API Starting Guide

HOW TO GET STARTED WITH THE AEMP2.0 OUTBOUND ON CNH INDUSTRIAL TELEMATICS PORTALS (CASE SITEWATCH AND NEW HOLLAND FLEETFORCE)

Table of Contents

1. First, request Client ID and Client Secret to CNH industrial	
1.1. How to get your ID and Secret?	2
1.2. Test environment	2
2. Then, create and enable a user dedicated to the AEMP requests on SiteWatch/FleetForce	2
2.1. Create a dedicated account for AEMP requests only	2
2.1.1. Create the account	2
2.1.2. Set up the password	4
2.2. Enable the account freshly created	6
3. Getting warmed up to do API's requests	8
3.1. How to get your token	8
3.1.1. Token request example	8
3.1.2. Answer from server	9
3.2. How to do an API request	9
3.2.1. API request	9
3.2.2. API answer	10
3.2.3. Find all the types of requests you can do on SiteWatch/FleetForce	11
3.3. Example of a refresh token request	12
3.3.1. Refresh token request	12
3.3.2. Refresh token answer	13
4. Annex	14
4.1. Equipment unique ID	14
4.2. Drawing for the password grant workflow	16
4.2.1. Authorization and resource request sequence diagram	17
4.3. Drawing for the refresh token flow	18
4.3.1. Sequence diagram	19

1. First, request Client ID and Client Secret to CNH industrial

To respect the OAuth2.0 authentication process, CNHi will need to create for you a Client ID and a Client Secret.

1.1. How to get your ID and Secret?

To get the Client ID and the Client Secret, please go to TSP portal (https://telematics-ce.sdp.cnhind.com) in "Request Support" section and send the following information:

- Company Name the name of the company requesting the Client ID
- System Name the name of the system that will access the SiteWatch AEMP Service
- System Public IP Addresses the public IP addresse/s which the Client system will use to access SiteWatch AEMP Service. This is for troubleshooting purposes only and not used as Access Control List.
- Referent Name the name of a referent of the System that will access SiteWatch AEMP Service
- Referent Email Address the email address of the referent of the System that will access SiteWatch AEMP Service.

1.2. Test environment

The test environment is not yet available.

It will be released next year.

Thank you for your patience ©!

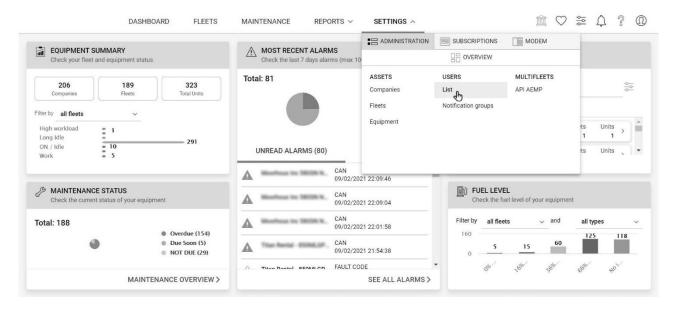
2. Then, create and enable a user dedicated to the AEMP requests on SiteWatch/FleetForce

Before you can start making API calls to SiteWatch/FleetForce AEMP2.0 outbound service, you need to create and to enable a user. The enabling will activate the SiteWatch/FleetForce AEMP Outbound.

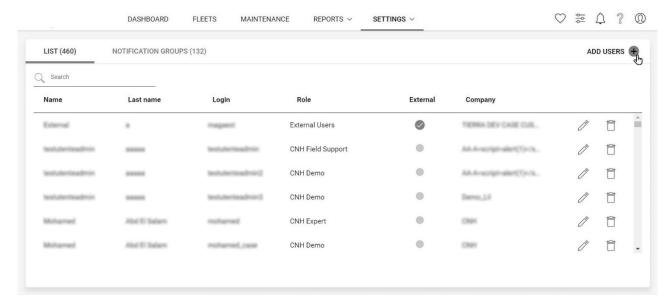
2.1. Create a dedicated account for AEMP requests only

2.1.1. Create the account

1. Go to Settings/Administration/Users and click "List":



2. Click Add users.



3. Fill in the fields

Example for information purposes only:

→ Name: AEMP_DealerMaria
 → Last name: AEMP_DealerMaria
 → Login: AEMP_DealerMaria

