How To (14)

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How to(14)

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1. How to install (both for local & online server)?
Answer:
Please follow the following procedure to install this script in local or, online server:

1. Upload the **zip** file downloaded from CodeCanyon to your server in the public_html or, any other directory you intend the script to run.
2. Extract the **zip** file in that directory.
3. Create a **new database** from your server **MySQL** with **PhpMyAdmin**.
4. Create **db user** to the database and link that database to the **db user**.
5. Go to the URL of the unzipped folder.
6. Make sure the required files are permitted **writeable** in the folder you put them and all the requirements are fulfilled by the server environment.
7. Fill up these Installation form with your **database hostname**, **database username**, **database password** and **database name** respectively which you have created in the previous step.
8. Provide your default admin credentials in the form.
9. Click on "**Install Supershop**" and wait for the installation to complete.
10. Links to "**Activation Form**", admin panel and the frontend of the site will appear. First, activate the license for your online domain and then browse in it.

2. How to activate the script?
Answer:
Following the given procedure below will make the license activated for your domain and you'll be able to use the script smoothly:

1. Open the link in the browser.
2. In the respective fields, put your Name, E-mail, **CodeCanyon Username, Purchase Key** and your intended **domain name** for the script and verify the captcha.
3. The form will be submitted to check the purchase key and then activate the licence for that domain.
4. You can change the activation later from this same form. Activating a Regular License again with another domain name will remove the activation of the previous domain.

3. How to upload Physical Products (both from Admin & Vendor)?
Answer:
To upload a physical product (both from Admin & Vendor), we have divided the whole process into some sub-processes.

1. **Log in** to the system with appropriate informations.
2. From your panel's navigation, go to **Products → Physical Products**.
3. Create a **Category** of the product which you want to upload. If the category is already created, skip this step.
4. Create a **Brand** of the product. If the brand exists, skip this step.
5. Create a **Subcategory** of the product by selecting the right **Category & Brands**.
6. Go to **Products → Physical Products → All Products** where all the products are listed which are uploaded.
7. In the **Top Right** corner above the product list table, a button named '**Create Product**' is placed to create product. Click on the button to specify the information of the product.

8. To specify the information of the product, we have created **3 sections** so that Admin/Vendor can represent the product especially. The 3 sections are - **Product Details, Business Details & Customer Choice Options**.
    i. In the **Product Details** section, all the informations are given about the product (i.e product name, description, images etc). In this section, we have shown some basic information for the product. If you need more information to specify the product, you can do it easily by clicking the ‘**Add More Fields**’ button.
    ii. The **Business Details** section deals with the product sale price, purchase price, shipping cost, discounts and tax.
    iii. The **Customer Choice** section is used to satisfy customer’s requirements. In this section, you can add the different colors, sizes etc of the product. Like as Product details section, there is a ‘**Add Customer Input Options**’ button.
9. After completing the following steps, you can upload your product by clicking the ‘**Upload**’ button. If you found any problem with the product information, you can **reset** the forms by clicking the ‘**Reset**’ button and can start-up from the **Step 8**.
10. After uploading the product, you can see the uploaded products in the **Product List Table** (Products → Physical Products → All Products) where you can **View, Edit, Delete, Discount, Stock, Destroy** your product. There are some more options like **Today’s Deal, Publish, Featured** are given to spread out the product in some special parts of the system so that customer can easily find out and purchase your product.

4. How to upload Digital Products (both from Admin & Vendor)?

Answer:

You can easily upload a Digital Product by completing the following steps.

1. **Log in** to the system with appropriate informations.
2. From your panel’s navigation, go to **Products → Digital Products**.
3. Create a **Category** of the product which you want to upload. If the category is already created, skip this step.
4. Create a **Subcategory** of the product by selecting the right **Category**.
5. Go to **Products → Digital Products → All Digital** where all the products are listed which are uploaded.
6. In the **Top Right** corner above the product list table, a button named ‘**Create Product**’ is placed to create product. Click on the button to specify the information of the product.
7. To specify the information of the product, we have created **3 sections** so that Admin/Vendor can represent the product especially. The 3 sections are - **Product Details, Business Details & Requirements**.
    i. In the **Product Details** section, all the informations are given about the product (i.e product title, description, images etc). In this section, we have shown some basic informations for the product. If you need, you can **Add Video** for your product. The product file must be compressed to ***.zip** or ***.rar** file and the product **file size** shouldn’t be more than the maximum size given. If you need more informations to specify the product, you can do it easily by clicking the ‘**Add More Fields**’ button.
    ii. The **Business Details** section deals with the product sale price, purchase price, discounts and tax. There is no shipping cost because customer can download the product after purchase.

iii. The **Requirement** section is used to show the minimum requirements for the product to install. You can add the requirement by clicking the ‘**Add Product Requirements**’ button.

