

**DELIVERY POLICIES****PRIVACY POLICIES**

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**Privacy Policies**

- The customer's IP address is logged at the time of order placement. This is done for reasons of fraud protection.
- In case of fraudulent orders, they are identified and submitted to the appropriate authorities.
- A customer has the right to visit the Knight Bite web page without supplying personal identifiable information.
- The web servers merely collect the domain names and not personal information of the customer.
- Knight Bite reserves the right to collect personal information from the customer including and not limited to first and last name, telephone & mobile numbers, email address, delivery address and any other information voluntarily provided by the customer.

This information is collected in the event a customer

- Places an order on the website/app or through other platforms.
- Enters a contest or promotional activity.
- Participates in a survey.
- Subscribes to the Knight Bite mailing list.
- Applies for a job.
- Submits website/app feedback.

Personal information collected by Knight Bite from any other source will be duly informed.

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**Use and Disclosure**

- Apart from the events mentioned above, Knight Bite may use the personal information collected to improve the content of the website/app, customize the website/app to the customer's preferences, communicate information to the customer, and for any other specified purposes.
- Knight Bite may also store and process the personal information collected in order to provide goods and services.

The personal information is used in accordance to the customers benefit, including but not limited to any of the following purposes.

- Process a job application submitted by the customer.
- Provide the customer with outlet or promotion information.
- Process an online order placed by the customer.
- Determine the number of unique customers the website/app receives on any given day.
- Conduct reviews of the website/app.
- Fulfil prizes, awards and purchases.
- Respond to specific requests from customers.
- Keep the customers informed of any changes to the website/app.
- Conduct market research.
- Periodically send offers and information on product and services that Knight Bite deems will be of interest to the customers.

Further information on the terms of use of personal information used during online ordering is mentioned below.

- Additional customer information is collected at the time of placing an online order on the Knight Bite website/app.
- This is done to verify customer credentials and facilitate delivery to the customer's door.
- The online ordering system stores information about the customers past orders in order to enable quick re-ordering in the future.
- On concluding an online order on the Knight Bite website/app, the customer may be prompted to associate their contact details like mobile number with their social media accounts such as Facebook, Google, etc. The customer may choose to do so for ease of future ordering.

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## Credit Card Details

- Knight Bite does not store credit card or any other customer payment information.

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## Third Party Disclosure

Personal information submitted by a customer to Knight Bite may be disclosed to a third party such as mailing agencies employed by Knight Bite to provide services, to meet the purpose for which it was submitted;

- If the customer has provided express consent to share the information.

- If Knight Bite is required or authorized by law to disclose the information.
  - If the customer's personal information is collected in connection with a joint promoter, to that joint promoter for marketing and research purposes.
  - If Knight Bite feels the customer might like to receive information about a third party's goods and services.
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## Access, Accuracy and Security

- Knight Bite will take reasonable steps to ensure the personal information collected is accurate, complete and up-to-date.
  - The customer may access and request correction of any personal information concerning you at any time.
  - The customer may also request the personal information be deleted at any time. Any such requests should be made directly by contacting Knight Bite.
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## Information We Collect Through Your Use of Our Services

When you use our Application, we collect information about you in the following general categories:

- **Location Information:** When you use the Application for delivery, we collect precise location data for seeking the nearest outlet. If you permit the app to access location services through the permission system used by your mobile operating system ("platform"), we may also collect the precise location of your device when the app is running in the foreground or background. You may find more details approximate location (network-based) precise location (GPS- and network-based).
- **Contacts Information:** If you permit the app to access the address book on your device through the permission system used by your mobile platform, We may access and store names and contact information from your address book to facilitate social interactions through our Services and for other purposes described in this Statement or at the time of consent or collection. You may find more details read your contacts.
- **Identity:** These permission allows us to pre-populate your email address, first name, last name from your contact card during registration. If you already have a Google Sign-In account on your device, App can also use these permissions to pre-populate your email address. You may find more details find accounts on the device add or remove accounts read your own contact card.
- **Device Information:** We may collect information about your mobile device, including, for example, the hardware model, operating system and version, software and file names and versions, preferred language,

unique device identifier, serial number, and mobile network information. You may find more information [read phone status and identity](#).

- **SMS Data:** Our Applications facilitate a feature for auto-filling the OTP field while registering with us. In connection with facilitating this service, we do monitor your SMS message, the parties' phone numbers, and the content of the SMS message. You may find more details [receive text messages \(SMS\)](#) [send SMS messages \(SMS\)](#) [read your text messages \(SMS or MMS\)](#).
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## Use of Information

We may use the information we collect about you to:

- Provide, maintain, and improve our Services, including, for example, to facilitate proper delivery location, develop new features, provide customer support to Users, authenticate users, and send product updates and administrative messages.
- Perform internal operations, including, for example, to prevent fraud and abuse of our Services; to troubleshoot software bugs and operational problems; to conduct data analysis, testing, and research; and to monitor and analyze usage and activity trends.
- Send you communications we think will be of interest to you, including information about products, services, promotions, news.