

User Interface Layer

Web Application

Chatbot interface
Troubleshooting guide

Resource Dashboard

Issue Reporting
Feedback System

Analytics Dashboard
Admin Reports

Backend Services

API Gateway

Analytics Engine

Issue management

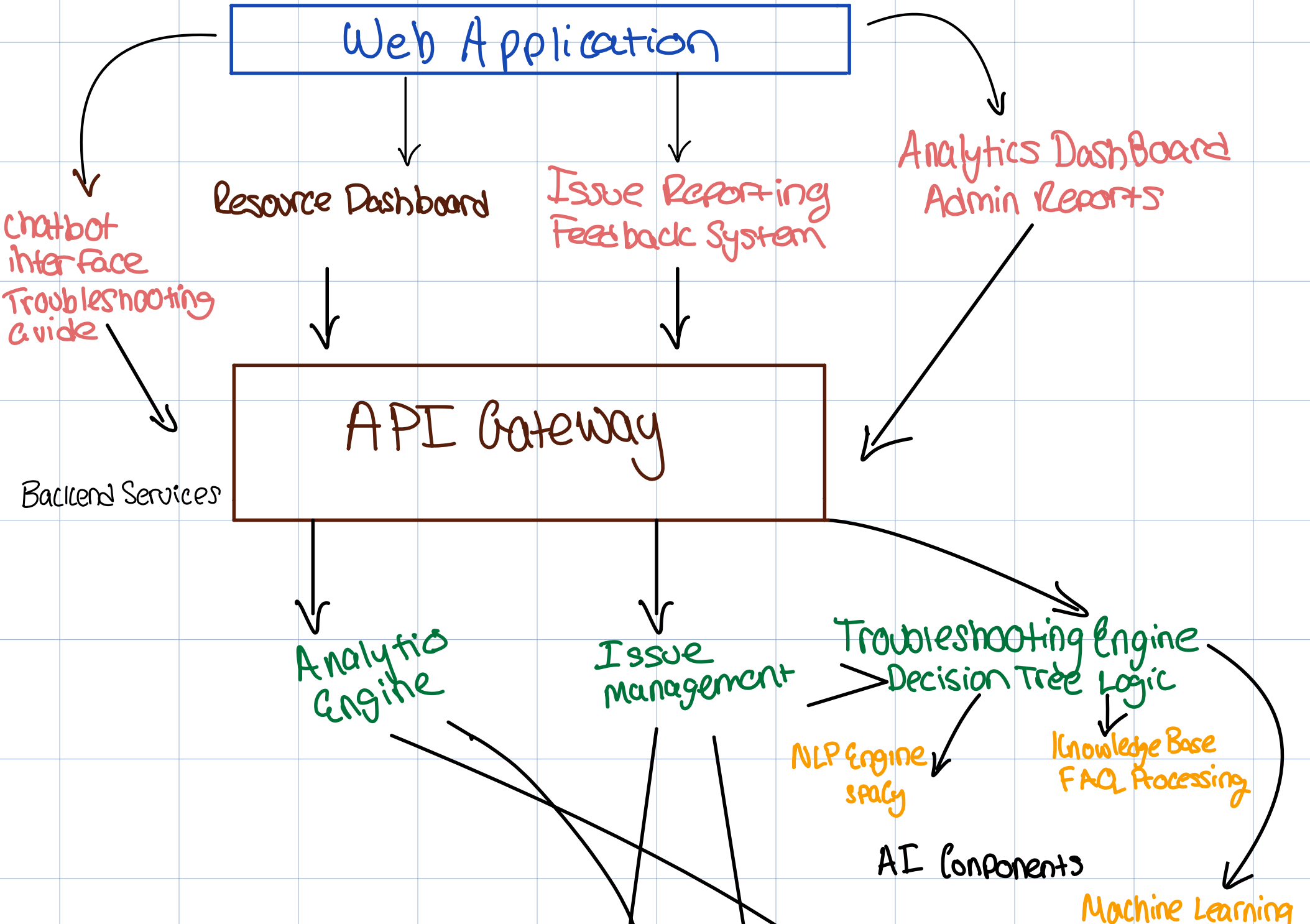
Troubleshooting Engine
Decision Tree Logic

NLP Engine
spaCy

Knowledge Base
FAQ Processing

AI Components

Machine Learning



Data Layers