8. After completing the following steps, you can upload your product by clicking the ‘**Upload**’ button. If you found any problem with the product information, you can **reset** the forms by clicking the ‘**Reset**’ button and can start-up from the **Step 7**.
9. After uploading the product, you can see the uploaded products in the **Product List Table** (Products → Digital Products → All Digitals) where you can **View, Edit, Delete, Discount** your product. There are some more options like **Today’s Deal, Publish, Featured** are given to spread out the product in some special parts of the system so that customer can easily find out and purchase your product.

5. How to create Vendor Package?

Answer:

Active Super Shop is a **Multi-Vendor eCommerce System** where Admin can differentiate the vendors by creating different vendor packages. To create a vendor package follow the below steps.

1. **Log in** to the Admin Panel using email & password.
2. From the **Navigation**, go to **Vendor → Vendor Package** where you can see a table of **Vendor Package List** which are created before.
3. Above the vendor package list, click on the button named ‘**Create Vendorship**’ to create the vendor package.
4. Fill up the form by giving the proper **title** of the vendor package, set the no. of **maximum products** a vendor can upload of this package, define a **price** of the package, set the **duration of expiration** of the package and select a vendor package **seal**.
5. Click the ‘**Save**’ button to create the vendor package.
6. The newly created package will be shown on the **Vendor Package List (**Vendor → Vendor Package**)** table where you can **Edit & Delete** the package.

6. How to configure facebook login api?

Answer:

For Facebook:

1. From the Navigation, go to **Frontend Settings → Site Settings → Third party Settings → Social Login Configuration**.
2. Turn the facebook login setting status on.
3. For the App ID & App Secret, go to **developers.facebook.com** and log in your facebook account.
4. After log in, from the menu go to **My Apps → Add a new App.**
5. Give your app a display name, your contact email and choose a category for your app. Then create your **App ID**.
6. After creating the **App ID** you will be redirect to your App ID settings.
7. Go to **Settings → Basic**, fill up the form and in the bottom of the from you will see a button **Add Platform**. Click the button and choose website. Then set your website url in this section. [N.B: in the app domain section use “http://”, then www.yourwebsite.com]
8. Go to **App Review** and make your app public just turning on the switch.
9. From the **Dashboard**, click on the show button to see the **App Secret.**
10. Now copy the **App ID** and **App Secret** and paste it into your system and click **save** button.

7. How to configure google plus login api?

1. From the Navigation, go to **Frontend Settings → Site Settings → Third party Settings → Social Login Configuration**.
2. Turn the google login setting status on.
3. For the client id, client secret and API key, go to **console.developers.google.com** and login to google account.
4. From the sidebar click on the credentials and **create a project.**
5. Then create a credentials by choosing the **OAuth Client ID**.
6. **Configure consent screen** by giving the proper information and then save.
7. Choose the **application type, name** and set the **restrictions** and create the credentials.
8. After that, you will get the **Client ID** and **Client Secret**.
9. Then click on the **create credentials and choose API key** and you will get API key.
10. From the **Library** find out the google+ api. Click on it and enable the api.
11. **Copy** the **Client ID, Client Secret** and **API key** and **paste** these to your system and set the redirect url. Then click on the **save** button.

8. How to setup Display Settings?

Answer:

Display Settings is one of the most important features in **Active Super Shop** from where you can change the total outlook of the system. You can easily setup the Frontend by following the steps given below.

1. **Log in** the Admin Panel using the authenticated email & password.
2. From the **Navigation**, Go to **Front Settings → Display Settings**.
3. The **Display Settings** is split into 8 sub-sections.
    - i. **Homepage:** There are 2 different layouts for Homepage. Choose a layout and click on the '**Update Home Page**' button to set the layout for the homepage. Admin can set the items of the selected homepage layout from the '**Change Home Page Items**' section.
    - **ii.** **Contact:** Admin can change the contact information from here which will be shown in the contact page.
    - **iii.** **Footer:** In this section, admin can choose the categories which will be shown in the footer & set the footer text.
    - iv. **Theme Color :** There are 16 color themes in the system. By choosing one color theme, you can change the whole system color.
    - v. **Logo :** In this section you can upload logo. Uploaded logos will be appeared in the All Logo section & can be deleted from here. You can change the Admin Logo, Homepage Header Logo & Homepage Footer Logo from the uploaded logos.
    - vi. **Favicon :** You can change the favicon from here.
    - vii. **Fonts :** There are 10 different Fonts available in the system. Admin can change fonts just clicking the boxes.
    - viii. **Preloader :** There are 30 different Preloaders available in the system. Admin can change the preloader as well as can change the preloader color & preloader background color in RGB format.

9. How to setup business settings?

1. **How to do Activations?**
    a. Log into **Admin Panel**.
    b. From the **Navigation**, go to **Business Settings**
    c. Select **Activation**.
    d. To permit upload, display and sale of **Physical Products**, turn the switch on.
    e. To permit upload, display and sale of **Digital Products**, turn the switch on.
    f. To activate **Vendor System**, turn the switch on.
    g. To permit payments via **PayPal**, turn the switch on.
    h. To permit payments via **Stripe**, turn the switch on.
    i. To permit payments via **Cash on Delivery**, turn the switch on.