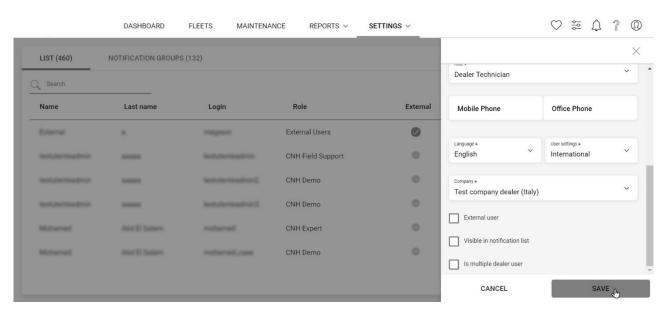
→ E-mail: dealermaria@dealermaria.com

→ Role: Dealer Technician (you can select any role you want to create this account)

→ Language: English

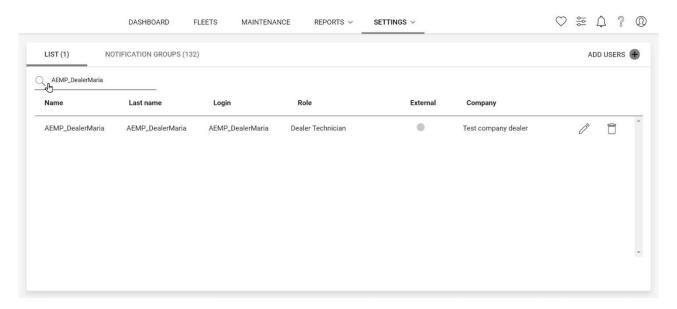
→ User settings: International (Liters, kilometers, ...)

→ Company: Test company dealer



Don't forget to click Save

4. Look for the account you've just created by typing the name in the search bar (just to be sure, you actually did it :)

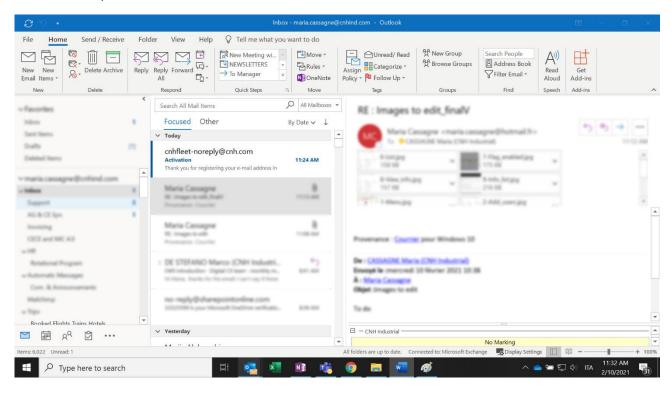


Good job, you now have an account for AEMP API requests!

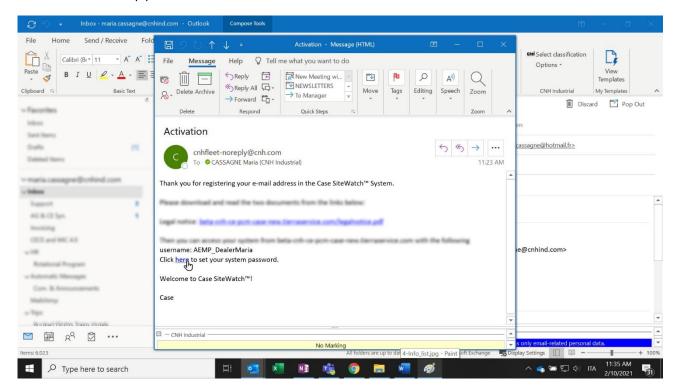
2.1.2. Set up the password

Set up a password for the new account created.

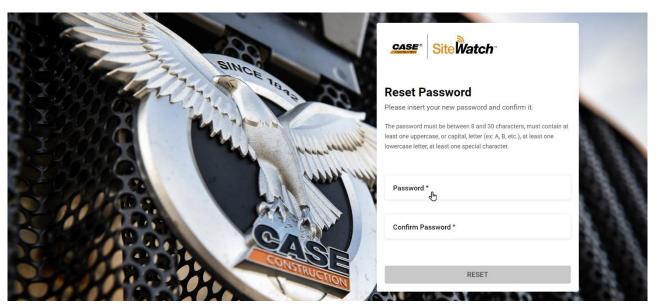
1. Check your mailbox:



2. Click to setup password



3. Setup the password by filling following form:



You're all set to go!

