CustomerSegmentation

August 21, 2025

```
[1]: #Importing Libraries
     import pandas as pd
     import matplotlib.pyplot as plt
     import seaborn as sns
     from sklearn.preprocessing import StandardScaler
     from sklearn.cluster import KMeans, DBSCAN
     from sklearn.metrics import silhouette_score
[2]: #Load Dataset
     df=pd.read_csv("Mall_Customers.csv")
     print("Data Loaded Successfully")
     df.head(5)
    Data Loaded Successfully
[2]:
       CustomerID
                                Annual Income (k$)
                                                     Spending Score (1-100)
                     Genre Age
     0
                     Male
                             19
                                                 15
                                                                         39
     1
                     Male
                             21
                                                                         81
                                                 15
     2
                 3 Female
                             20
                                                 16
                                                                          6
     3
                 4 Female
                             23
                                                 16
                                                                         77
                 5 Female
                             31
                                                 17
                                                                         40
[3]: print("Information about dataset")
     df.info()
    Information about dataset
    <class 'pandas.core.frame.DataFrame'>
    RangeIndex: 200 entries, 0 to 199
    Data columns (total 5 columns):
         Column
                                 Non-Null Count Dtype
         ____
                                 _____
         CustomerID
     0
                                 200 non-null
                                                 int64
     1
         Genre
                                 200 non-null
                                                 object
     2
                                 200 non-null
                                                 int64
         Age
     3
         Annual Income (k$)
                                 200 non-null
                                                 int64
         Spending Score (1-100)
                                 200 non-null
                                                 int64
    dtypes: int64(4), object(1)
```

memory usage: 7.9+ KB

```
[4]: print("Description of Dataset")
     df.describe()
    Description of Dataset
[4]:
            CustomerID
                               Age Annual Income (k$)
                                                         Spending Score (1-100)
     count
            200.000000
                        200.000000
                                             200.000000
                                                                      200.000000
    mean
            100.500000
                         38.850000
                                              60.560000
                                                                       50.200000
     std
             57.879185
                         13.969007
                                              26.264721
                                                                       25.823522
    min
              1.000000
                         18.000000
                                              15.000000
                                                                        1.000000
     25%
             50.750000
                         28.750000
                                              41.500000
                                                                       34.750000
     50%
            100.500000
                         36.000000
                                              61.500000
                                                                       50.000000
     75%
            150.250000
                         49.000000
                                              78.000000
                                                                       73.000000
            200.000000
                         70.000000
     max
                                             137.000000
                                                                       99.000000
[8]: Corr=df.corr(numeric_only=True)
     print("Correlation of data is:",Corr)
                                                                       Age Annual
    Correlation of data is:
                                                      CustomerID
    Income (k$)
    CustomerID
                               1.000000 -0.026763
                                                              0.977548
    Age
                              -0.026763 1.000000
                                                             -0.012398
    Annual Income (k$)
                               0.977548 -0.012398
                                                              1.000000
    Spending Score (1-100)
                               0.013835 -0.327227
                                                              0.009903
                             Spending Score (1-100)
    CustomerID
                                           0.013835
    Age
                                          -0.327227
    Annual Income (k$)
                                           0.009903
```

1.000000

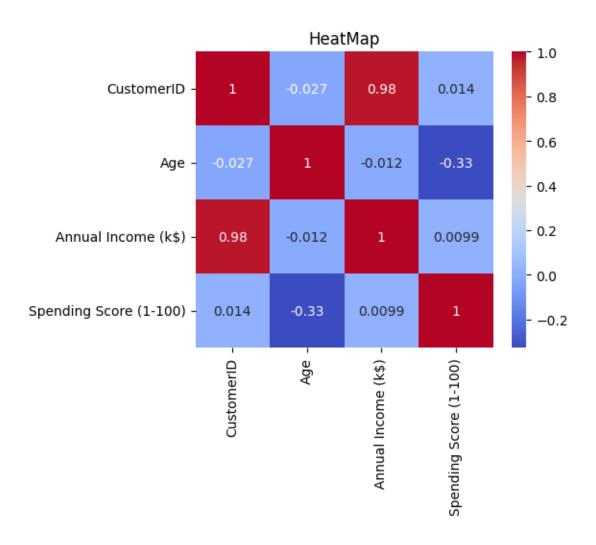
Spending Score (1-100)

sns.heatmap(Corr,annot=True,cmap='coolwarm')

[10]: plt.figure(figsize=(5,4))

plt.title("HeatMap")

