Total Revenue

10.64M

Segment Labels

Net Revenue

9.75M

Total Orders

24K

Valid Orders

21K

Average Order Value

516.48

Unique Customers

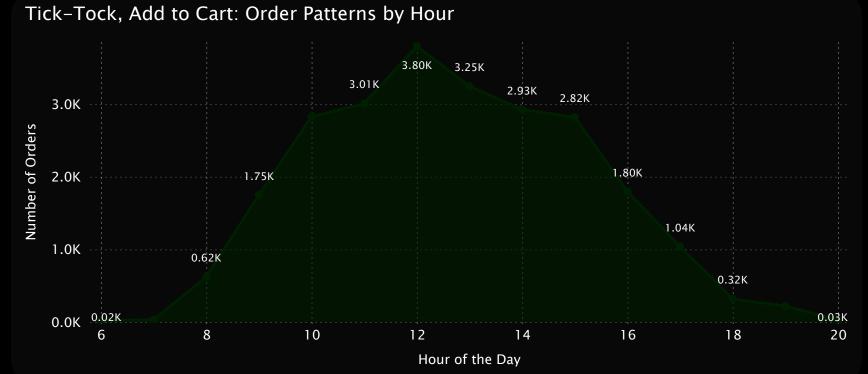
4.4K





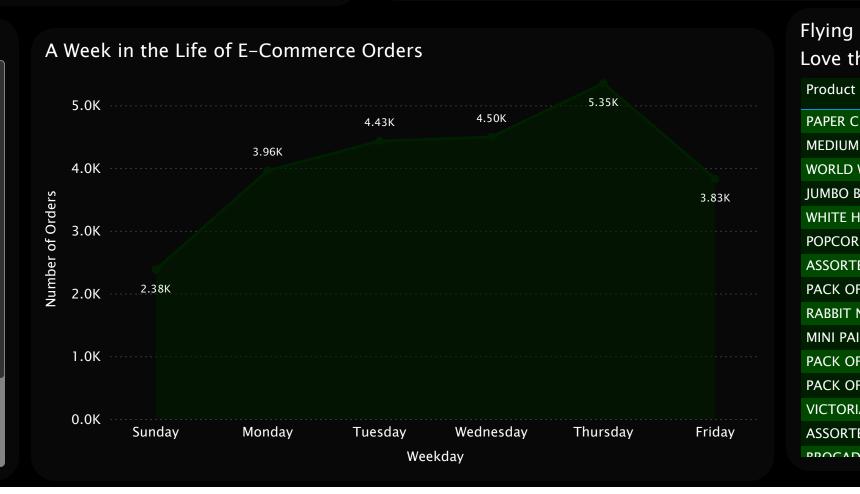






The Revenue Giants: Top 20 Best-Earning Products

| Product | Total Revenue ▼ | Net Revenue |
|------------------------------------|--------------------|-------------|
| DOTCOM POSTAGE | 206,248.77 | 206,245.48 |
| REGENCY CAKESTAND 3 TIER | 174,484.74 | 164,762.19 |
| PAPER CRAFT , LITTLE BIRDIE | 168,469.60 | 0.00 |
| WHITE HANGING HEART T-LIGHT HOLDER | 106,292.77 | 99,668.47 |
| PARTY BUNTING | 99,504.33 | 98,302.98 |
| JUMBO BAG RED RETROSPOT | 94,340.05 | 92,356.03 |
| MEDIUM CERAMIC TOP STORAGE JAR | 81,700.92 | 4,221.28 |
| Manual | 78,112.82 | -68,671.64 |
| POSTAGE | 78,101.88 | 66,230.64 |
| RABBIT NIGHT LIGHT | 66,964.99 | 66,756.59 |
| PAPER CHAIN KIT 50'S CHRISTMAS | 64,952.29 | 63,791.94 |
| ASSORTED COLOUR BIRD ORNAMENT | 59,094.93 | 58,959.73 |
| CHILLI LIGHTS | 54,117.76 | 53,768.06 |
| SPOTTY BUNTING | 42,548.13 | 42,065.32 |
| JUMBO BAG PINK POLKADOT | 42,436.24 | 41,619.66 |
| BLACK RECORD COVER FRAME | 40.652.13 | 40.596.96 |