Nota bene: Don't forget that, you'll need to remember the name of the account (username) and the password to do the requests.

2.2. Enable the account freshly created

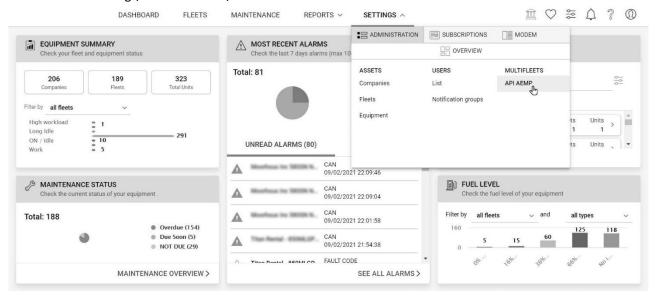
Nota bene: you can enable users, only if your role on SiteWatch is Dealer Administrator or Customer Manager.

Nota bene: You need to enable users even if you do not implement directly the authentication –for example if you are relying on a third party multifleet service.

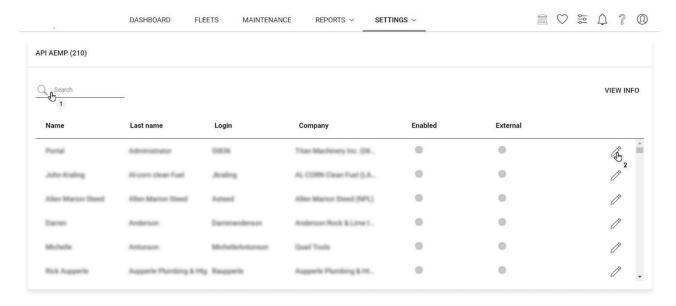
If you are a multifleet provider: do not forget to ask your customers to enable their user on SiteWatch ©!

Here is how to proceed:

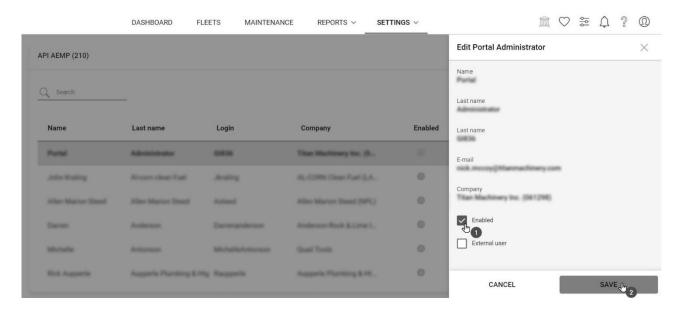
1. Go to Settings/Administration/Multifleets and click "API AEMP":



2. Search (1) or spot directly in the list (2) the user you want to enable in the list and click the pen to edit:



3. Flag the field Enabled (1) and click Save (2):



3. Getting warmed up to do API's requests

For more details about the protocol OAUTH, click https://tools.ietf.org/html/rfc6749.

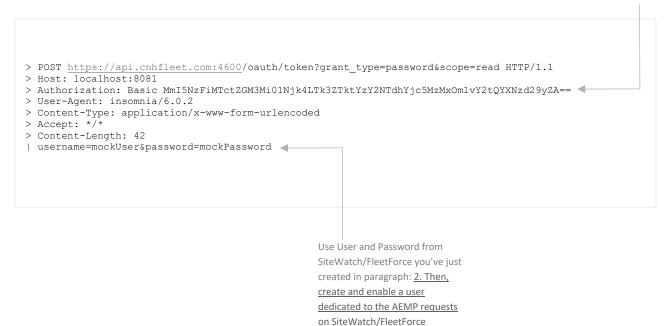
Your system makes request to API /oauth/token with given ClientId/SecretID and user credentials in order to get access token.

Note that the access tokens will be valid for 6 hours after which your software needs to get a new token either using the refresh token or calling again the /oauth/token api to get a complete set of tokens. The refresh token will be valid for 24 hours.

