



Telematics Service Portal (TSP) for Sales

Used for SiteWatch Activation

Index

- TSP functionality
- Activation process
- How to request support

TSP

Portal for Telematic Activation

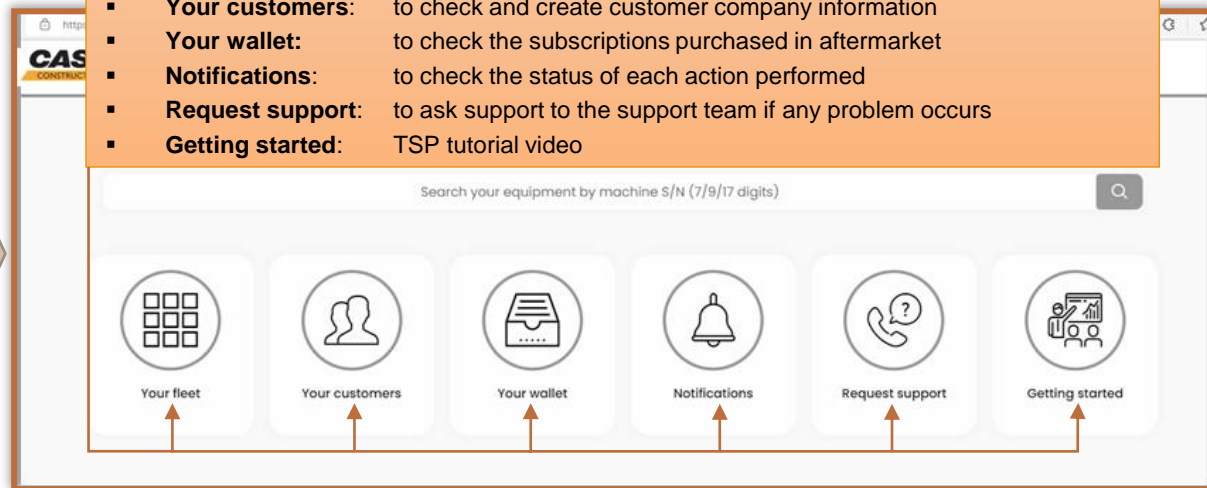


DEALER PORTAL IS THE GATEWAY TO ACCESS:

- **Telematics Service Portal (TSP) for activation.**
- **SiteWatch portal for adjusting settings** (if needed) and create a user/customer access.

THE TSP HAS 5 DIFFERENT SECTIONS:

- **Your fleet:** displays all activated units and their status
- **Your customers:** to check and create customer company information
- **Your wallet:** to check the subscriptions purchased in aftermarket
- **Notifications:** to check the status of each action performed
- **Request support:** to ask support to the support team if any problem occurs
- **Getting started:** TSP tutorial video



With the Telematics Service Portal, **the dealer** can manage telematics subscriptions.

The dealer can:

- activate, de-activate subscription
- renew subscriptions
- switch subscriptions after modem replacement.

Activation process

To start the activation process dealer needs to prepare following data:

1. Machine serial number (to search for the certain machine)
2. Customer company details (name, address)
3. Modem serial number (for retro fit activation)
4. Subscription available in the wallet. Check before starting the activation.

Add a company

Click on button to add
you customer company
(if not already existing)

CASE
CONSTRUCTION

TELEMATICS SERVICE PORTAL

Search your equipment by machine S/N

Your fleet

Your customers

Notifications

Add new Company

Company name *

Company name is required

Company description

Email *

Email is required

Re-enter email *

Email confirmation is required

VAT Code

Address *

City *

Zip code *

Phone Number *

Fax number

Country *

Currency *

Brand *

Check the Wallet

Subscription purchased in aftermarket

In the Wallet section, dealer can display the subscription purchased through CSPS systems

In Available subscriptions, Dealer can find all the Subscriptions available and to which locations are assigned the subscriptions

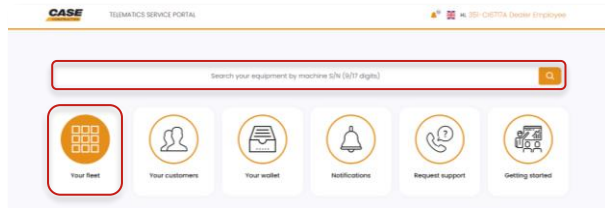
In **Order detail**, the Dealer can find the information of each purchase done:

- Order # and date
- Purchased quantity
- Available quantity
- Dealer Business Unit code
- Dealer Location Code

The screenshot shows the 'CASE' Telematics Service Portal. The header includes the CASE logo, 'NEW HOLLAND' logo, and 'TELEMATICS SERVICE PORTAL'. On the right, there are icons for a user profile and a search icon, along with the text 'H4. EUR425 Test ID'. The main content area is titled 'Your Wallet' and contains a list of subscriptions. The 'Available subscriptions' tab is selected, showing a list of six items with details like subscription number, name, duration, and quantity. Below this, there is a section for 'Related dealer locations' with a table showing one location: EUR-TST165A, with address and city fields empty, and brand 'Case'. A footnote at the bottom states: '* Displayed locations info involves only users that previously accessed TSP services.'

