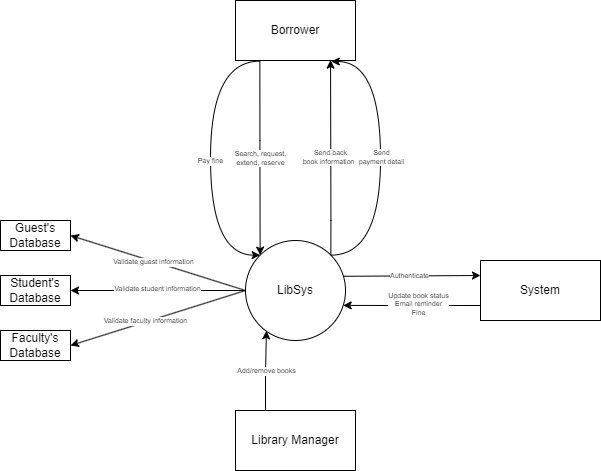
1. ….



1. Tree diagram

A diagram of a tree

Description automatically generated

1. Use case table

|  |  |  |
| --- | --- | --- |
| Actor | Use case | Description |
| Borrower | Authenticate | - Using ID card  - Using Login Web/Mobile app  + Change password  + Forget password |
| Search | Borrowers can search the library’s collection database using:  - Title  - Author  - Keywords  - ISBN |
| Borrow | Borrowers with valid ID card and condition can check out book. |
| Return | Borrowers return books. If the book is damaged, the last borrower will be assessed a fine. |
| Request | In case a book is already checked out, user can get notified once the book is available |
| Pay fines | Borrower who violates any rule will have to pay fines, and can either pay via cash or web/mobile app |
| Library Manager | Add books | Add a new book (purchased book) to the collection, updating both database and physically |
| Remove books | Remove a book (damaged book) from the collection, updating both database and physically |
| System | Validate | Validate based on user type:  - Student database (student)  - Personal database (staff, faculty)  - Library database (guest) Using NFC chips |

1. 10 scenarios and 10 use stories

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| --- | --- |
| **Use Case ID** | **UC01** |
| **Use Case Name** | Student Searches for a Book Using the Mobile App |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Student |
| **Description** | A student searches for a book by title, author, or genre using the library mobile app. |
| **Preconditions** | The student must have the app installed and be logged in. |
| **Postconditions** | The book search results are displayed on the mobile app. |
| **Priority** | High |
| **Frequency of Use** | Multiple times daily |
| **Normal Course of Events** | 1. Student opens the app. |
|  | 2. Student enters search criteria. |
|  | 3. App displays search results. |
| **Alternative Courses** | None |
| **Exceptions** | No results found for search |
| **Includes** | Search filters, sorting options |
| **Special Requirements** | Stable internet connection |
| **Assumptions** | Book database is up-to-date. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC02** |
| **Use Case Name** | Faculty Extends Loan Period Online |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Faculty Member |
| **Description** | A faculty member extends the loan period of a book through the online library portal. |
| **Preconditions** | The faculty member must have an account and an active loan. |
| **Postconditions** | The loan period is successfully extended. |
| **Priority** | Medium |
| **Frequency of Use** | Weekly |
| **Normal Course of Events** | 1. Faculty logs into the portal. |
| 2. Faculty navigates to loaned books. |
| 3. Faculty extends the loan period. |
| **Alternative Courses** | None |
| **Exceptions** | Loan extension not available due to book being on hold by another user. |
| **Includes** | Notification of successful extension |
| **Special Requirements** | System updates loan database in real-time |
| **Assumptions** | Faculty member is eligible for extension. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC03** |
| **Use Case Name** | Guest Reserves an Available Book for Pick-up |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Guest |
| **Description** | A guest reserves an available book for pick-up at the library. |
| **Preconditions** | The guest must have a valid account with reservation privileges. |
| **Postconditions** | The book is reserved and a notification is sent for pick-up. |
| **Priority** | Medium |
| **Frequency of Use** | Daily |
| **Normal Course of Events** | 1. Guest searches for available books. |
| 2. Guest selects a book and reserves it. |
| 3. Guest receives a reservation confirmation. |
| **Alternative Courses** | None |
| **Exceptions** | Book is no longer available by the time of reservation. |
| **Includes** | Confirmation email, reservation system |
| **Special Requirements** | None |
| **Assumptions** | Reservation system works in real-time. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC04** |
| **Use Case Name** | Student Pays Overdue Fine Using Smartphone |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Student |
| **Description** | A student pays an overdue fine using the library mobile app. |
| **Preconditions** | The student must have the app installed, be logged in, and have a payment method set up. |
| **Postconditions** | The overdue fine is paid and the payment is confirmed. |
| **Priority** | High |
| **Frequency of Use** | Rare |
| **Normal Course of Events** | 1. Student logs into the app. |
| 2. Student navigates to fines section. |
| 3. Student pays the fine. |
| 4. App confirms successful payment. |
| **Alternative Courses** | Payment by alternative methods (e.g., at the library). |
| **Exceptions** | Payment method fails. |
| **Includes** | Payment gateway integration |
| **Special Requirements** | Secure connection for payment |
| **Assumptions** | Student has sufficient funds. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC05** |
| **Use Case Name** | Borrower Requests Drone Delivery for a Book |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Borrower |
| **Description** | A borrower requests drone delivery for a selected book. |
| **Preconditions** | Borrower must have an active account and book reservation. |
| **Postconditions** | Book is delivered by drone to the borrower. |
| **Priority** | Low |
| **Frequency of Use** | Occasional |
| **Normal Course of Events** | 1. Borrower selects a book. |
| 2. Borrower requests drone delivery. |
| 3. Borrower receives confirmation. |
| **Alternative Courses** | Pick-up option available at the library. |
| **Exceptions** | Weather prevents drone delivery. |
| **Includes** | Drone delivery system |
| **Special Requirements** | Stable weather conditions |
| **Assumptions** | Drone delivery is supported in the borrower's area. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC06** |
| **Use Case Name** | Library Staff Processes Book Return and Assesses Damage |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Library Staff |
| **Description** | Library staff processes the return of a borrowed book and assesses it for any damage. |
| **Preconditions** | A book must be returned by a borrower. |
| **Postconditions** | The book is either returned to the shelf or marked for repair. |
| **Priority** | High |
| **Frequency of Use** | Multiple times daily |
| **Normal Course of Events** | 1. Borrower returns the book. |
| 2. Staff logs the book as returned. |
| 3. Staff assesses the condition of the book. |
| 4. Book is either marked as undamaged or flagged for repair. |
| **Alternative Courses** | Damaged book requires a fine from the borrower. |
| **Exceptions** | None |
| **Includes** | Damage assessment, fine calculation |
| **Special Requirements** | None |
| **Assumptions** | Books are assessed immediately upon return. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC07** |
| **Use Case Name** | Library Manager Adds Newly Purchased Book to Collection |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Library Manager |
| **Description** | The library manager adds a newly purchased book to the collection by cataloging and storing it. |
| **Preconditions** | The book must be purchased and delivered to the library. |
| **Postconditions** | The book is available for borrowing in the library system. |
| **Priority** | Medium |
| **Frequency of Use** | Weekly |
| **Normal Course of Events** | 1. Manager receives the new book. |
| 2. Manager enters the book into the catalog system. |
| 3. Manager assigns a location for the book. |
| 4. The book becomes available for borrowing. |
| **Alternative Courses** | None |
| **Exceptions** | Book is delayed in transit or damaged upon arrival. |
| **Includes** | Cataloging, shelving process |
| **Special Requirements** | Integration with library database |
| **Assumptions** | Catalog system is functioning properly. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC08** |
| **Use Case Name** | Borrower Receives Email Reminder About Overdue Book |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Borrower |
| **Description** | A borrower receives an automated email reminder about an overdue book. |
| **Preconditions** | The borrower must have an active loan that is overdue. |
| **Postconditions** | Borrower is reminded to return the book or renew the loan. |
| **Priority** | High |
| **Frequency of Use** | Daily |
| **Normal Course of Events** | 1. System detects overdue book. |
| 2. Email reminder is generated. |
| 3. Borrower receives the email. |
| **Alternative Courses** | Borrower chooses to renew the book online. |
| **Exceptions** | Borrower did not receive the email (e.g., incorrect email address). |
| **Includes** | Email system integration |
| **Special Requirements** | System should send reminders automatically |
| **Assumptions** | Borrower’s contact details are correct. |
| **Notes and Issues** | None |