3.1. How to get your token

3.1.1. Token request example

The "Authorization" header contains the BASE64 encoded value of ClientID:ClientSecret



3.1.2. Answer from server

```
Token to do API calls.
                                                               (The token is valid for 6
                                                               hours)
< HTTP/1.1 200
< Pragma: no-cache
< Cache-Control: no-store
< X-Content-Type-Options: nosniff
< X-XSS-Protection: 1; mode=block
< X-Frame-Options: DENY
< Content-Type: application/json;charset=UTF-8
< Transfer-Encoding: chunked
< Date: Fri, 22 Mar 2019 11:45:34 GMT
Body content:
        "access token": "eyJhbGciOeJIUzI1NiIsInR5cCI6IkpXVCJ9.
{\tt eyJhdWQiOlsibXlmbGVldF7hZWlwIl0sInVzZXJfbmFtZSI6ImRjb2xlbGxhIiwic2NvcGUiOlsicmVhZCJdLCJleHaiOjE1NTMzNDE}
1MzMsImFldGhvcml0aWVzIjpbllJPTEVfVVNFUiJdLCJqdGki0iIxODc0MDQ3OC03MzBjLTRjZDqtODQ0NS0xZTMyNDRjY2MwYjUiLC
JjbGllbnRfaWQiOiIyYzc5MWE3MS1jZDI3LTQyNjQtOTdlOS1jNjY1N2JlNzgzNzEifQ.iUjpnoq9C5kg vTxdWXP5G9XCDfSret6FH
RtOrcvp4V",
        "token type": "bearer",
        "refresh token": "eyJhbGciOiJIUzI1NiIsInR3cCI6IkpVXAJ9.
eyJhdWQiOlsibXlmbGVleF9hZWlwIl0sInVzZXJfbmFtJSI6ImRjb2xlbGxhLiwic2NvcGUiOlsicmVhZCJdLCJhdGkiOiIxODc0MDQ
30C03BzMjLTRjZDqt0DQ0NS0xZTMyNDRjY2MwYjUiLCJleHAi0jE1NTMzNDE1MzMsImF1dGhvcml0aWVzIjpbIlJPTEVfVVNFUiJdLC
JqdGkiOiI4OTEzNTk5Yi01NzJmLTQ2NzAtOWQzZi01NDYwMGNmMzNiYWQiLCJjbGllbnRfaWQiOiIyYzc5MWE3MS1jZDI3LTQyNjQtO
TdlOS1jNjY1N2JlNzgzNzEifZ.pF5ROV4DPBOm6irjksODJ1E2CPGTD_wj7HS9Ur80UfQ",
        "expires_in": 86399,
"scope": "read",
"jti": "18740478-730c-4cd8-8445-1e3244cca0b4"
                                                                  Refresh token is valid for 24 hours.
```

3.2. How to do an API request

Now that you have an access token you can start to make API requests. You will find hereunder an example.

Check <u>3.3. Refresh token</u> to understand how to use the refresh token.

Nota bene: the API responds with 10 minutes request-rate-limit.

3.2.1. API request



3.2.2. API answer

```
< HTTP/1.1 200
< X-Content-Type-Options: nosniff
< X-XSS-Protection: 1; mode=block
< Cache-Control: no-cache, no-store, max-age=0, must-revalidate
< Pragma: no-cache
< Expires: 0
< X-Frame-Options: DENY
< Content-Type: text/xml
< Content-Length: 852
< Date: Fri, 22 Mar 2019 11:52:40 GMT
Body content:
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
        xmlns="http://standards.iso.org/iso/15143/-3" version="1" snapshotTime="2019-03-22T11:52:39Z">
        <Equipment>
               <EquipmentHeader>
                       <OEMName>New Holland</OEMName>
                       <Model>Undefined</Model>
                       <EquipmentID>test-32145 - AM50 Rev2 - 462012 - 18000</EquipmentID>
                       <SerialNumber>SN_NC1C32D839BAEUGB/SerialNumber>
                       <PIN>3519</PIN>
                </EquipmentHeader>
                <AverageLoadFactorLast24 datetime="2019-03-22T11:00:00Z">
                       <Percent>0.0</Percent>
                </AverageLoadFactorLast24>
                <CumulativeOperatingHours datetime="2012-11-12T11:56:42Z">
                       <hour>2.00</hour>
                </CumulativeOperatingHours>
                <Distance datetime="2012-11-12T10:56:42Z">
                       <OdometerUnits>kilometre</OdometerUnits>
                       <Odometer>0.0</Odometer>
                </Distance>
                <FuelUsedLast24 datetime="2019-03-22T11:52:39Z">
                       <FuelUnits>litre</FuelUnits>
                       <FuelConsumed>0</FuelConsumed>
               </FuelUsedLast24>
       </Equipment>
</Fleet>
```