Flying off the Shelves: Products Customers Love the Most

Total Quantity

| | ▼ |
|------------------------------------|----------|
| PAPER CRAFT , LITTLE BIRDIE | 80995.00 |
| MEDIUM CERAMIC TOP STORAGE JAR | 78033.00 |
| WORLD WAR 2 GLIDERS ASSTD DESIGNS | 55047.00 |
| JUMBO BAG RED RETROSPOT | 48478.00 |
| WHITE HANGING HEART T-LIGHT HOLDER | 37895.00 |
| POPCORN HOLDER | 36761.00 |
| ASSORTED COLOUR BIRD ORNAMENT | 36461.00 |
| PACK OF 72 RETROSPOT CAKE CASES | 36419.00 |
| RABBIT NIGHT LIGHT | 30788.00 |
| MINI PAINT SET VINTAGE | 26633.00 |
| PACK OF 12 LONDON TISSUES | 26339.00 |
| PACK OF 60 PINK PAISLEY CAKE CASES | 24854.00 |
| VICTORIAN GLASS HANGING T-LIGHT | 24304.00 |
| ASSORTED COLOURS SILK FAN | 23826.00 |
| DDOCADE DINC DIDCE | 22056 00 |

Total Revenue

10.64M

Total Orders

24K

Returned Orders

3.84K

Overall Return rate

15.69%

Return rate by product

4.93%

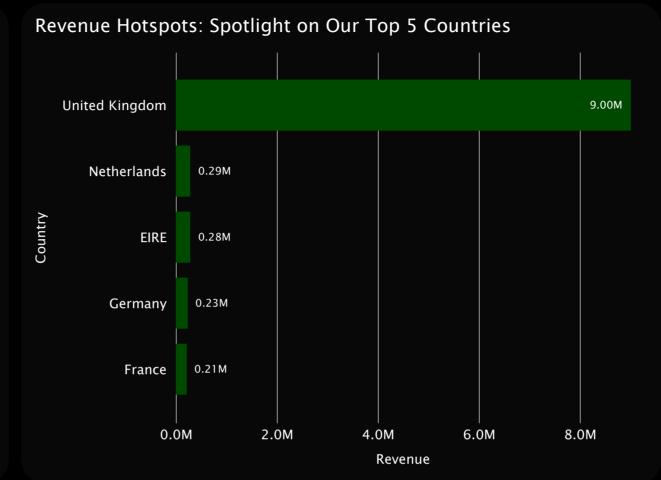
Catalog Diversity

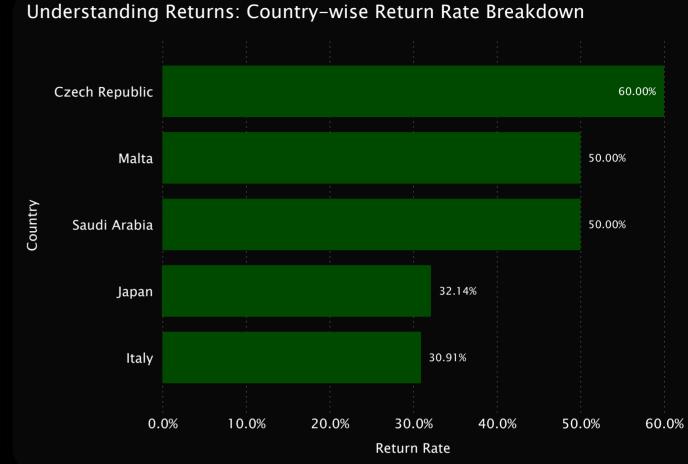
4K

E-Commerce Performance & Returns: A Global and Product-Level View



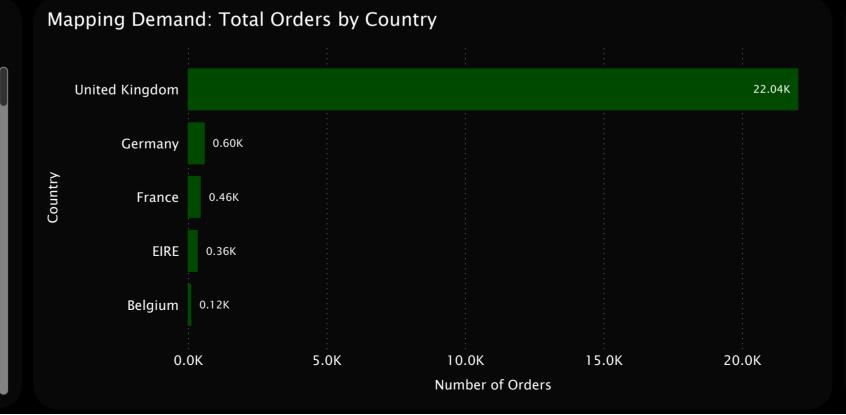
| Product | Total Quantity | Total Quantity Returned | Return rate by product ▼ |
|-------------------------------------|----------------|-------------------------|--------------------------|
| HANGING RIDGE GLASS T-LIGHT HOLDER | 36.00 | 36 | 100.00% |
| PAPER CRAFT , LITTLE BIRDIE | 80995.00 | 80995 | 100.00% |
| ROTATING SILVER ANGELS T-LIGHT HLDR | 9476.00 | 9376 | 98.94% |
| MEDIUM CERAMIC TOP STORAGE JAR | 78033.00 | 74494 | 95.46% |