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| **Use Case ID** | **UC09** |
| **Use Case Name** | Staff Checks Out a Book for Borrower with Invalid ID |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Library Staff, Borrower |
| **Description** | A staff member processes a book checkout for a borrower with an invalid or expired ID. |
| **Preconditions** | The borrower must attempt to borrow a book with an invalid ID. |
| **Postconditions** | The borrower may or may not be able to borrow the book, depending on the staff decision. |
| **Priority** | Low |
| **Frequency of Use** | Occasional |
| **Normal Course of Events** | 1. Borrower attempts to check out a book. |
| 2. Staff notices invalid ID. |
| 3. Staff either allows or denies checkout. |
| **Alternative Courses** | Staff manually verifies borrower’s identity and updates the ID. |
| **Exceptions** | Borrower does not have any other form of ID. |
| **Includes** | Manual ID verification |
| **Special Requirements** | Staff discretion needed |
| **Assumptions** | Library system flags invalid IDs correctly. |
| **Notes and Issues** | Risk of unauthorized borrowing if mismanaged. |

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| **Use Case ID** | **UC10** |
| **Use Case Name** | Borrower Attempts to Borrow a Book While Having Unpaid Fines |
| **Created By** | Ngo Binh |
| **Last Updated By** | Ngo Binh |
| **Date Created** | 24/09/2024 |
| **Date Last Updated** | 24/09/2024 |
| **Actor** | Borrower |
| **Description** | A borrower attempts to borrow a book but is blocked due to unpaid fines. |
| **Preconditions** | Borrower must have an outstanding fine on their account. |
| **Postconditions** | Borrower is unable to borrow the book until the fine is paid. |
| **Priority** | Medium |
| **Frequency of Use** | Rare |
| **Normal Course of Events** | 1. Borrower selects a book. |
| 2. System checks for unpaid fines. |
| 3. Borrower is blocked from borrowing. |
| 4. Borrower is informed to pay the fine. |
| **Alternative Courses** | Borrower pays the fine immediately and proceeds with borrowing. |
| **Exceptions** | System error does not block the transaction despite the fine. |
| **Includes** | Fine notification system |
| **Special Requirements** | Real-time fine tracking system |
| **Assumptions** | System is up-to-date with unpaid fines. |
| **Notes and Issues** | None |