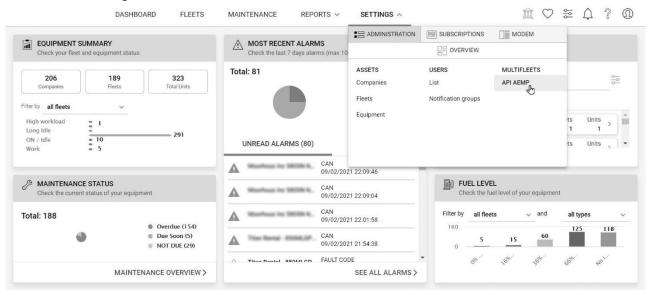
3.2.3. Find all the types of requests you can do on SiteWatch/FleetForce

The example above is one of many API requests you can do.

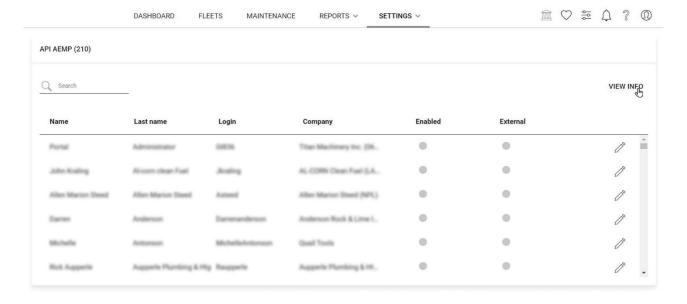
On SiteWatch/FleetForce you can find a list with all the API requests available.

Here is how to get to this list:

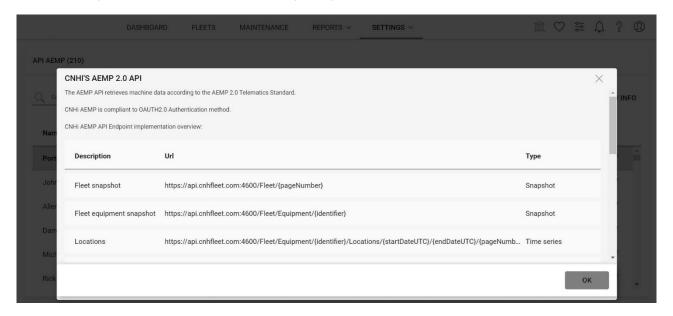
1. Go to Settings/Administration/Multifleets and click "API AEMP":



1. Click Info in the top right corner:



2. Then you will find the list with all the requests you can do:



3.3. Example of a refresh token request

As we saw previously, access tokens are valid for a limited amount of time and will expire after 6 hours. When an access token expires, an invalid token error will be returned to your application. In this case Client Applications should generate a new set of tokens making a "refresh token call" to the SiteWatch OAUTH Authorization Service.

3.3.1. Refresh token request

The refresh token was given previously in:
3.1.2. Answer from server

>POST https://api.cnhfleet.com:4600/oauth/token?grant_type=refresh_token&refresh_token=
eyJhbGciOiJIUzIINiIsInR3cCl6IkpVXAJ9.
eyJhdWqiOlsibXlmbGVleF9hZWUIl0sInVzZXJfbmFtJSI6ImRjb2xlbGxhLiwic2NvcGUiOlsicmVhZCJdLCJhdGkiOiIxODcOMDQ
30C03BzMjLTRjzDgtODQONSOxZTMyNDRjY2MWYJUiLCJleHAiOjeINTMZNDE1MzMsImFldGhvcml0aWVzIjpbIlJPTEVfVVNFUiJdLC
JqdGkiOiI4OTEzNTk5YiOlNzJmLTQ2NzAtOWQzZiOlNDYwMGNmMzNiYWQiLCJjbGllbnRfaWQiOiIyYzc5MWE3MS1jZDI3LTQyNjQtO
TdlOS1jNjYlN2JlNzgzNzEifZ.pF5ROV4DPBOm6irjksODJ1E2CPGTD_wj7HS9Ur80UfQ HTTP/1.1

> Host: localhost:8081

> Authorization: Basic MmI5NzFiMTctZGM3Mi01Njk4LTk3ZTktYzY2NTdhYjc5MzMxOmlvY2tQYXNzd29yZA==

