MAKS MALIK

JUNIOR FRONTEND DEVELOPER

QUALITY ASSURANCE ANALYST

EXPERIENCE

CHEIL GERMANY GMBH SP. Z O O (FOR SAMSUNG) - WARSAW

Mid Quality Assurance Analyst
January 2023 - NOW
Junior Quality Assurance Analyst
May 2022 - December 2022

- Contact via email and chat to obtain information about the client's requirements
- Ensure quality control by manual checks and programs such as Athena to meet client-defined performance standards
- Provide clients with reliable support and establish a professional relationship
- Provide expedited one-hour issue resolution through a "Fast Track" service
- Deliver training and guidance to team members
- Manage and supervise the QA team

PCS SP. J. - LITTER GLOBAL - WARSAW

Immigration Assistant
July 2021 - January 2022

- Conducting in-person client interaction for data collection
- Completion of documentation and preparation of an official application

DIRECTBROKERS GROUP SP. Z O.O. - TORUŃ

Customer Advisor
July 2019 - April 2020

- Individual customer support via hotline and chat for telecommunication services
- Resolving issues and enhancing product usability through service provision

TELBRIDGE SP. Z O.O. - TORUŃ

Customer service consultant
August 2018 - July 2019

- Business customer support via hotline for telecommunication services and invoices.
- Improving product functionality

COURSES AND CERTIFICATES

CODERS LAB - IT SCHOOL

JavaScript and REACT Developer
January 2022 - March 2022

APMG INTERNATIONAL

Agile PM Foundation
www.credly.com/badges/03de1f12-d26d-42e3-8a59-e325bd411e00

EDUCATION

NICHOLAS COPERNICUS UNIVERSITY IN TORUŃ

Law - Faculty of Law and Administration
October 2015 - July 2021

PHONE
+48 793 460 015

E-MAIL
maksymilian.malik@gmail.com

GITHUB
github.com/MaksMalik

LINKEDIN
linkedin.com/in/MaksMalik

ADDRESS
Warsaw

SKILLS

HARD

- Agile PM Foundation
- Postman
- SQL
- Git
- HTML, CSS, SASS
- JavaScript
- React
- Router
- Gulp, Webpack
- Photoshop
- Jira
- Confluence

SOFT

- Teamwork
- Communication
- Adaptability
- Time management
- Creativity

LANGUAGES

ENGLISH
Advanced

POLISH
Native

Coders Lab
SZKOŁA IT

Dyplom ukończenia
kursu IT

Maksymilian Malik

z pozytywnym wynikiem ukończył kurs

JavaScript Developer

Kurs zawierał 240 godzin wykładów oraz zajęć praktycznych z wykładowcą i obejmował zakres wiedzy wymagany na stanowisku Junior JavaScript Developer.

Marcin Tchórzewski
CEO Coders Lab

Jacek Tchórzewski
CTO Coders Lab

Warszawa, 18 marca 2022 r.

Numer wpisu do RIS:

2.14/00061/2015

Numer dyplomu:

362/2022

APMG International

THIS IS TO CERTIFY

Maksymilian Malik

HAS PASSED THE

AgilePM®
Agile Project Management
Foundation Examination

EFFECTIVE DATE

24 May 2023

EXPIRY DATE

N/A

REGISTRATION NUMBER

2001185417

CERTIFICATE NUMBER

09896161-01-5RJ9

[signature]

Nicholas Houlton
Chief Operating Officer

Validation link is provided below. Certificate is invalid if link not present.
https://www.credly.com/go/QMIsP6jl

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