«${FIELD1}»

«${FIELD4}» «${FIELD5}»

«${FIELD8}»

Reference Number : «${FIELD7}»

Dear Mr. «${FIELD1}»,

Question:

«${FIELD2}»

Organizations face case management challenges that require insight, responsiveness, and collaboration. IBM Business Automation Workflow is an advanced case management product that unites information, process, and people to provide the 360-degree view of case information and achieve optimized outcomes. With BAW, knowledge workers can extract critical case information through integrated business rules, collaboration, and analytics.

Reponse :

${FIELD3}»

This easy access to information enhances decision-making ability and leads to more successful case outcomes. IBM BAW also helps capture industry preferred practices in frameworks and templates to empower business users and accelerate return on investment.