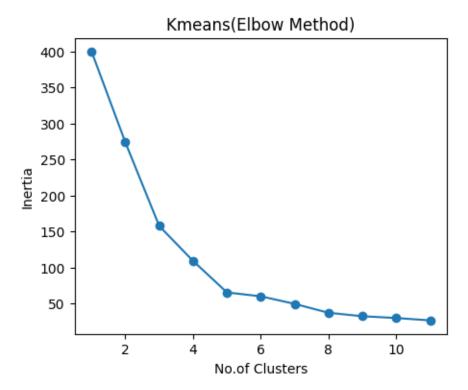
plt.show()



```
[11]: #Feature Selection
   X=df[['Annual Income (k$)','Spending Score (1-100)']]
   #Scale Features
   scaler=StandardScaler()
   X_scaled=scaler.fit_transform(X)

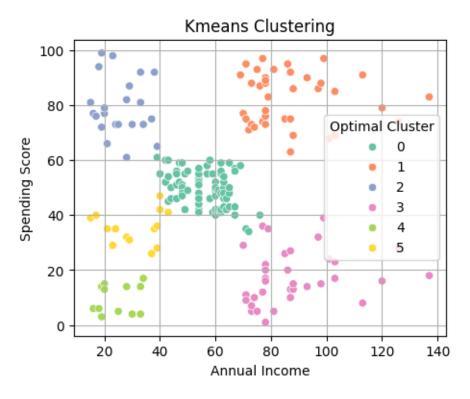
[17]: #Applying Kmean Algorithm
   WCSS=[]
   Range=range(1,12)
   for k in Range:
        kmeans=KMeans(n_clusters=k,random_state=42)
        kmeans.fit(X_scaled)
        WCSS.append(kmeans.inertia_)
   #Plotting
   plt.figure(figsize=(5,4))
   plt.title("Kmeans(Elbow Method)")
```

```
plt.plot(Range, WCSS, marker='o')
plt.xlabel("No.of Clusters")
plt.ylabel("Inertia")
plt.show()
```



```
[21]: #Prediction for Optimal no (6) of cluster
kmeans=KMeans(n_clusters=6,random_state=42)
df["Optimal Cluster"]=kmeans.fit_predict(X_scaled)
df.head(5)
```

[21]:	${\tt CustomerID}$	Genre	Age	Annual Income (k\$)	Spending Score (1-100) \
0	1	Male	19	15	39
1	2	Male	21	15	81
2	3	Female	20	16	6
3	4	Female	23	16	77
4	5	Female	31	17	40



```
[31]: #Apllying DBSCAN
      dbscan=DBSCAN(eps=0.5,min_samples=7)
      df['DBSCAN Cluster']=dbscan.fit_predict(X_scaled)
      df.head(5)
[31]:
         {\tt CustomerID}
                       Genre
                              Age
                                   Annual Income (k$)
                                                         Spending Score (1-100) \
                        Male
                                                    15
                               19
                                                                              39
      1
                   2
                        Male
                               21
                                                    15
                                                                              81
```

Optimal Cluster DBSCAN Cluster

Female

3 Female

4 Female

20

23

31

2

3

16

16

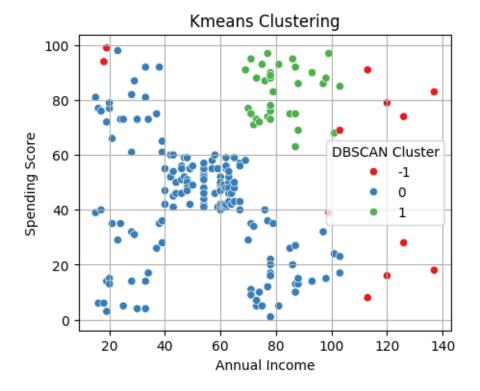
17

6

77

40

```
0 5 0
1 2 0
2 4 0
3 2 0
4 5 0
```



Annual Income (k\$) Spending Score (1-100)

Optimal Cluster

```
0
                           56.051948
                                                     49.857143
1
                           86.538462
                                                     82.128205
2
                           25.727273
                                                     79.363636
3
                           88.200000
                                                     17.114286
4
                           24.583333
                                                      9.583333
5
                           31.533333
                                                     35.866667
```

```
[41]: #Pair plot

sns.pairplot(df[['Annual Income (k$)','Spending Score (1-100)','Optimal

→Cluster']],hue='Optimal Cluster',palette='Set1')

plt.show()
```