User-Agent: insomnia/6.0.2

> Content-Type: application/x-www-form-urlencoded

> Accept: */*

> Content-Length: 40

3.3.2. Refresh token answer

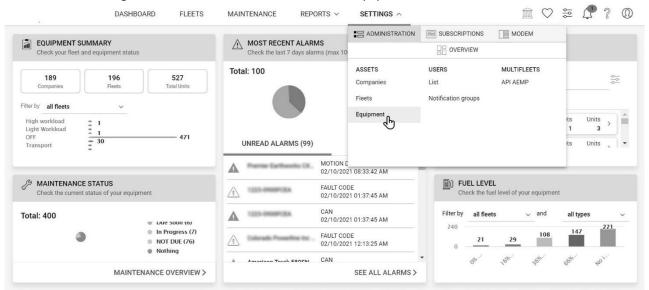
```
< HTTP/1.1 200
< Pragma: no-cache
< Cache-Control: no-store
< X-Content-Type-Options: nosniff
< X-XSS-Protection: 1; mode=block
< X-Frame-Options: DENY
< Content-Type: application/json; charset=UTF-8
< Transfer-Encoding: chunked
< Date: Thu, 21 Mar 2019 09:29:09 GMT
Body content:
"access_token": "eyJhbGciOeJIUzI1NiIsInR5cCI6IkpXVCJ9.
eyJhdWQiOlsibXlmbGVldF7hZW1wIl0sInVzZXJfbmFtZSI6ImRjb2xlbGxhIiwic2NvcGUiOlsicmVhZCJdLCJleHAiOjE1NTMzNDE
1MzMsImF1dGhvcml0aWVzIjpbIlJPTEVfVVNFUiJdLCJqdGkiOiIxODc0MDQ3OC03MzBjLTRjZDgtODQ0NS0xZTMyNDRjY2MwYjUiLC
RtOrcvp4V",
3OC03BzMjLTRjZDgtODQ0NS0xZTMyNDRjY2MwYjUiLCJleHAiOjElNTMzNDElMzMsImFldGhvcml0aWVzIjpbIlJPTEVfVVNFUiJdLC
TdlOS1jNjY1N2JlNzgzNzEifZ.pF5ROV4DPBOm6irjksODJ1E2CPGTD_wj7HS9Ur8OUfQ",
      "expires_in": 86399,
"scope": "read",
"jti": "18740478-730c-4cd8-8445-1e3244cca0b4"
}
```

4. Annex

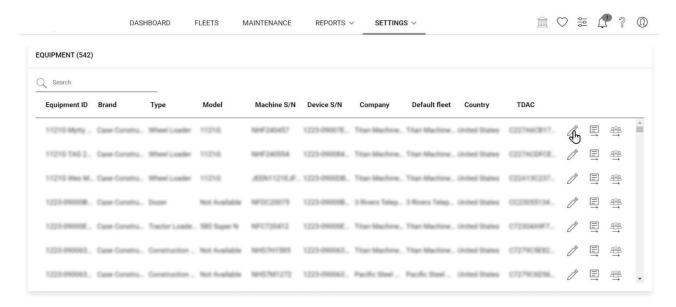
4.1. Equipment unique ID

To make a request on a specific piece of equipment you will need its ID pin. Hereunder you will find the steps to get the unit ID pin on SiteWatch/FleetForce.

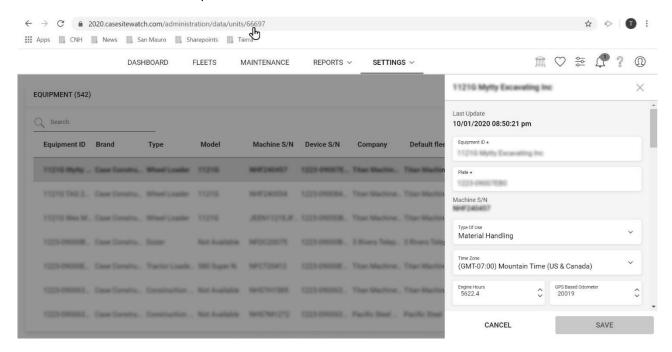
1. Go to Settings/Administration/Multifleets and click "Equipment":