2. **How to configure payment methods and shipment settings?**
    a. Log into **Admin Panel**.
    b. From the **Navigation**, go to **Business Settings**
    c. Select **Payment Methods**.
    d. Provide **PayPal** related information
    e. Provide **Stripe** related information
    f. Set **Shipping Cost Type -** either **Product Wise** or, **Fixed**
    g. **Shipping Cost** for **Fixed** type
    h. Provide **Shipment Info** for displaying in the product description page

3. **How to setup currencies?**
    a. Log into **Admin Panel**
    b. From **Navigation,** go to **Business Settings**
    c. Select **Currency**
    d. Default system currency is **United States Dollar (USD)**
    e. From the list of currencies, you can provide the **exchange rate** with **USD($)** and save.
    f. You can click on **Sync** on each currency to get the current **exchange rate.**
    g. You can **set/unset** any currency for displaying in the frontend.

4. **How to setup FAQ?**
    a. Log into **Admin Panel**
    b. From **Navigation,** go to **Business Settings**
    c. Select **FAQs**
    d. Add **FAQ** questions and answers by clicking **Add More FAQs** button

10. How to manage customer?
Answer:

1. Log into **Admin Panel**.
2. From the **Navigation**, go to **Customer**.
3. From here, Admin can view the **total purchase** of the customers.
4. Admin can view a **summary** of the **customer profile** and can delete customer.

5. Admin can **download** the total list of the customers in pdf, xls or clv file format.

11. How to manage vendor?

Answer:

1. Log into **Admin Panel**.
2. From the **Navigation**, Go to **Vendor**.
3. We have divided the whole Vendor Management into 3 parts to simplify the system so that anyone can understand the processes completely. These 3 parts are described as Vendor List, Vendor Payments & Vendor Packages.
    a. **Vendor List:**
        i. Total list of the vendors are shown in a table from where this list can be downloaded in pdf, xls or clv file format. Admin can search for any specific vendor from the search box available in the table.
        ii. From the list Admin can view a short described profile of the vendors. Admin can approve newly registered vendors and can also postpone the vendors to log in.
        iii. Admin can pay to vendor a certain amount to money which are sold through the online payment methods. Admin will not pay to vendor for those products which are sold on cash on delivery method.
        iv. Admin can delete any vendor from the list.
    b. **Vendor Payments:**
        i. A list of vendors are shown who have upgraded their package.
        ii. Admin can check payment details.
        iii. Admin can delete any payment.
    c. **Vendor Package:** Admin can create, edit & delete vendor packages from here. Admin can also download the package list in pdf, csv or xls file format and can search for specific vendor package. Process of creating a vendor package:
        i. Log in to the Admin Panel using email & password.
        ii. From the **Navigation**, go to **Vendor → Vendor Package** where you can see a table of **Vendor Package List** which are created before.
        iii. Above the vendor package list, click on the button named '**Create Vendorship**' to create the vendor package.
        iv. Fill up the form by giving the proper **title** of the vendor package, set the no. of **maximum products** a vendor can upload of this package, define a **price** of the package, set the **duration of expiration** of the package and select a vendor package **seal**.
        v. Click the '**Save**' button to create the vendor package.
        vi. The newly created package will be shown on the **Vendor Package List (**Vendor → Vendor Package**)** table where you can **Edit & Delete** the package.

12. How to manage staff and permission role?

Answer:

1. From the Navigation, go to **Staffs → Staffs Permissions**.
2. Click **Create Role** button.
3. Create a role by giving the permission that you want to handle with that role.
4. Then, go to **Staffs → All Staffs** and create an admin with the created role.

Admin can edit the role's permission and can delete role when it is unnecessary.

13. How to send newsletter?

Answer:

- **Log in** to Admin Panel.
- From the **Navigation**, go to **Messaging → Newsletter**.
- Enter the **emails** of the **users and subscribers**.
- Enter the **email** from where the newsletter will be sent.
- Enter the **subject** and **contents** of the newsletter.
- Finish the process clicking the **send** button.

14. How to purchase a product ?

Answer: The Process of purchasing a product

- Click on the '**Add to cart**' button of any product which you want to purchase.
- The products which are added to cart will be in the right side of middle header portion.
- From there, go to **checkout** page.
- **Log in** to your account using authenticated email & password or you can login through social media(facebook & google plus). If you already logged in, follow the next step.
- In the checkout page, you can apply the **coupon** if it is provided to you. Then click '**next**'.
- Enter the address where you want to deliver your products. Then click '**next**'.
- Choose your **payment method**. Then Place your order.
- Complete the payment using your paypal or stripe account.
- System will generate an **invoice** for your purchase. You can print the invoice.

15. How to add new currency in the system ?

Answer:

1. **Log in** to the Admin Panel using email & password.
2. From the navigation, go to **Business Settings → Currency**.
3. In the **All currencies** section, a list of the currencies will be appeared which are already added.
4. In the last row of the list, you can add new currency. Type the currency name, symbol and the value of your currency which is equivalent to 1 US Dollar. In the last box, insert the value of your currency which is equivalent to the **system default currency**.
5. Click on the save button to add the new currency.