| SET OF 3 BABUSHKA STACKING TINS | 275.00 | 255 | 92.73% |
| PANTRY CHOPPING BOARD | 1154.00 | 946 | 81.98% |
| IVORY CHANDELIER T-LIGHT HOLDER | 658.00 | 432 | 65.65% |
| BEADED CHANDELIER T-LIGHT HOLDER | 698.00 | 433 | 62.03% |
| BLACK DIAMANTE EXPANDABLE RING | 26.00 | 16 | 61.54% |
| FLOWERS CHANDELIER T-LIGHT HOLDER | 963.00 | 579 | 60.12% |
| Manual | 7231.00 | 4066 | 56.23% |
| BLUE VOILE LAMPSHADE | 86.00 | 48 | 55.81% |
| TEA TIME PARTY BUNTING | 2581.00 | 1424 | 55.17% |
| PINK FOXGLOVE ARTIIFCIAL FLOWER | 23.00 | 12 | 52.17% |
| FOLK ART GREETING CARD,pack/12 | 23.00 | 11 | 47.83% |
| BLUE ROSE PATCH PURSE PINK BUTTERFL | 32.00 | 15 | 46.88% |
| HERR MARKER BACH | 2427.00 | 1527 | 4.4 F.CO/ |

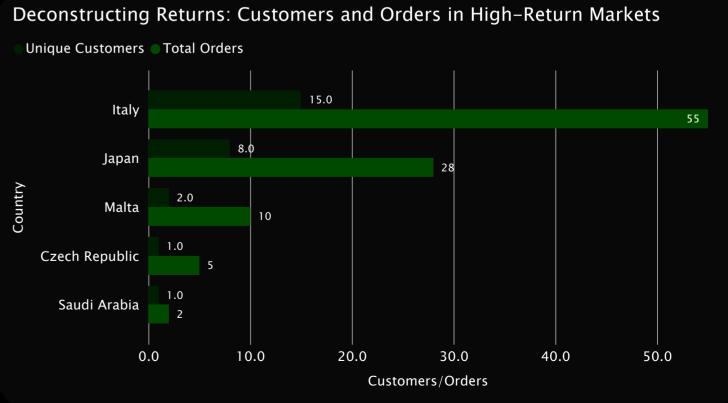




The Quiet Struggle: Products with Low Sales and Revenue Demanding Attention

| Product | Total Quantity | Total Revenue ▼ |
|-------------------------------------|----------------|--------------------|
| SILVER/MOP ORBIT NECKLACE | 4.00 | 40.25 |
| CLASSICAL ROSE TABLE LAMP | 2.00 | 39.90 |
| ROCOCO WALL MIROR | 2.00 | 39.90 |
| BLACK GEMSTONE NECKLACE 45CM | 3.00 | 37.98 |
| NURSE'S BAG SOFT TOY | 4.00 | 35.80 |
| TEATIME FUNKY FLOWER BACKPACK FOR 2 | 2.00 | 33.90 |
| NEW BAROQUE LARGE NECKLACE BLK/WHIT | 4.00 | 33.64 |
| NEW BAROQUE SMALL NECKLACE BLACK | 4.00 | 33.64 |
| Dotcomgiftshop Gift Voucher £40.00 | 1.00 | 33.33 |
| Dotcomgiftshop Gift Voucher £10.00 | 4.00 | 33.32 |
| SAMPLES | 1.00 | 33.05 |
| GREEN METAL BOX TOP SECRET | 4.00 | 33.00 |
| DANIEL BOSE UNIDDELLA STAND | 2.00 | 21.00 |





