

# REQUIREMENT GATHERING

## Aim:

The aim of a **Flor Decor** website is to provide a convenient and accessible platform for customers to purchase flowers and related products, promote the services of interior designers and provide a platform for them to showcase their work and expertise.

The website aims to make the process of buying flowers as easy and seamless as possible, allowing customers to select from a wide range of products and have them delivered to their desired location. It also attracts potential clients by highlighting the designer's portfolio and showcasing their design style, capabilities, and experience.

The aim may also include increasing the visibility and reach of the seller, allowing them to reach a larger customer base and grow their business. Additionally, the website may aim to provide a positive customer experience, through clear and user-friendly navigation, accurate product descriptions, and reliable delivery services.

To provide customers with a convenient and enjoyable shopping experience, while also allowing the seller to expand their business and reach more customers.

A resource for clients looking for interior design inspiration and ideas. Through a blog or resource section, the website may aim to educate and inform clients about the latest trends, styles, and techniques in interior design.

A professional and engaging online presence for the designer, helping to establish trust and credibility with potential clients.

## Objective

The objectives of an interior design website can vary, but some common goals include:

- Showcasing work: To display the interior designer's or design firm's portfolio, highlighting their projects and design skills.
- Attracting clients: To attract new clients by showcasing the designer's style and approach, and demonstrating their expertise and experience. Providing information: To provide potential clients with information about the designer's services, process, and pricing, as well as helpful design tips and resources.
- Building brand identity: To establish the designer's brand and differentiate them from competitors, by creating a website with a unique and memorable visual style, engaging content, and a consistent tone of voice.
- Building community: To build a community of design enthusiasts and professionals, by providing a platform for discussion and the sharing of ideas and inspiration.
- Increasing engagement: To engage visitors with interactive and visually appealing content, such as virtual tours, 3D renderings, and portfolios.
- Generating leads: To generate leads by collecting contact information from potential clients, through the use of contact forms, newsletter sign-ups, and other calls to action.

## Purpose

The purpose of a **Flor Decor** website is to allow customers to purchase flowers and related products online.

The website provides a convenient and accessible platform for customers to browse and select a wide range of flower arrangements, bouquets, and gifts, which can be delivered directly to their desired location. The website also allows the florist or the seller to expand their reach and reach a larger customer base.

**Flor Decor** website is to showcase the work of interior designers, provide information about their services, and allow potential clients to contact them for inquiries and consultations. The website acts as an online portfolio, showcasing the designer's style, past projects, and capabilities. It also provides a platform for the designer to promote their services and reach a wider audience. Additionally, the website can serve as a resource for clients looking for inspiration and ideas for their own interior design projects.

## Overview:

A **Flor Decor** website is an e-commerce platform that allows customers to purchase flowers and interior designs related products online.

The website typically features a wide range of flower arrangements, bouquets, and gifts that customers can browse and select. The products are usually categorized by occasion, such as birthdays, weddings, anniversaries, and more, to make it easier for customers to find what they are looking for.

Customers can usually place an order online and choose from various delivery options, including same-day or next-day delivery. Some websites may also offer the option to personalize arrangements, such as adding a special message or choosing specific colors or varieties of flowers.

Payment options may include credit card, PayPal, or other online payment methods. The website may also provide information about the company and its services, such as its history, customer.

An **Flor Decor** website is a digital platform that showcases the work of interior designers and provides information about their services. The website serves as an online portfolio, showcasing the designer's past projects, style, and capabilities. It typically features a portfolio section that displays images of completed projects, as well as a services section that provides information about the designer's offerings, such as consultations, space planning, and more. The website may also include a blog section that provides design inspiration, tips, and advice for clients. The blog may feature articles about the latest interior design trends, DIY projects, and other related topics. Some websites may also offer online shopping for design-related products, such as furniture, decor, and accessories. Customers can usually contact the designer through the website for inquiries and consultations. The overall purpose of the website is to promote the designer's services, showcase their work, and provide a resource for clients looking for interior design inspiration and ideas. The website allows designers to reach a wider audience and expand their business by promoting their services online.