GddNumber	Address	City	Brand
EUR-TST165A	-	-	Case

Activation



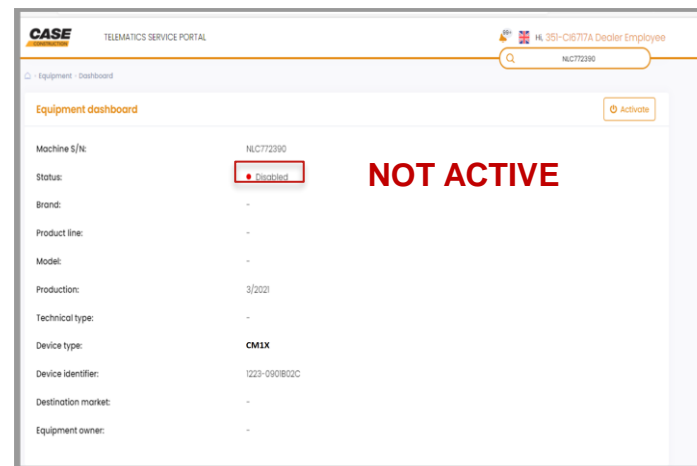
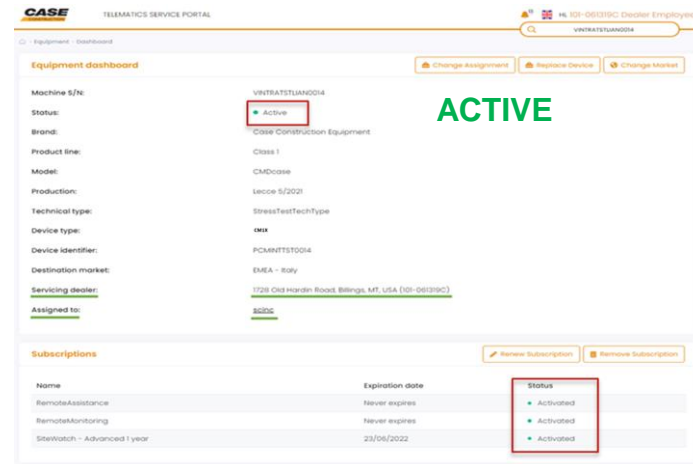
By accessing the **Your Fleet** section or, by **filling in the machine serial number** in the search bar, you will land into the equipment dashboard.

The following machine related information is available:

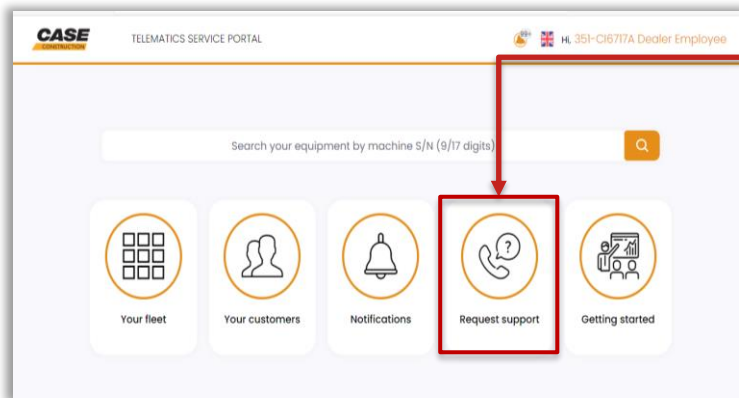
- Modem status
- Brand, type and model
- Modem serial number
- Equipment owner
- Region

And functionalities like:

- **Change Assignment**
- **Replace device**
- **Change Market**
- **Activate**



How to request support



Click here to open the folder to request support

Minimum info to be provided:

- Machine SN / device SN
- Dealer code (available in your profile at the top right of the website)
- User ID in case of problem of visibility
- Issue description: in case of activation issue also the subscription associated

How can I help you?

Ask for more information or send us a comment or give us some advice about the services offered. We will get in touch with you on the provided email address.

Your email:

xxx@gmail.com

Contact reason: *

Your request: *

0/1000

Device activation

Subscriptions

Change equipment owner

Your fleet

Backup