2. Find the unit in the list. Once you've spotted the unit click the eye (view) or the pen (edit) icon:

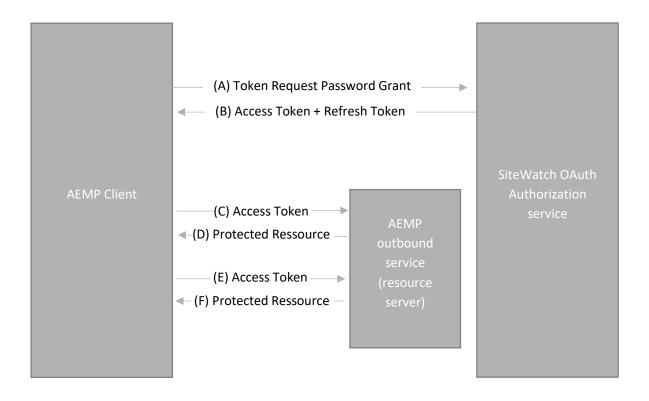


3. Refer to the URL. The last number is the ID of this unit (in this case the ID is **66697**). Use this ID to do API requests for this unit.



4.2. Drawing for the password grant workflow

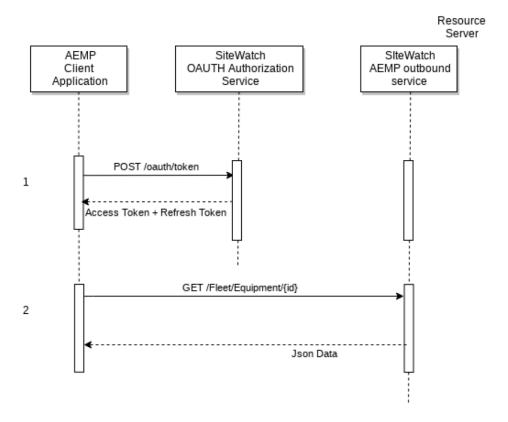
ACTOR	ACTION
AEMP Client System Admin	Make a "ClientID Request" to CNH in order to get a ClientID and Client Secret
SiteWatch Fleet 's	Enable at least one user in SiteWatch for AEMP access (you can have more than one
owner admin	user enabled for AEMP)
AEMP Client	Call API /oauth/token to get a set of valid TOKENS (Access token and Refresh Token)
Application	using Basic Authentication where ClientID and Client Secret are passed as credentials



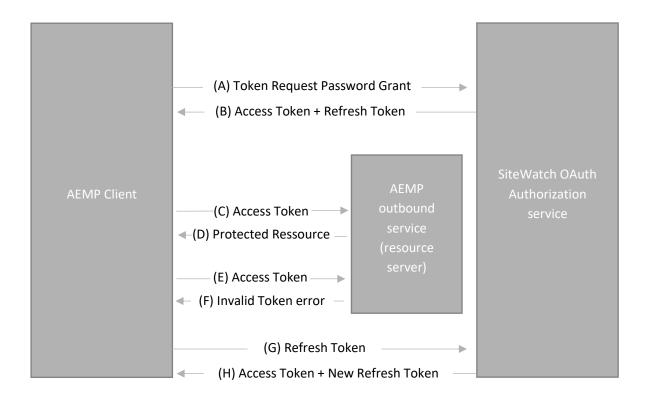
The flow illustrated above includes the following steps:

- (A) The client requests an access token by authenticating with the authorization server using ClientId and Client Secret and presenting the resource Owner credentials.
- (B) The authorization server authenticates the client and validates the authorization grant, and if valid, issues an access token and a refresh token.
- (C) The client makes a protected resource request to the resource server by presenting the access token.
- (D) The resource server validates the access token, and if valid, serves the request.
- (E) Steps (C) and (D) repeat until the access token expires.

4.2.1. Authorization and resource request sequence diagram



4.3. Drawing for the refresh token flow



The flow illustrated above includes the following steps:

- (A) The client requests an access token by authenticating with the authorization server using ClientId and Client Secret and presenting the resource Owner credentials.
- (B) The authorization server authenticates the client and validates the authorization grant, and if valid, issues an access token and a refresh token.
- (C) The client makes a protected resource request to the resource server by presenting the access token.
- (D) The resource server validates the access token, and if valid, serves the request.
- (E) Steps (C) and (D) repeat until the access token expires. If the client knows the access token expired, it skips to step (G); otherwise, it makes another protected resource request.
- (F) Since the access token is invalid, the resource server returns an invalid token error.

4.3.1. Sequence diagram