## **Problem Statement**

Many interior design firms struggle to effectively showcase their work and attract new clients through their website, due to outdated designs, poorly optimized content, and a lack of engagement.

As a result, these firms miss out on potential business opportunities and face competition from more digitally savvy designers.

This problem statement identifies a common challenge faced by interior design firms in the digital age, and sets the stage for the development of a new, more effective website that can help them reach their target audience and grow their business.

Many flower sellers struggle to compete in an increasingly crowded online marketplace, where low prices and fast delivery have become the norm. With limited differentiation and a short shelf life, it can be challenging to stand out from the competition and generate sustainable sales. This problem statement identifies the challenges faced by flower sellers in the online marketplace and sets the stage for the development of a more effective online strategy that can help them reach their target audience, differentiate their offerings, and build a successful online business.

Selling flowers can present several challenges, including:

- **Seasonality:** Flowers are often a seasonal product, with peak demand during certain holidays and special occasions, which can make it difficult to maintain consistent sales throughout the year.
- **Competition:** The flower industry is highly competitive, with large chain stores and online retailers offering flowers at lower prices.
- **Shrinking margins:** The cost of producing and sourcing flowers has risen, while competition has driven down prices, making it difficult for flower sellers to maintain profitable margins.
- **Short shelf life:** Flowers have a limited shelf life, which can lead to waste if they are not sold in a timely manner. **Transportation:** Flowers are delicate and perishable, making them difficult to transport and store without damaging them.
- **Limited product differentiation:** Flowers are a commodity product, and it can be challenging to differentiate your offerings from those of competitors. **Shipping and delivery challenges:** Shipping and delivering fresh flowers can be complex and require special handling, which can increase costs and reduce profitability.

## **Problem solving**

Interior design can solve a variety of problems, including:

- **Functionality:** Interior design can help address practical issues, such as a lack of storage or poor lighting, by creating functional and efficient spaces that meet the needs of the people who use them.
- **Aesthetics:** Interior design can improve the visual appeal of a space, creating an attractive and inviting environment that is pleasing to the eye and helps to lift the spirits.
- **Well-being:** Interior design can improve the health, comfort, and well-being of those who use a space, by incorporating elements such as natural light, fresh air, and calming colors and textures.
- **Space optimization:** Interior design can help optimize the use of space, reducing clutter and improving flow, to make spaces more efficient and easier to navigate.
- **Brand identity:** Interior design can help establish the brand identity of a business, by incorporating elements that reflect the company's values, mission, and personality.
- **Community building:** Interior design can help create a sense of community and foster social interaction, by designing spaces that encourage people to come together and interact.

## **Proposed System**

A proposed system for an interior design website could include the following components:

- **Responsive website design:** A user-friendly and visually appealing website that is optimized for viewing on all devices, from desktop computers to smartphones.
- **Project portfolio:** A comprehensive collection of the firm's completed projects, with high-quality images, descriptions, and before-and-after comparisons to showcase their work and expertise.
- **Blog:** A blog that provides helpful tips and advice on interior design, as well as updates on the firm's latest projects and initiatives.

- Contact form: A user-friendly contact form that makes it easy for potential clients to get in touch with the firm to request a consultation or proposal. Customer testimonials: A collection of customer testimonials and reviews, to provide social proof of the firm's expertise and customer satisfaction. Social media integration: Integration with popular social media platforms, such as Facebook and Instagram, to help the firm reach a wider audience and engage with potential clients.
- Search engine optimization (SEO): Effective SEO strategies to help the firm's website rank higher in search engine results pages (SERPs) and reach more potential clients.
- Analytics: Robust analytics tools to track website performance and user behavior, to help the firm understand what is working well and what can be improved.

