

Simulation and Modeling I

Assignment 3

In queuing theory, Little's Law can be applied to any system under the requirement that the system is stable and non-preemptive. It is described as

$$N = D * X$$

and shows the relation between the number of customers in the system (N), their time spent in the system (D) and the throughput (X).

Problem 1 (2 + 2 points):

Use Little's Law and the provided formulas and your solutions for Assignment 2 Problem 4 to provide estimations for the following scenarios:

- a) Consider a simple M/M/1 queue with exponentially distributed interarrival times with rate $\lambda = 0.75$ and exponentially distributed services times with rate $\mu = 1.0$.
Please calculate the average values for:
 - utilization (U)
 - number of customers in the system (N)
 - throughput (X)
 - time spent in the system (D)
- b) How do the measures D and N change for a simple M/D/1 queue with the same arrival rate and identical mean service time as the M/M/1 queue above?

Problem 2 (1 + 3 + 2 + 2 points):

A more flexible model of the M/M/1 queue

Now open the AnyLogic project file *MG1QueueNoMeasures.alp*. This model is structured according to the Client/Server architecture as presented in the lecture, but contains no provisions for collecting statistics. Extend this model so that ...

- a) ...the simulation run stops after a specified number of customers have been served (instead of stopping after a specified stop time)!
- b) ...the statistical data for ...
 - i) $N(t)$: number of customers in system at time t
 - ii) $D(i)$: time spent in system by i th customer

...is collected in AnyLogic Statistics objects.

Run a simulation for an M/M/1 and an M/D/1 queue with given parameters/assumptions for service and arrival rates from Problem 1, until 1 million

customers are served. Obtain the time-averaged expectation of $N(t)$ and the expectation of $D(i)$ from the Statistics objects. Can you confirm your calculations from Problem 1?

- c) ...the statistical data for the busy function $B(t)$ (i.e., the estimate for utilization U ; see page 19 of material on Discrete Simulation) is collected in AnyLogic Statistics objects.

In addition, use a counter (e.g. a plain variable) to eventually compute the throughput $X(t)$ at time t (number of customers served per time unit). What results do you get for the same M/M/1 and M/D/1 queues from Problem 1 after 1 million customers have been served? Can you confirm your calculations from Problem 1?

- d) What is your (estimate of the) coefficient of variation of the time spent in the system for the M/M/1 and the M/D/1? Make a conclusion on how this random variable might be distributed for both cases!