

To whom it may concern

First of all, it is important to note that **Symen Technologies Ltd.** has been developing software for over 18 years and employs over 30 professionals.

The company is also an **ISP** authorized by the **Israeli Ministry of Communications** and subject to all accompanying regulations.

Below is a concise technical explanation of NATIV software.

NATIV is a service that operates on a computer in the background and functions to monitor Internet **communication** only. That is, by default, only HTTP and HTTPS protocols (in ports 80 and 443) are monitored by the service. The service requires low CPU resources and about 50 MB of RAM. The monitoring operation is performed in real-time while surfing within a range of milliseconds.

The solution is based on **WFP** (Windows Filtering Platform) - a traffic moderation system provided by Microsoft. We are using the hooks into WFP. It is **actually** a third-party code we modified to our needs. (See here:

<https://www.komodia.com/products/komodia-redirector>,

<https://www.komodia.com/client-side-per-page-classification-sdk>)

The product downloads a whitelist from our servers X times a day and uses the WFP to check whether TCP is directed to an address that is not on the list. In such a case, it blocks it.

The product is not a VPN or proxy solution and therefore does not send any data to external servers

While browsing, the service checks the requested URL and 'decides' whether to allow it, block it, or allow it with content filtering and/or media filtering. This is according to rules that are customized for each user.

If the user encounters a site block that he wishes to open - he can request NATIV's customer service to review the site directly from the block message page. If the site is in the NATIV database (which contains millions of verified URLs), the site will be added to the user immediately. If not, the site will be examined by the content testing team and will be added to the user within two hours in most cases (within the official working hours - 9:00-18:00). One can also subscribe to the VIP service where an immediate response will be given during the above hours.

In addition, the customer (IT manager) can also be provided with an administrator user with permission to disable NATIV, for a limited time for maintenance, or totally remove it.

The use of NATIV does not require **special** user privileges in the operating system, but the installation of the service requires administrator privileges.

The service is installed on each computer separately and protects it in all forms of connection to the network - LAN, WIFI, **CELLULAR**.

Since filtering rules are downloaded from NATIV's server (located on secure servers of Amazon and GOOGLE), the users' network firewall, proxy server, and AV rules should not prevent access to them. Recommended exclusions list can be found at this link: [Nativ Recommended Exclusions](#)

The filtering rules are stored locally in an encrypted file and no browsing information is sent to NATIV servers. The only information sent to NATIV is the login/refresh timestamp, username and IP address.

NATIV is installed on more than 20,000 computers in Israel and around the world (US, France), including computers in defense industries, government offices, security projects, sensitive development projects (banks, medical centers, etc.), companies such as Amazon, AMAN, Amdocs, Elad Systems, GM, Huawei, Intel, MALAM, Matrix, Microsoft, Motorola, SanDisk, Verint, WD, accounting firms, tax consulting firms, lawyers, schools, clinics and more ...

Due to its nature, Nativ may be detected as malware by some defense systems. By no means is it malware or anything like that. As much as we keep in contact with major AV companies, there are always a few minor ones we were unable to reach. You are more than welcome to test Nativ on a VM on your system and check whether there is any vulnerability issue. You may download Nativ's MSI from here:

1. [Nativ\\_x64w.msi](#) - installation includes a watchdog that locks certain registry values to prevent bypassing the filter.
2. [Nativ\\_x64wwd.msi](#) - installation without the above-mentioned watchdog.

Please note the following minimum requirements and prerequisites for installing Nativ:

1. Windows 10 and above
2. .net Framework 4.5
3. C++ runtime distributable: x86 2010 AND x64 2010 AND x86 2013 AND x64 2013 AND x86 2015 AND x64 2015

If you decide to install Nativ please contact me first and I will provide you with a temporary username for testing.

Sincerely yours  
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