(the numbers III	Salesforce Appoi										
the numbers in				to represent t	ny company,						
	Send Date	Day Reminder (S 09/19 (Sun)	onday Only) 09/26 (Sun)	10/03 (Sun)	10/10 (Sun)	10/17 (Sun)	10/24 (Sun)	10/31 (Sun)	11/07 (Sun)	11/14 (Sun)	11/21 (Sun)
90.0%	Appoint. Date		09/27 (Mon)			10/17 (30II) 10/18 (Mon)					11/21 (Mon)
75.0%	Email	251	193	170	177	193	179	183	191	194	205
-600%	SMS	2,020	2,160	2,018	1,956	1,962	2,000	2,062	2,125	2,106	2,180
45.0%	SMS / E-Mail Error	1,392 480	1,494 490	1,392 500	1,414 456	1,441	1,392 459	1,350 529	1,428 510	1,466 529	1,489 485
150%	TBD	324	340	319	348	366	244	244	233	246	229
150%	Total	4,467	4,677	4,399	4,351	4,461	4,274	4,368	4,487	4,541	4,588
	Success Rate	82.0%	82.3%	81.4%	81.5%	80.6%	83.6%	82.3%	83.4%	82.9%	84.4%
per different stedenen stetenen stetenen distrement freihen freihen freihen freihen.	Confirmed Rate Show Rate	93.1% 81.3%	91.6% 79.9%	89.9% 77.5%	86.7% 82.6%	88.9% 79.5%	87.3% 76.8%	87.6% 78.8%	86.5% 76.7%		88.9% 84.4%
Email SMS SMS / E-Mail Error TBD Success Rate											
		2 Day Rem	inder								
	Send Date	11/13 (Sat)	11/14 (Sun)	11/15 (Mon)				11/20 (Sat)		11/22 (Mon)	11/23 (Tue)
75.0%	Appoint. Date			11/17 (Wed)							11/25 (Thu)
	Email SMS	175 2.100	223 2.304	214 2.341	229 2.425	163 1.757	65 384	190 2.156	228 2.315	187 1.744	1 6
60.0%	SMS / E-Mail	1,441	1,662	1,735	1,619	1,757	384 265	1,470	1,645	1,744	5
45.0%	Error	512	603	587	544	399	119	469	552		1
30.0%	TBD	227	223	283	236	167	47	212	256	235	0
	Total	4,455	5,015	5,160	5,053	3,721	880	4,497	4,996		13
15.0%	Success Rate	83.4%	83.5%	83.1%	84.6%	84.8%	81.1%	84.9%	83.8%	82.4%	92.3%
	Confirmed Rate Show Rate	86.5% 77.9%	91.3% 83.4%	90.5%	90.3% 81.0%	91.3% 85.7%	92.7% 78.8%	88.9% 84.4%	89.9% 79.3%		0.0%
gard . Brief continued and remaining continued and the continued a											
		7 Day Remin									
La0'0%	Send Date Appoint. Date	11/12 (Fri) 11/19 (Fri)	11/13 (Sat)	11/15 (Mon) 11/22 (Mon)		11/17 (Wed) 11/24 (Wed)		11/19 (Fri) 11/26 (Fri)			11/23 (Tue) 11/30 (Tue)
75.0%	Email	11/15 (FII)	57	11/22 (WOII) 161	11/25 (100)	11/24 (wed)	38	11/20 (FII) 53	11/2/ (541)		176
00.0%	SMS	1,663	400	1,873	2,077	1,565	45	310	69	1,938	2,280
45.0%	SMS / E-Mail	936	199	1,034	1,221	982	43	201	62		1,383
30.0%	Error TBD	379 420	123 122	432 594	503 665	422 532	38 40	97 106	67 54	462 576	530 687
15.0%	Total	420 3,536	901	4,094	4,650	3,639	204	106 767	298		5,056
0.0%	Success Rate	75.4%	76.7%	71.9%	72.9%	61.5%	77.1%	78.6%	69.9%	85.9%	83.2%
