

13

INCIDENT REPORTS, ANALYSIS and TROUBLESHOOTING

Please refer to this [link](#) for the compilation of incident reports.

- Includes issues encountered on Surfer, X8 and multirotor

Summary of common problems :

- Lost GPS lock
- Unable to connect to Telemetry
- Unable to Compass Calibrate

1. LOST GPS LOCK

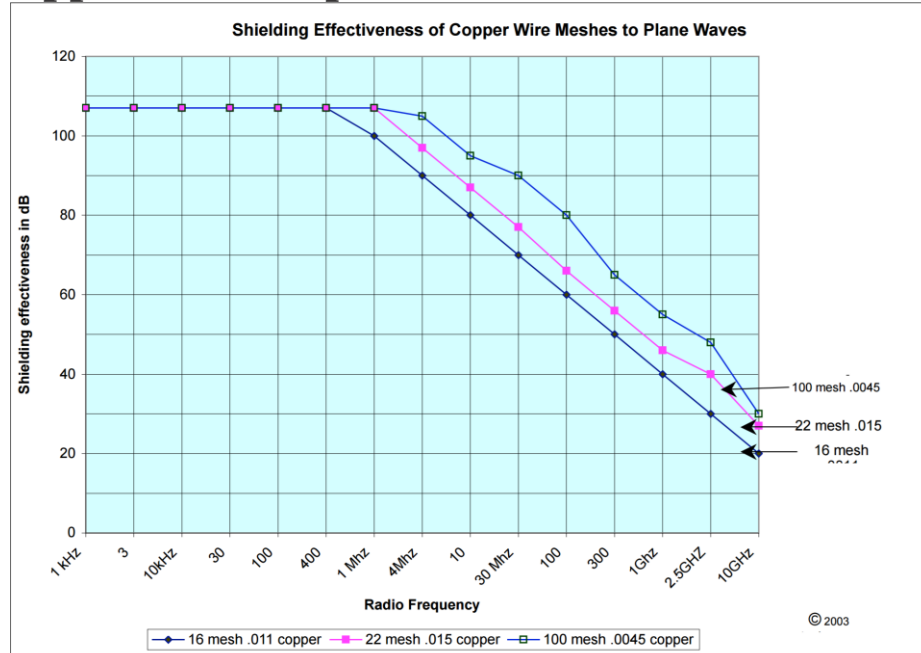
CAUSE:

- Wiring (Loose or shorted wiring)
- Defective Unit
- RFI and EMI from nearby Powerlines and RF Transmitters, and possible jammers

RESOLVE:

- Refer to the manual for proper wiring guide (3DR GPS with compass)
- Swap with good unit
- Use Copper Mesh Tape engineered to shield against RFI and EMI. Stick beneath the GPS Mount. (review Faraday Cage) - **pending**
- Upgrade RC system - **pending**
 - Use a higher grade RC system. Suggested [Dragonlink](#)
 - Use different frequency channel. Suggested 433MHz. – **for testing**
 - Switch RX antenna to circular polarized, add 2W booster per antenna on TX and use circular polarized directional antenna. – **pending**

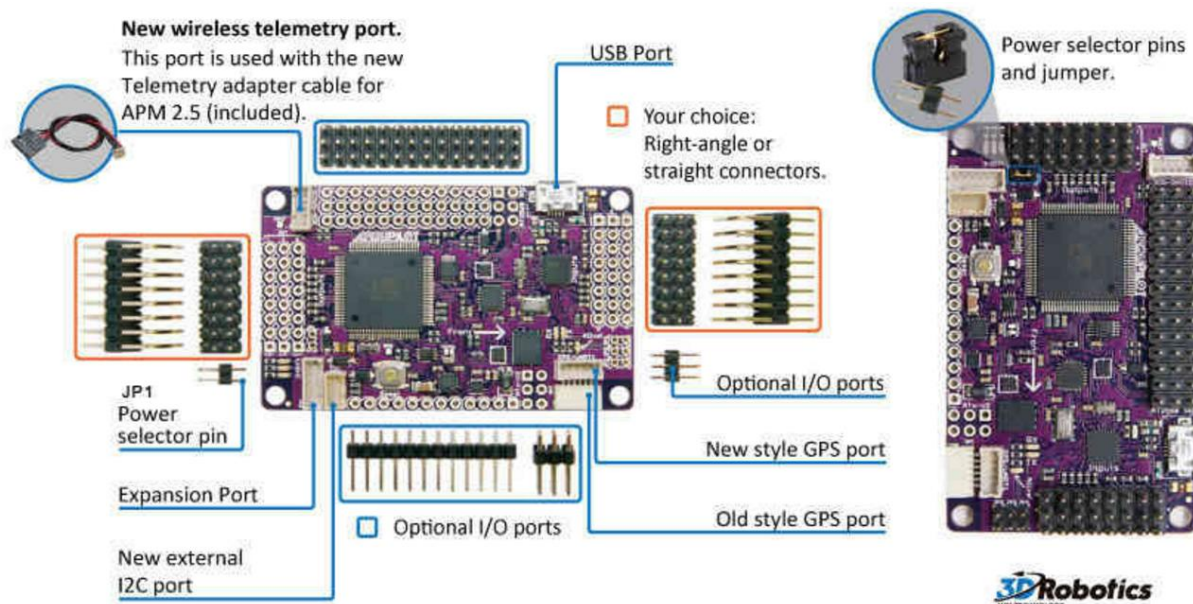
Copper Mesh Tape:



