
MAKSUD VHORA

Technical trainer

PROFILE

With over 22 years of experience across various industries, I have developed a comprehensive skill set that combines IT training, Soft. development, consulting, and project management.

My career began in the IT training sector, where I delivered targeted training programs tailored to corporate and customer needs. This foundational experience has equipped me with a strong understanding of the educational and practical aspects of technology.

Transitioning to roles within soft. development companies, I broadened my expertise to include end-to-end project management, from initial client consultations to post-project support. As a software consultant, I excel in client interactions—through emails, calls, and product demos—to understand unique requirements and devise technological solutions that align with business objectives.

This diverse experience allows me to effectively bridge the gap between technical & business requirements, ensuring successful project outcomes and client satisfaction.

CONTACT

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EMPLOYMENT HISTORY

TECHNICAL TRAINER | BYTEXL INDIA PVT. LTD.
NOVEMBER' 2022 TO PRESENT

- Prepare and deliver lectures to undergraduate and/or graduate students on platform such as programming languages, databases, data structures, and many other platforms based on skills.
- Prepare execute lesson plans, assigning tasks, and evaluating student work and progress.
- Keep day to day student's attendances in system, monitor the progress of students, keep update student delivery like lab manual, conducting unit wise exam to improve into the knowledge, prepare mid exam paper, final paper, paper evaluation and many more in terms of education delivery.
- Presenting study materials to the students and maintaining professional teaching environment in a class.
- Create and develop performance report, delivery method, scope of work, and general duties records.
- Help out in managing customer demands to ensure maximum satisfaction, and to maintain quality over quantity.
- Coordinate and lead trainings on various systems and organization processes.
- Consistently meets and exceeds daily team performance goals with attention to detail.
- Managing behavior effectively to ensure a good and safe learning environment.

IT TRAINING CONSULTANT | TEKNO BIZZ, ANAND
JULY' 2019 TO OCTOBER'2022

- Developed criteria for evaluating the effectiveness of training activities, participant progress, and program effectiveness.
- Updated lesson plans, Programs of Instruction (POI), handouts and any relevant training material for training
- Coordinate all training requirements, conferring with managers, instructors or customer representatives to determine training needs.
- Collaborating with, supporting, working in conjunction with the Training Redesign (TRT) to inform the creation of new courseware or substantive redesign of existing courseware (either Web-based or instructor-led), as well as supporting pilots of new/redesigned courseware.
- Deliver a training session to one or a group of people based on supplied training course documentation either in person or via e-learning methods
- Manages multiple technical teams within budget and project schedule and their training requirements.

CERTIFICATIONS

Microsoft Certified Solution Developer (MCSD)

Microsoft Certified System Engineer(MCSE)

Diploma in Computer Science and Application

DOEACC 'O' Level

DOEACC 'A' Level

DOEACC 'B' Level**

Certified VB Programmer from Brain bench

Certified Oracle Developer from eCertifications

Certified ASP.NET from eCertifications

- Tracks and identifies new opportunities to improve our methodology and training offerings.
- Conduct the training feedback from stockholder/ learners to improve the technical training and share with trainers to improve the training effectiveness.
- Communicates effectively with clients to identify needs and evaluate alternative technical solutions and strategies.
- Effectively communicates relevant IT-related information to superiors and peers in other practices.
- Supervise activities between internal and external resources, and facilitate smooth workflow for operation delivery.

ASSISTANT MANAGER | NIIT LTD.

MAY' 2018 TO JUNE' 2019

- Responsible for providing educational guidance and assistance to the students by providing planning schedules, recommending courses and determining appropriate education solutions for different types of students.
- Provide status reporting of team activities against the progress plan or schedule to the supervisor.
- Actively contribute to teamwork through participation in staff meetings and by actively supporting colleagues.
- Collaboration between all the service line components, related to solution and proactive approach for performance and capacity management .
- Provides formal performance appraisals to direct reports. Monitors job performance of team members and provides constructive feedback directly, and/or coaches other team members on providing constructive feedback to any staff assigned to them
- Supervise, motivate, coach and mentors team members particularly supervisors on development of skills and execution of processes required to deliver and resolve all issues.
- Ensure that service norms committed to the customer.
- Ensure all the customer complaints/issues are identified, to prepare action plan and drive till closure.
- Reviewing daily and weekly internal reports, preparing monthly reports for Leadership Team Review.
- Managing our strategic planning process, goal setting, organizational metrics, and tracking our performance against our commitments.
- Tracking our delivery and operational commitments through to completion by providing key information to our management team.

TECHNICAL SKILLS

Programming Languages

C, C++, C#, Core Java, VB.NET, Python, JavaScript

.NET Technologies

. Net Framework, ASP.NET, MVC, Windows Forms, ADO.NET, SOAP Web Services, RESTful API, XML, Web Services, LINQ, Entity Framework

Distributed Technologies

WCF, REST API, COM+, DCOM, COM

Web/ Scripting Technologies

HTML, CSS, Bootstrap, WordPress

Open-source platform

Angular, React, NodeJS

Middle Tier

Servlet, Spring, Spring Boot, Hibernate

Databases

SQL Server 2005/2008/2012, Oracle 7.x/8.0/8i/11g, MySQL and MS Access

Integration Tools

AWS, Vagrant, Docker, Chef, Puppet, Ansible, Jenkins, Maven, Ant

Hadoop Eco Tools

Map reduce, Pig, Hive, Sqoop, HBase

TECHNICAL TRAINING DIRECTOR | SOFTNICE INDIA PVT. LTD.

