Project Design Phase 2 Customer Journey Map

Date	12 October 2022
Team ID	PNT2022TMID18498
Project Name	Project – Natural Disaster Intensity Analysis and
	Classification Using Artificial Intelligence
Maximum Marks	4 Marks

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

Reference: https://tinyurl.com/custjourmap

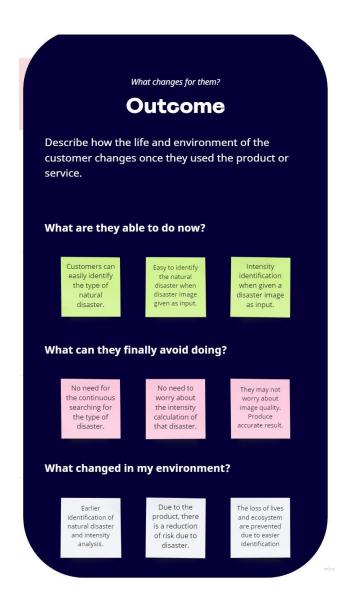
Step-1: Goals and needs



Step 2: Journey Steps

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer look for the instead of the diseaser?	Connect with the goals . Emergency . Take photo account.	prepared stay in a safe practice stay eness or a safey drills and updated shelter.	Creating sharing that appropriate Daving share to assure operation and the sharing the sharing
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Unicated Popup Adverturement PRESSIGES	trelevent Multiple Payed Informations steps Information	Try no to be: Always inco. Plan for automotic panic emergency alternate besiden conducted.	Sharing Sharing the sharing disease effect of disease, and the sharing disease of sharing disease, and the sharing disease of sharing disease of sharing disease of sharing disease of sharing disease, and make a sharing disease of sharing disease of sharing disease, and the sharing disease of sharing disease, and the sharing disease of sharing disease, and the sharing disease of sharing disease of sharing disease, and the sharing disease of sharin
Fouchpoint What part of the service do they interact with?	Press/Media social media Advertisement Pyprs Telemarketing	Email Aderthement google nooffication	always keep listen to local different discontinuous different executation firs at let officials kinds of disaster plan	sharing sharing different tooglichts to properties of dissour the people sharing and sharing the properties of dissour the people sharing the peop
Customer Feeling What is the customer feeling? Tip: Use the emofi app to express more emotions	•	©	②	©
ackstage				
Opportunities What could we improve or ntroduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After he website is created it will be or charge of to configuration of the configuration of	The NORF stam to in load of the website.	The NORF team it is lead of the website	The NDRS comm is in lead of that website miro

Step 3: Journey Outcomes



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