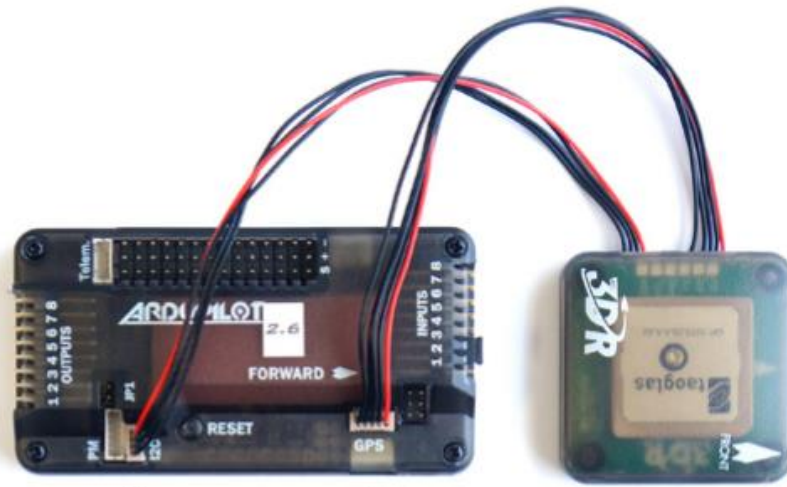
Current System:

○ 3DR GPS Module uBlox NEO-7 w/ Compass

<http://www.robotshop.com/en/3dr-gps-module-ublox-neo-7-compass.html#Useful Links>



CONNECTING UBLOX GPS WITH COMPASS TO APM



Connect GPS MAG
port to APM I²C port
using 4-position
cable.

Connect GPS port to APM GPS port
using 5-position-to-6-position cable.
Connect 6-position connector to GPS
and 5-position connector to APM.

GPS PINOUT ORDER: GND, not used, RX, TX, VCC

2. UNABLE TO CONNECT TO TELEMETRY



Blinking green
Searching for paired radio



Blinking red
Transmitting data



Solid green
Link established with paired radio



Solid red
Firmware update mode

Color Indicators: see above

CAUSE:

- Different NET ID
- Wrong Baud rate used (use 57600)
- Wrong firmware
- Damaged telemetry (air/ground) module
- Wrong wiring

RESOLVE:

- NED ID's for ground telemetry and air telemetry must be the same
- Swap affected module with a new/working telemetry module
- Refer to telemetry and APM/Pixhawk for pinout connection reference. Trace if wiring follows through the design.
 - Rx goes to Tx and vice versa
- Refer to below manual. May change according to module used.

Current System:

- **915Mhz from 3DR:**

<https://1drv.ms/b/s!AqI19cjFFHbJgWMNr66gYEmh6OPI>

Reference sites:

HKPilot Mega Mini Flight Controller and Autopilot with Leads

http://www.hobbyking.com/hobbyking/store/_51498_HobbyKing_HKPilot_Mega_Mini_Flight_Controller_and_Autopilot_with_Leads.html

HKPilot Transceiver Telemetry Radio Set V2 (915Mhz)

http://www.hobbyking.com/hobbyking/store/_55560_HKPilot_Transceiver_Telemetry_Radio_Set_V2_915Mhz_.html

<http://www.engr.mun.ca/~bachmayer/engr6055/material/data-sheets/3DRadio.pdf>

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To change the radio settings in the mission planner, connect the radio to your computer, but do not select Connect. Radios can only be configured while unconnected to MAVLink. Select [Initial Setup](#), [3DR Radio](#), and [Load Settings](#) to configure the radios.

