Malia Latimer, MBA

Phone: 254-290-8930 | Email: latimem@stthom.edu |LinkedIn| Tableau Portfolio | Data Analyst Portfolio |

Work Experience

Geotherm USA, LLC, Cypress, TX 77433

July 2024 - Present

Data Analyst

- Reduced data errors by 20% by conducting comprehensive reviews of lab worksheets.
- Utilized Egnyte to analyze market and geographic data, providing insights that improved client engagement.
- Generated visual data reports using Excel and Word, ensuring 100% accuracy in final presentations.
- Forecasted trends based on client needs and geographic factors using predictive analytics, enhancing strategic decision-making.

Houston Corporate Housing, Houston, TX 77057

August 2023 - June 2024

Operations Analyst

- Conducted quality assurance inspections that resulted in a 60% improvement in client satisfaction.
- Increased operational efficiency through the implementation of Salesforce and new maintenance tracking systems, leading to enhanced team coordination.
- Managed over 1000 reservations per month, using Excel and Salesforce to track and update data for operational planning.
- Utilized Adobe Analytics to track and analyze marketing performance, improving campaign effectiveness by 30%.

Accenture, Remote

Salesforce Data Analyst Intern

Dec 2021- August 2023

- Cleaned and analyzed over 10,000 data rows using SQL and Excel, resulting in a 30% increase in data accuracy for decision-making.
- Conducted ad-hoc data analysis using SQL, Python, Excel, and Salesforce to identify trends, patterns, and insights that supported business decision-making.
- Created dashboards in Tableau that reduced reporting time, enhancing team efficiency.

 Collaborated with cross-functional teams using Salesforce to develop SQL queries, identifying key business trends and improving project outcomes.
Developed procedures for data management, improving analysis efficiency by 20%.

Affinity Partners, San Antonio, TX 78258

Dec 2020- Dec 2021

Marketing Analyst Intern

- Analyzed marketing campaign data using SQL, driving a 20% increase in customer acquisition.
- Applied predictive analytics to forecast market trends, resulting in an improvement in targeting strategies.
- Collaborated with teams via Zoom to synchronize data across departments, reducing data discrepancies by 15%.
- Created comprehensive dashboards using Tableau, improving campaign performance visibility for stakeholders.

The SyBBURE Searle Undergraduate Research Program, Nashville, TN, 37011

May 2018- Dec 2020

Research Analyst

- Conducted data analyses that improved experimental efficiency by 25%, resulting in streamlined research workflows and reduced project timelines.
- Analyzed datasets, identifying patterns that led to a 20% improvement in predictive model accuracy, resulting in actionable insights for ongoing projects.
- Prepared and presented research findings, increasing understanding of key concepts among stakeholders by 40%, resulting in informed decision-making.

Education

Master of Business Administration in Finance

University of St. Thomas - Houston, TX

Bachelor of Business Administration in General Business

University of St. Thomas - Houston, TX

Bachelor of Science in Computer Science

Vanderbilt University - Nashville, TN

Skills

Adobe Analytics | AI Tools | Data Analytics & Data Visualization | Excel | Google Analytics | Microsoft Office Suite | SQL | Salesforce | Tableau |