Who Buys, Who Stays; Profiling Our Our Most Valuable Customers

Total Orders

24K

Average Monetary Value

2.45K

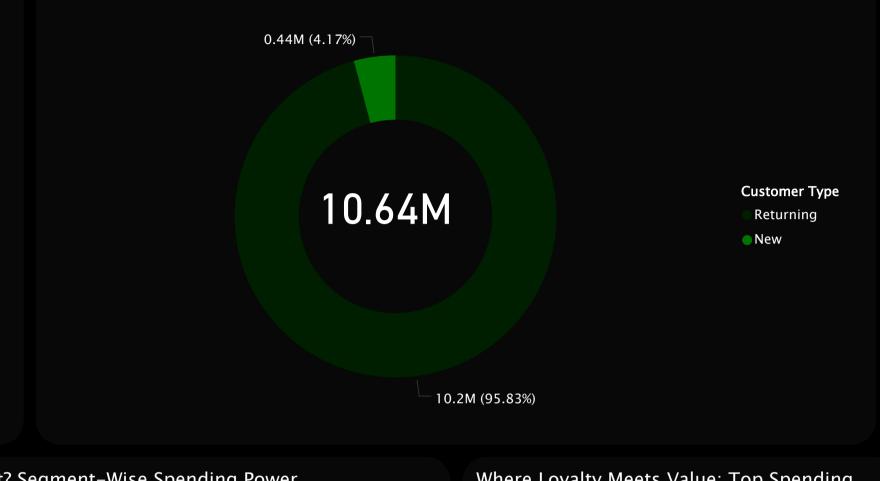
Avg Purchases per Customer

Unique Customers

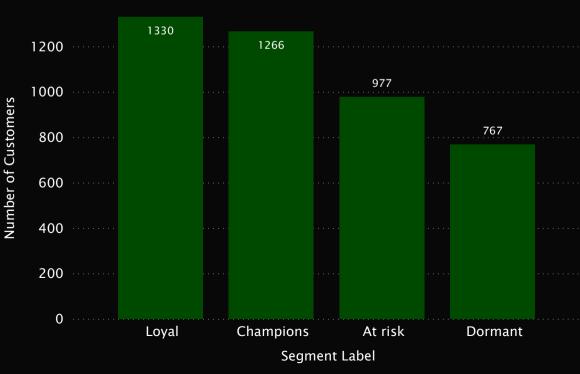
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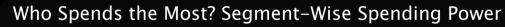
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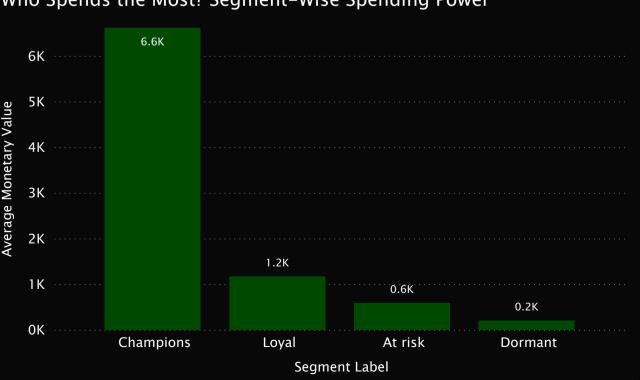












Where Loyalty Meets Value: Top Spending Champions

| Segment Labels | CustomerID | Monetary Value ▼ |
|----------------|------------|---------------------|
| Champions | 14646 | 280,206.02 |
| Champions | 18102 | 259,657.30 |
| Champions | 17450 | 194,550.79 |
| Champions | 14911 | 143,825.06 |
| Champions | 12415 | 124,914.53 |
| Champions | 14156 | 117,379.63 |
| Champions | 17511 | 91,062.38 |
| Champions | 16029 | 81,024.84 |
| Champions | 16684 | 66,653.56 |
| Champions | 14096 | 65,164.79 |
| Champions | 13694 | 65,039.62 |
| Champions | 15311 | 60,767.90 |
| Champions | 12080 | E Ø Ø 3 E Ø 3 |
| | | |