Local - RFD SiK 1.12 on RFD900P FREQ_915 DEVICE_ID _RFD900P				Local - SiK 1.9 on HM-TRP FREQ_915 DEVICE_ID _HM_TRP			
Version: RFD SiK 1.12 on RFD900P FREQ_915 RSSI: L/R RSSI: 57/0 L/R noise: 57/0 pkts: 0 txe=0 rxe=1 stx=0 srx=0 ecc=0/0 temp=-278 dco=0 pwr=20				Version: SiK 1.9 on HM-TRP FREQ_915 RSSI: L/R RSSI: 0/0 L/R noise: 40/0 pkts: 0 txe=0 rxe=0 stx=0 srx=0 ecc=0/0 temp=-276 dco=0			
Format	27	Min Freq	915000	Format	25	Min Freq	915000
Baud	57	Max Freq	928000	Baud	57	Max Freq	928000
Air Speed	64	# of Channels	50	Air Speed	64	# of Channels	50
Net ID	30	Duty Cycle	100	Net ID	30	Duty Cycle	100
Tx Power	20	LBT Rssi	0	Tx Power	20	LBT Rssi	0
ECC	<input type="checkbox"/>	RTS CTS	<input type="checkbox"/>	ECC	<input type="checkbox"/>	RTS CTS	<input type="checkbox"/>
Mavlink	Mavlink	Max Window (ms)	33	Mavlink	Mavlink	Max Window (ms)	33
Op Resend	<input type="checkbox"/>	Settings for Standard Mavlink Settings for Low Latency		Op Resend	<input type="checkbox"/>	Settings for Standard Mavlink Settings for Low Latency	

RFD900+ Ground telem

3DR or HK Air telem

Please download [RFDTools-V1.6.zip](http://files.rfdesign.com.au/tools/) (<http://files.rfdesign.com.au/tools/>) and use it in uploading the latest firmware for our telemetry module.

*We used NET ID 30 for our system.

Firmware Link:

https://1drv.ms/f/s!AqI19cjFFHbJgWkZ7MwqhA_WzAmb

PINOUT REFERENCE:

3DR Radio V2

Pin-out Description

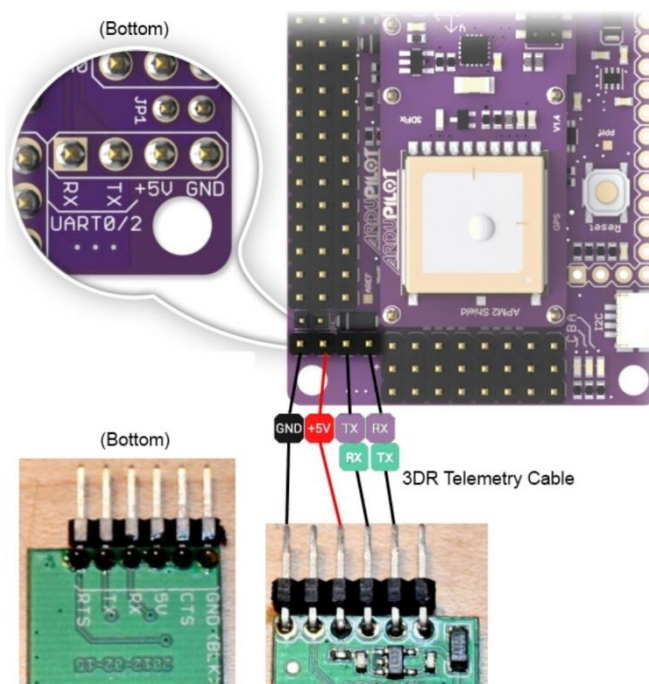
Ground	6
RTS* (output)	5
CTS** (input)	4
Autopilot receiver (radio transmitter)	3
Autopilot transmitter (radio receiver)	2
Power (+5 V)	1



*RTS (request to send)

**CTS (clear to send)

APM 2.6 Pinout reference for telemetry



3. UNABLE TO COMPASS CALIBRATE

CAUSE:

- Wiring (Check for loose, or shorted wiring)
- Defective GPS/Compass Module

RESOLVE:

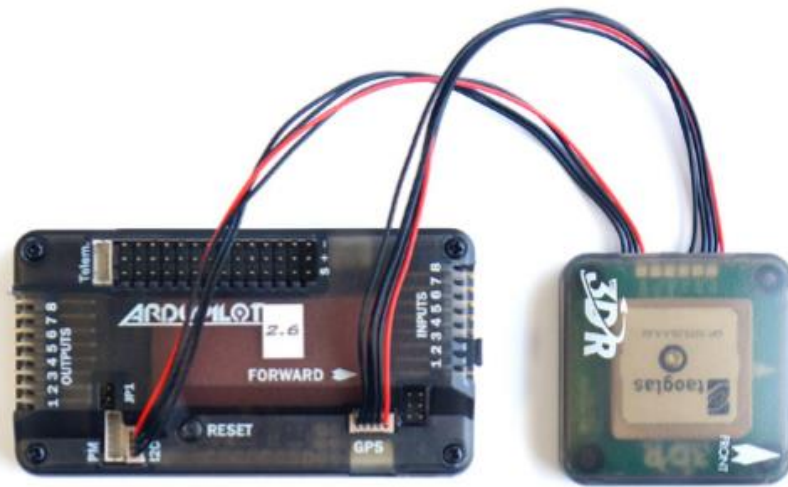
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