



# MALIK HERON

SOFTWARE DEVELOPER

## ◦ DETAILS ◦

 Jamaica  
 +1 876 291-3599  
malik.heron2001@gmail.com


## ◦ LINKS ◦

 GitHub  
 LinkedIn  
 Portfolio Website



## ◦ SKILLS ◦



## PROFILE

 Innovative Software developer striving to create efficient and effective algorithms. I am a creative thinker, adept in software development and working with various data structures.

## EXPERIENCE

-  **Best TV Communications**  
Software Developer  
August 2022 — Present
- Tasked with creating a mobile application to make payments and communication easier with their clients. Features include a service overview, bill payment system data usage visualization, support chat and an outage map.
-  **Cyber Circuit**  
Computer Repair Technician  
June 2019 — July 2019
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
  - Explained technical information in clear terms to non-technical individuals to promote better understanding.
  - Followed up with clients to verify optimal customer satisfaction following support engagement and problem resolution.


## EDUCATION

-  **University of Technology, Jamaica**  
BSc. Computing, pending.  
2020 — Present
-  **Manchester High School, Jamaica**  
Diploma  
2018 — 2020
-  **Spalding High School, Jamaica**  
High School Diploma  
2013 — 2018

## EXTRA-CURRICULAR ACTIVITIES

-  **Google Developer Student Club**  
May 2022 — Present
-  **Computer Science Club**  
Assistant Treasurer  
September 2019 — July 2020
-  **4H Club**  
Vice President  
September 2017 — July 2018
-  **Prefect**  
September 2016 — July 2018

## REFERENCES

-  Available upon request