Malik Mertus

Software developer

Project experience

Personal web site
- Technologies used: *Html, CSS, JavaScript, Git*
- *Available at github.com/Malic33100/Personal-site*
- Designed to showcase projects and guide people on how to contact myself

Calc pay
- Technologies used: C++, data structures
- Available at github.com/Malic33100
- Program that runs in cl, calculates gross & net pay, tax, as well as other metrics based on hours worked and rate

Professional Experience

Aug 2021 - Present
Customer service consultant *Progressive Insurance*
Assisted Customers with policy services, payment discrepancies and minor technical difficulties. Enhanced overall customer experience with company, and increased returning customers by 8%

Dec 2019 – July 2021
Forklift operator/Inventory specialist *Berlin packaging*
Worked in receiving and organizing freight. Managed inbound shipments along with data entry to receive shipments, locate inventory, and communicate with supply chain management. Reduced lost inventory by 63% and received all incoming freight in a timely manner.

Jan 2019 – July 2020
Assistant manager *Dominos*
Managed shifts and led teams ranging from 2 – 12 people on a regular basis striving to achieve operational goals i.e., profit & sales. Organized and managed daily business operations i.e., critical inventory, labor, food quality etc. Increased profits by 12% with operational efficiency.

Mission statement

I am a college student who is passionate about software development and creating new realities.

Education

- A.S. in Computer information systems
  Atlanta Metropolitan state college
  g.p.a. 3.79, Dean's list
  2020-2023

- High school Diploma
  Campbell high school
  g.p.a. 3.1
  2014-2018

Awards and recognition

- PepsiCo uplift foundation scholar
  - Awarded full scholarship based on academic performance and community involvement
- CASA (court appointed special advocate)
  - Serves as the eyes and ears of the court during child placement process

Skills

- HTML/CSS
- JavaScript
- Chrome devtools
- Responsive web design (media queries, etc.
- Git
- Node.js

Contact

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