JULY' 2017 TO MAY' 2018

- Serves as a technical expert representative across teams, clients, and the information technology industry.
- Offers technical support across practices in offering definition and positioning.
- Manages multiple technical teams within budget and project schedule.
- Tracks and identifies new opportunities to improve our methodology and training offerings.
- Suggests alternative technical solutions to meet client requirements more efficiently, and/or with greater reusability, and / or longer life.
- Promotes and coordinates technical knowledge harvesting within the organization.
- Assists in strategic sales efforts from a technical perspective.
- Consistently delivers high-quality services to our clients.
- Supports and solicits input from team members at all levels within the organization.
- Communicates effectively with clients to identify needs and evaluate alternative technical solutions and strategies.
- Effectively communicates relevant IT-related information to superiors and peers in other practices.

ASSISTANT MANAGER | NIIT LTD.

AUGUST' 2013 TO JUNE' 2017

- Conducts training session's needs assessment by collecting information pertaining to work procedures, work flow, and reports; understanding job-specific functions and tasks. Conduct Seminar, Workshop and Corporate training on various domain as per the organization standard.
- Regularly visit other location to maintain consistency and integrity of organization standard.
- Maintains safe and healthy training environment by following organization standards and legal regulations.
- Responsible for providing educational guidance and assistance to the stakeholder by planning schedules, recommending curriculum and determining appropriate career solutions.
- Coordinates meetings with the supervisor, delivery manager and functional management to discuss project impediments, needed resources or issues/delays in completing the task.
- Provide status reporting of team activities against the progress plan or schedule to supervisor.
- Actively contribute to team work through participation in staff meetings and by actively supporting colleagues.

EDUCATIONS

POST GRADUATE IN COMPUTER APPLICATION
MKU, Madurai
First Class

BACHELOR OF COMMERCE
Sardar Patel University, V.V.Nagar
April' 1994
Second Class

GROUP LEADER | NAP SOFTWARE AND SERVICES PVT. LTD. **JUNE' 2007 TO JUNE' 2013**

- Prepare and deliver lectures to undergraduate and/or graduate students on platform such as programming languages, databases, data structures, and software design.
- Prepare execute lesson plans, assigning tasks, and evaluating student work and progress.
- Presenting study materials to students and maintaining professional teaching environment.
- Arranged for guest's lectures and invited computer specialists to deliver lectures to students.
- Create and develop performance report, delivery method, scope of work, and general duties records.
- Supervise activities between internal and external resources, and facilitate smooth workflow for operation delivery.
- Developed and implemented plans to prevent areas of inefficiency.
- Coordinate and lead trainings on various systems and organization processes.
- Consistently meets and exceeds daily team performance goals with attention to detail.
- Managing behavior effectively to ensure a good and safe learning environment.
- Maintaining and managing organization infrastructure, record all resources of organization etc.

PROGRAMMER | BINARY CONSULTANCY **JANUARY' 2004 TO MAY' 2007**

- Involved in all aspects of the software lifecycle from analysis, design, development and testing of software prior to installation.
- Create and apply UI requirements utilizing ASP.NET, VB.NET, C#, JS/jQuery, HTML, CSS and various database platform.
- Collaborate with business analysts, users, and federal agencies to collect requirements and provide implementation.
- Programmed customized software solutions that helped customers to use their capital and manage risk more effectively
- Worked with deadlines to ensure that projects delivered on time.
- Developing applications based on multilevel marketing, generating genealogy of member, position of member in company, generate commission summary off line/ online.
- Worked on maintenance, production support of the application with functional team as well as coordinated with other teams.
- Performed testing using different methods, prepare unit test cases, code review template and checklist preparation.
- Support post application implementation to the business personnel online/ offline as when needed.

KEY SKILLS

Strong interpersonal
Communication skills
Training & Development
Ability to work collaboratively as
part of a team
Problem Solving
Multitasking ability
Building relationship
Leadership
Meticulous attention to detail
Excellent Organizational skills
Poised under pressure

SOFTWARE ENGINEER | DATAMAX SYSTEM

APRIL' 2004 TO DECEMBER' 2003

- Fully participated in SDLC cycle, developing various modules respect to application, testing modules, integrate modules in application, maintenance of modules if there are some errors/ fix it and also add new modules as per the customer request.
- Responsible for the designing and development of the management system which was based on web as well as GUI environment.
- Responsible for the development of application using Visual basic 6.0, Visual FoxPro and SQL server 2000, Oracle etc.
- Implemented Validation for client-side and server-side validation.
- Using SQL, implemented stored procedures and trigger functions.
- Ensuring coding standards and practices are met in regards to coding and documentation.
- Responsible for the demonstrations, presentations and reports of the projects, also designed and created software applications for business as per the requirement of the project.

SENIOR FACULTY | INFORMATICS COMPUTER INSTITUTE

NOVEMBER' 1997 TO MARCH' 2002

- Provide in-depth training sessions on various computer technology such as C, C++, Oracle, • D2k, VB 6.0, Sql Server 6.0, Java Script, ASP many more
- Monitor student growth by calculating surveys and observance.
- Participate in staff training sessions – leadership, Communication development and team building.
- Present learning materials in various mediums – books, Internet, Audio and visual drawings.
- Assist students in homework assignments, skills development, and career counseling.

PROGRAMMER | J.J.ENGINEERING

NOVEMBER' 1996 TO OCTOBER' 1997

- Participate myself in SDLC cycle, developing various modules respect to application, testing modules, integrate modules in application, maintenance modules, developing report and many more.
- Designing forms for the software being developed by the organization.
- Assisting the senior in suggesting what can be added into the company software in order to maximize the usage.
- Testing the software thoroughly for any type of errors