

RIPHAH INTERNATIONAL UNIVERSITY ISLAMABAD
I-14 CAMPUS



Project Artifact 04

Instructor: Mr Islam Abasi

Course: Software Construction & Development

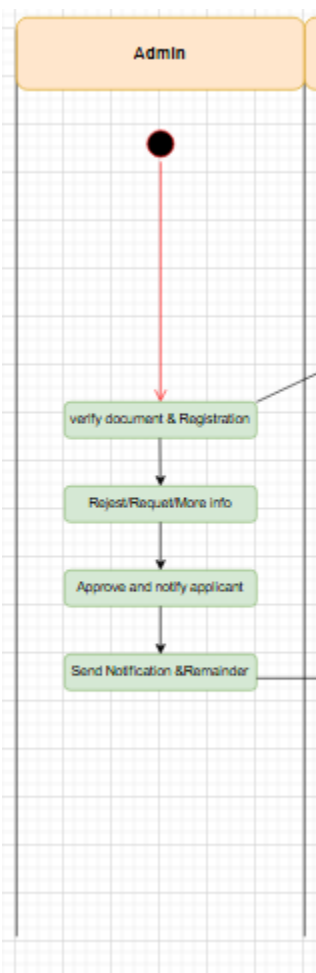
Section: BSSE5-1

Semester: 5th

NAME	SAP ID
Malik Usama	56340
Rana Anees	47016

Admin

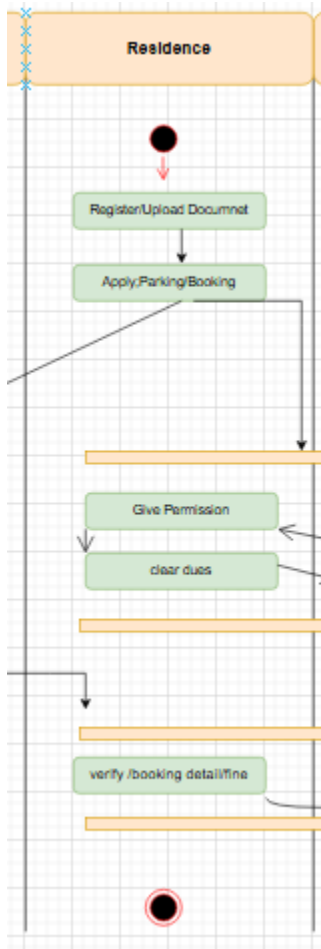
- Represents the system's governing authority.
- Responsible for reviewing applications, verifying documents, approving or rejecting requests, issuing bills, assigning work orders, and handling escalations.



Resident

- Represents a citizen using city services.

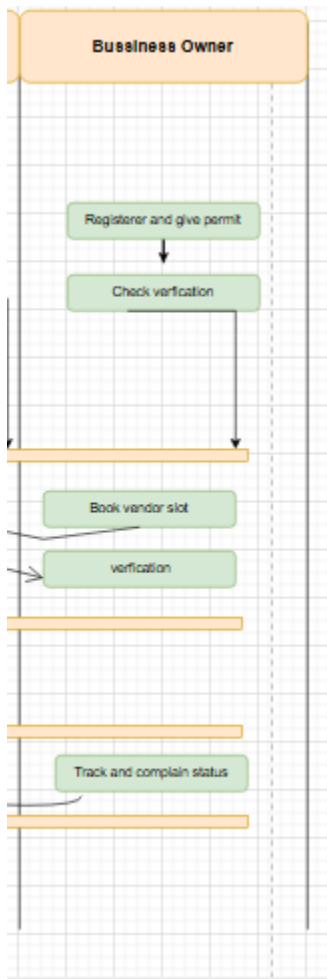
- Performs tasks such as registration, submitting applications, making payments, lodging complaints, and tracking request status.



Business Owner

- Represents vendors or business owners using the system for permits or market access.

- Registers their business, applies for permits, pays business fees, books vendor slots, and submits compliance documents.



UML Activity Diagram