## Solution:

Goals for a **Flor Decor** website could include:

- Increased sales: The primary goal of the website is to generate more sales of flowers, by making it easy for customers to find the flowers they want and purchase them online.
- Customer engagement: The website should aim to engage customers and build relationships with them, through features such as a blog, customer reviews, and social media integration.
- Brand recognition: The website should help build brand recognition and awareness, by showcasing the company's products and values, and by providing a memorable and user-friendly online experience.
- Improved customer experience: The website should aim to improve the customer experience, by making it easy for customers to find the information they need, by providing clear and concise product descriptions, and by offering fast and convenient shipping options.
- Enhanced website functionality: The website should aim to enhance functionality, by incorporating features such as a search engine

optimization, responsive design, and robust analytics tools to track performance and optimize the user experience.

- Increased customer loyalty: The website should aim to increase customer loyalty, by providing exceptional customer service, offering special promotions and discounts, and by encouraging repeat purchases. Streamlined operations: The website should aim to streamline operations, by automating order processing and fulfillment, reducing manual labor, and improving overall efficiency.

## **Modules/Specifications:**

A typical **Flor Decor** website could use the following modules:

- E-commerce platform: An e-commerce platform to manage the online store, including product catalog, shopping cart, and payment processing.
- Product catalog: A module for displaying the flower products, with detailed descriptions, images, and options for customization.
- Shopping cart: A module for managing the customer's order, including the selection of products, quantity, and shipping options.
- Payment processing: A module for securely processing customer payments, including options for credit card, PayPal, and other payment methods.
- Order management: A module for managing the order fulfillment process, including shipping and delivery options, order tracking, and customer communication.
- Customer relationship management (CRM): A module for managing customer data and interactions, including email marketing, order history, and customer service.
- Content Management System (CMS): A CMS for managing the website's content, including images, text, and blog articles. Social media integration: A module for integrating the website with popular social media platforms, such as Facebook and Instagram, to reach a wider audience and engage with customers.



- **Project Portfolio:** A module for showcasing the firm's completed projects, with images, descriptions, and before-and-after comparisons to showcase their work and expertise.
- **Blog:** A module for publishing articles and other content related to interior design, including tips and advice, project updates, and company news.
- **Contact Form:** A module for managing customer inquiries, providing a user-friendly form for customers to request a consultation or proposal.
- **Customer Testimonials:** A module for displaying customer reviews and testimonials, to provide social proof of the firm's expertise and customer satisfaction.
- **Social Media Integration:** A module for integrating the website with popular social media platforms, such as Facebook and Instagram, to reach a wider audience and engage with potential clients.
- **Search Engine Optimization (SEO):** A module for optimizing the website's content and structure to improve search engine visibility and rankings.
- **Analytics:** A module for tracking website performance, customer behavior, and other metrics, to help the company understand what is working well and what can be improved.

## **Actors for the proposed project**

**Clients:** Clients are the users who need interior design services. They can register on the website and create a profile to save their preferences and favorite designs. They can also request quotes for specific projects and communicate with the designers.

**Designers:** Designers are professionals who provide interior design services to clients. They can register on the website and create a profile to showcase their portfolio and skills. They can also browse client requests and submit proposals with their quotes and ideas.

**Admin:** The website administrator is responsible for managing the website and ensuring that everything runs smoothly. The admin can approve new designer profiles, monitor user activity, and resolve any issues that arise.

**Communication:** The communication channel connects clients and designers, allowing them to exchange messages, files, and ideas. The communication channel can be a messaging system, a chatbot, or a forum.

**Payment:** The payment system handles all financial transactions between clients and designers. The payment system can be integrated with a third-party service, such as PayPal or Stripe.

**Reviews:** The review system allows clients to rate and review designers based on their experience. The reviews help other clients make informed decisions when choosing a designer.

**Florists:** They will sell the flowers through this website and people can enhance their home decor by styling the garden areas in the houses.

## **Conclusion**

We have successfully created and submitted the project proposal.