



MALIK HERON

SOFTWARE DEVELOPER

◦ DETAILS ◦

 Jamaica
 +1 876 291-3599
malik.heron2001@gmail.com

◦ LINKS ◦

 GitHub
 LinkedIn
 Portfolio Website

◦ SKILLS ◦



PROFILE

Innovative Software developer striving to create efficient and effective algorithms. I am a creative thinker, adept in software development and working with various data structures.

EXPERIENCE

Best TV Communications

Software Developer

August 2022 — Present

· Tasked with creating a mobile application to make payments and communication easier with clients. Features include a service overview, bill payment system, data usage visualization, support chat and an outage map.

Cyber Circuit

Computer Repair Technician

June 2019 — July 2019

· Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.

· Explained technical information in clear terms to non-technical individuals to promote better understanding.

· Followed up with clients to verify optimal customer satisfaction following support engagement and problem resolution.

EDUCATION

University of Technology, Jamaica

BSc. Computing, pending.

2020 — Present

Manchester High School, Jamaica

Diploma

2018 — 2020

Spalding High School, Jamaica

High School Diploma

2013 — 2018

EXTRA-CURRICULAR ACTIVITIES

Google Developer Student Club

May 2022 — Present

Computer Science Club

Assistant Treasurer

September 2019 — July 2020

4H Club

Vice President

September 2017 — July 2018

Prefect

September 2016 — July 2018

REFERENCES

 Available upon request