

WARRANTY TERMS

Warranty Applicable on Power Tools.

- · Warranty Period for 6 months.
- Warranty Period for 1 year to these segments' models. {HR models 18 mm to 52mm, HM Series 5kgs to 30 kgs & HK model. All GA series & 9565CR, LXT, CXT & XGT Models}.

Warranty Applicable on LXT, CXT & XGT Battery.

• 6 Months from date of Purchase

Warranty Applicable on Low Voltage Models. {110 Vac}.

• 6 Months from the date of Purchase

Warranty Applicable for Online Purchasing.

• 6 Months & 1 Year on from date of Purchase

Warranty Applicable on XGT Models

• 1 Year warranty on from date of Purchase

Warranty Applicable on Below Said Parts In The Tool.

- · Armature & field coil.
- DC motors.
- BL motors (stator complete & rotor).
- Battery {LXT, CXT & 40V XGT types}.
- In six months, warranty period 1-time can be applicable for battery.
- In 1 year, warranty period 2-time can be applicable for tools.

Terms & Conditions:

- For claim must required of warranty card. Invoice not considerable for warranty claims or repair. (same applicable for online purchasing).
- The tool is warranted against Manufacture & Material defect.
- Warranty card should fill with serial number and dealer / Company seal.
- Tool should repair by us or any one of our Authorized Service Centers.

Warranty Will Not Be Applicable If:

- Repairs have been made or attempted by others. (Unauthorized repair carried out).
- Tools has been abused or involved in an accident.
- Misuse has been caused by overloading the tool beyond its capacity.
- Tool has been used in wrong application.
- Used with improper accessories. The warranty does not apply to normal wear & tear parts like carbon brushes, Bearing, motor housing, gears, switches, metal housings & O rings etc.



WARRANTY TERMS ON POWER TOOLS

Note:

- DC motors, Stator complete & Rotor will be given only Twice during the in 1 warranty period.
 {FOR 2ND TIME CLAIM THAT WILL BE CONSIDER ON TOOL CONDITION & USAGE}.
- In New warranty card which is insert with tool from Factory. In this New format there are 2 serial number mentioned that is batch serial number, so machine serial no will be find between in this 2-batch serial number.
- When Dealer sale the tool they have to write or mention that tool Serial number in the warranty card, to avoid the confusion.

Warranty Applicable for Spares on Below Said Conditions:

Armature & Field Coil.

- Manufacture defect that Armature Commutator segment open, Winding internal short.
- Field coil winding internal short, Coil insulation open.

DC Motor & BL Motor.

- Manufacture defect that winding internal short & winding insulation open.
- BL motor Stator internal short & Bubble create in controller PCB.

Battery > LXT, CXT & XGT.

• Manufacture defect that Not charging, Immediate discharge.

Warranty Not Applicable for Spares on Below Said Conditions:

Armature & Field Coil.

- Armature Winding Burnt condition, commutator segment burnt out.
- Field coil winding Burnt condition, coil winding came out from field cores.

DC Motor & BL Motor.

- · Manufacture defect that winding burnt.
- BL Motor stator winding burnt condition & shortage in controller PCB.

Battery > LXT, CXT & XGT.

- Over charging & discharging. Any physical damage happens during tool use.
- Near Ending of 6 months warranty period battery can't be consider for replacement.







