

# YANA KOTLIAR

UX/UI Designer

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## TOOLS

Figma, Sketch  
Adobe XD, Adobe Illustrator  
Maze, Miro, Jira, Confluence  
CSS and HTML

## SKILLS / DESIGN

User flows, Site maps  
UX writing, Microcopy  
Wireframing, Prototyping  
Accessibility, Information Architecture  
Visual Design, Product Design,  
Design systems, Style guides  
Design strategy, Agile design process  
Branding, Conceptual models

## SKILLS / RESEARCH

Usability testing,  
User interviews, User surveys  
Journey maps, Affinity mapping  
Competitive, Comparative analysis  
SWOT analysis, Building user personas  
Accessibility evaluation

## EDUCATION

### UX WRITING

Projector Institute  
2023 / New York, NY

### UX DESIGN

UX/UI Immersion Program /  
Thinkful  
2021 - 2022 / New York, NY

### WEB DESIGN

Fundamentals and principles of  
Web design / Projector Institute  
2021 / New York, NY

### MASTER OF INTERNATIONAL RELATIONS

Vistula Academy  
2015-2016 / Warsaw, PL

### BACHELOR OF ECONOMY

National Transport University  
2011-2015 / Kyiv, UA

## WORK EXPERIENCE

### UX/UI DESIGNER

#### HSTK (Haystack)

March 2023 - Present

- Leading the end-to-end design and implementation of updates for the IDOI website.
- Optimized the insurance search experience by streamlining website navigation, leading to a 32% improvement in task completion time and a reduced error search rate.
- Partnered with a diverse team of software developers to create a quality user experience, which included interfacing with stakeholders to align UX design with product vision and consumer needs.

### DESIGN CONSULTANT

#### Zenda LLC - J.P. Morgan Chase

May 2022 - March 2023

- Worked on redesigning, formatting, and content-managing the process of private bank onboarding transformation that offered more than 20 products.
- Worked on 50+ variations of design based on requirements documented in Jira/Confluence.
- Produced user flows, wireframes, and clickable prototypes in partnership with UX and development teams for every Sprint cycle.
- In collaboration with the research team facilitated more than 10 usability tests on different stages of product creation.
- Created visual models that illustrate current and future state experiences, risks, and areas of strategic opportunity.

### CONTRACTOR - FREELANCE

#### UX/UI / PRODUCT DESIGNER

June 2021 - May 2022

- Designed responsive websites and applications for businesses applying user-centered design via a variety of research and design techniques, creating usable and accessible products.
- Contribute to creating, organizing, and distributing project style guides and UI libraries, user flows, wireframes, and interactive prototypes for clients.
- Collaborated with stakeholders and web developers to deliver the projects within scope and on brand.