INTERFERE\*

\*Most of the time



## YOU ARE YOUR WORST TESTER



### BREAK YOUR HABITS



### TRY TO BREAK EVERYTHING



## EXPLORE EVERY PART OF YOUR APP



#### CHOOSING A GOOD TESTER

Target Audience

Do they know you?

Do they know your app?



### KNOW YOUR BIAS



### WATCH YOUR USER





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