

Victor Babu Mallavarapu

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Profile Summary

- Having 3 years of as a **Backend Support Engineer** at **91Social**
- We are working for the client **CRED** (onsite)
- Having sound knowledge on **MYSQL ,Advance Excel ,Power BI**
- Well versed with the process of deployment and application/production
- Understanding the requirements of the users & providing solutions
- We are using the tools like **POSTMAN API, JIRA (Issue tracking), MYSQL, Coralogix, AWS Databricks**
- Having good knowledge of **Python** (Pandas, NumPy, Matplotlib, Seaborn)
- Having good knowledge on **POSTMAN API**
- Experience in writing the queries, using joins, sub queries, correlated sub queries to access the data from multiple tables.



Current Project Details :

Client:  **CRED**

Project Role: Backend Support Engineer

Project & Responsibilities: Payment Operations

- Collaborating on various features and functionalities of the banking application.
- Proficient in utilizing Coralogix for log management and analysis. Skilled in efficiently navigating through logs to identify and troubleshoot issues, contributing to streamlined operations and improved system performance.
- Managed backend payment operations, ensuring smooth transaction processing and resolving issues promptly.
- Oversaw NEFT payments and Razorpay, maintaining transaction integrity and system reliability.
- Utilized MySQL/AWS Databricks for efficient database management, ensuring data accuracy and reliability.
- Conducted API testing and management using Postman, ensuring API functionality and compliance.
- Tracked bugs and managed tasks using Jira dashboard, collaborating with the team for effective issue resolution.
- Utilized Tubule for effective data issue tracking, ensuring timely resolution and data integrity.
- Advanced knowledge of Excel, including the use of pivot tables, VLOOKUP, and other functions for reporting and data manipulation.
- Experience in writing the queries, using joins, sub queries, correlated sub queries to access the data from multiple tables.



SKILL SET

- **Technical Skills:** SQL, Excel (Advance excel), Power BI, Power query, Postman API, Coralogix, Python
- **Backend Support:** Payment Operations, NEFT Payments, Razorpay payments Management, Log Management, Retool Operations, Troubleshooting, SOP's preparation
- **Data Analysis:** Data Cleaning, Data Manipulation, Report Generation, Statistical Analysis
- **Automation & Testing:** Java Automation Scripting, Test Script Development, Jira Bug Tracking, Test Planning, Execution, Selenium WebDriver
- **Tools & Technologies:** MySQL, AWS Databricks, Retool, Postman, Jira(Issue tracking), IntelliJ IDEA, Visual basics



Education

- B.Tech. (Mechanical) from PACE Institute of technologies and Sciences, Ongole in 2020 with **7.33 CGPA**
- Intermediate from Board of intermediate Education, A.P ,2016 with **77%**.
- S.S.C from School of Secondary Education, A.P ,2014 with **8.7 CGPA**.



Certifications

- **Microsoft Certified: Data Analyst Associate with Power BI**
<https://udemy-certificate.s3.amazonaws.com/pdf/UC-06ece1c6-413b-4e61-b30f-ff1fb04a1ecd.pdf>
- **Data Analyst Skillpath : Zero to Hero in Excel, SQL & Python**
<https://udemy-certificate.s3.amazonaws.com/pdf/UC-25ac7cab-f189-4303-affa-95e4334d5d7c.pdf>
- **SQL - TestDome**
<https://www.testdome.com/certificates/c4a74bdfec1c45248627c0f223b200e6>



Other Skills

Automation Tools (GUI)	Selenium WebDriver with JAVA
BUG TRACKING TOOL	JIRA
Testing Skills	Test Planning and Test Execution, UI Testing, Acceptance Testing, Regression testing Re-Testing
Database	SQL



Soft Skills

- **Problem-Solving:** Strong analytical and problem-solving abilities, especially in high-pressure situations
- **Adaptability:** Quick learner with the ability to adapt to new tools and technologies
- **Communication & Teamwork:** Effective communicator and team player with strong collaboration skills
- Have ability to work Independently and can ensure timely deliverables



Personal Details

Date of Birth : 28 January 1999
Nationality : Indian
Place : Singarayakonda

VICTOR BABU MALLAVARAPU