in there is the tree is the constituent is the constituent of the cons	Confirmed Rate	84.9%	91.8%	92.7%	91.8%	88.9%	0.0%	0.0%	0.0%		0.0%
the transfer the transfer the transfer the transfer to the transfer th	Show Rate	85.7%	78.8%	84.4%	79.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Email SMS SMS / E-Mail Error TBD = = Success Rate											
		Same Day Rem									
		11/12 (Fri)		11/15 (Mon) 11/22 (Mon)		11/17 (Wed)		11/19 (Fri)			11/23 (Tue)
90.0%	Send Date				11/23 (Tue)	11/24 (Wed)	11/25 (Thu)	11/26 (Fri)	11/27 (Sat)	11/29 (Mon)	11/30 (Tue)
90.0% 75.0%	Appoint. Date	11/19 (Fri)			222		220		71		
			11/20 (Sat) 77 342	185 2,098	233 2,322	195 2,323	220 2,369	156 1,744	71 352		243 2,279
75.0%	Appoint. Date Email SMS SMS / E-Mail	11/19 (Fri) 178 1,812 1,230	77 342 298	185 2,098 1,456	2,322 1,658	195 2,323 1,691	2,369 1,609	1,744 1,236	352 270	2,178 1,484	2,279 1,629
75.9% - 60.0% - 46.00%	Appoint. Date Email SMS SMS / E-Mail Error	11/19 (Fri) 178 1,812 1,230 434	77 342 298 111	185 2,098 1,456 519	2,322 1,658 615	195 2,323 1,691 575	2,369 1,609 510	1,744 1,236 375	352 270 125	2,178 1,484 481	2,279 1,629 536
75.0% 60.0% 45.0%	Appoint. Date Email SMS SMS / E-Mail Error TBD	11/19 (Fri) 178 1,812 1,230 434 172	77 342 298 111 62	185 2,098 1,456 519 236	2,322 1,658 615 223	195 2,323 1,691 575 255	2,369 1,609 510 211	1,744 1,236 375 163	352 270 125 57	2,178 1,484 481 225	2,279 1,629 536 260
77, 250 60, 250 40, 250 11, 250 11, 250 11, 250	Appoint. Date Email SMS SMS / E-Mail Error TBD Total	11/19 (Fri) 178 1,812 1,230 434 172 3,826	77 342 298 111 62	185 2,098 1,456 519 236 4,494	2,322 1,658 615 223 5,051	195 2,323 1,691 575 255 5,039	2,369 1,609 510 211 4,919	1,744 1,236 375 163 3,674	352 270 125 57	2,178 1,484 481 225 4,569	2,279 1,629 536 260 4,947
72,50% 60,5% 40,5% 10,5% 10,5%	Appoint. Date Email SMS SMS / E-Mail Error TBD	11/19 (Fri) 178 1,812 1,230 434 172	77 342 298 111 62	185 2,098 1,456 519 236	2,322 1,658 615 223	195 2,323 1,691 575 255	2,369 1,609 510 211	1,744 1,236 375 163	352 270 125 57	2,178 1,484 481 225 4,569 84.5%	2,279 1,629 536 260
77.00 	Appoint. Date Email SMS SMS / E-Mail Error TBD Total Success Rate	11/19 (Fri) 178 1,812 1,230 434 172 3,826 84.2%	77 342 298 111 62 890	185 2,098 1,456 519 236 4,494 83.2%	2,322 1,658 615 223 5,051 83.4%	195 2,323 1,691 575 255 5,039 83.5%	2,369 1,609 510 211 4,919 85.3%	1,744 1,236 375 163 3,674 85.4%	352 270 125 57 875	2,178 1,484 481 225 4,569 84.5% 0.0%	2,279 1,629 536 260 4,947 83.9%