AKPOS MALAFAKUMO BEST

akposmalafakumobest@gmail.com
https://www.linkedin.com/in/akpos-malafakumo-best-b16ba818b/

SKILLS/COMPETENCE

- API Automation, Web Automation, Performance Testing

- End-to-End Testing, Regression Testing, Exploratory Testing, UAT

- Cross-functional Testing (web & mobile)

- Agile Methodology, Test Team Management, SDLC, STLC,

- Test Plan, Test Documentation, Bug Logging/Tracking

- Astute communication, attention to details and problem solving

TOOLS: Postman, Swagger, SQL, JMeter, Cypress, Jenkins, SoapUI, Jira, Zephyr, Azure, Trello

LANGUAGE: JavaScript

RELEVANT WORK EXPERIENCE

QUALITY ASSURANCE OFFICER, WEMA BANK – BANKING||FULL-TIME August 2024– Present

- Design independent test cases for each newly developed applications and services.

- Document system errors and collaborate with the development teams in their resolution

- Execute and report results of performance tests using JMeter

- Execute and report results of API tests using Postman and Newman

- Validate the correctness of data in the database using SQL

- Document and execute UAT scripts, provide test summary report for stakeholders

- Gaining exposure to web automation testing framework using Cypress

QUALITY ASSURANCE SPECIALIST, STERLING BANK – CORE BANKING||CONTRACT May – August 2024

- Managed and supported a team of 19 QAs in all testing activities of the first Indigenous core banking application in Africa - SeaBaas

- Reviewed test cases, triaged bugs and provided test summary reports for stakeholders

- Verified bug fixes and ensured that resolved issues met acceptance criteria.

- Championed quality within the team, ensuring appropriate test types are performed before deployment.

- Collaborated and supported the release engineer throughout the deployment phase

QUALITY ASSURANCE ENGINEER, LINT – FINTECH||FULL-TIME Nov 2023 – Jun 2024

- Collaborated with stakeholders and development team to understand project requirements

- Participated in all the phases of the Software Development Lifecycle (SDLC).

- Took full ownership of all the activities of the Software Testing Life Cycle (STLC)

- Performed end-to-end tests on all functional areas

- Performed usability testing of the user interface to boost user experience

- Ensured rigorous compatibility on different platforms – web, mobile considering small and big screen sizes

- Maintained comprehensive documentation of test cases, test results, and QA processes.

SOFTWARE TEST ENGINEER, SUMMALOGIX – E-COMMERCE||FULL-TIME Aug 2021 – Aug 2023

- Introduced and implemented a working system of QA processes where there was none

- Liaised with cross-functional teams

- Provided technical analysis of high-priority bugs, defined and refined requirements

- Developed test cases covering over 50 features for web and mobile apps

- Compiled test data on quality standards and analyzed to identify areas for improvement

- Performed API test on all endpoints

- Gained exposure to automated testing frameworks

COMMUNITY SERVICE

CORDINATOR, A-Z SOFTWARE TESTING COMMUNITY

Built a network of Software Quality Assurance experts who contribute to, tutor and mentor our community of individuals who have just transitioned into the software testing field. Through these partnerships, we have organized free trainings in the core concepts of software testing which include API testing with Postman, Performance testing with JMeter, Agile methodology, etc. Through this community, we have trained over 50 persons in software quality assurance.

EDUCATION

B.A, RELIGIOUS STUDIES, NIGER DELTA UNIVERSITY ||Aug. 2018

HOBBIES

Scrabble

LANGUAGE PROFICIENCY

English (native speaker)