Malachi Parks

University of Delaware

Newark, DE 19716

Malachiparks99@Outlook.com | 302-521-2334

www.linkedin.com/in/malachi-parks

9 Kraffert Court

Newark, DE 19711

SKILLS

Programming	C, Java, PL/SQL, MySQL, C++, PHP
Systems	Windows 10, Windows Server, Ubuntu, Windows 7
Networking	VPN, Firewall, VMware, WAP, Switch, PBX
Soft Skills	Communication, Leadership, Organization, Time-Management

WORK EXPERIENCE

Allied Networking   Newark, DE

Senior Support Technician   March 2020 – Present

- Deploying printers with shared resources required

- Generating physical servers used in client production

- Tracking in house inventory

- Managing and deploying end-user antivirus agents

- Creating policies and procedures for client imaging

Allied Networking   Newark, DE

Support Technician   March 2018 - March 2020

- Imaged workstations and laptops prior to deployment
- Installed switches/firewalls/servers/workstations in house and on client premises
- Resolved numerous end-user issues efficiently in a timely manner
- Created and ran CAT5/CAT6 throughout numerous sites

EDUCATION

University of Delaware   Newark, DE

College of Engineering   August 2018 – June 2022

Bachelors of Science – Information Systems | Minor – Cybersecurity

GPA: 3.62/4.0

Relevant Coursework: Intro to Networking, Intro to Cybersecurity, Operating Systems

HONORS & AWARDS

- Dean's List – University of Delaware: Fall 2018, Spring 2019, Spring 2020, Fall 2020, Spring 2021
- Presidential Scholarship – University of Delaware: Awarded to students with a GPA greater than 3.0

PERSONAL PROJECTS

Comic book Database   May 2021 – Present

- Creating a MySQL database to inventory a comic collection
- Hosted on a hardened Raspberry Pi

Learning LAMP (Linux, Apache, MySQL, PHP) Stack   May 2021 – Present

- Turning Raspberry Pi into an Apache webserver
- Using PHP to create a webpage as another form of resume