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Spaces

IT_Helpdesk_Ticketing_System



...

Summary Timeline Backlog Board Calendar List Forms Goals All work More 5 +

Search backlog



Epic

Type

Import work



...

Epic



No epic

> E-Commerce Web Application

+ Create epic

IT-7 View Product Details

E-COMMERCE...

TO DO

5



IT-8 User Registration Feature

E-COMMERCE...

TO DO

5



+ Create

IT Sprint 5 13 Nov – 27 Nov (1 work item)

0

0

0

Complete sprint

...

complete the assign work

IT-11 Incorrect password shows no error message

TO DO



+ Create

Backlog (1 work item)

0

0

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Create sprint

IT-13 log in

TO DO



+ Create

Jira work item

Add epic /



1

IT-13

log in

To Do

Description

Enable user log in feature

Details

Assignee

Unassigned

Assign to me

Labels

Add labels

Parent

Add parent

Due date

Add due date

Team

Air: Moderate Friday



Search



23: IN 11-11-2022

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E-Commerce Web Application

+ Create epic

IT Sprint 5 13 Nov – 27 Nov (1 work item)

complete the assign work

IT-11 Incorrect password shows no error message

+ Create

Backlog (1 work item)

IT-13 log in

+ Create

Move work items

Sprint scope will be affected by this action.

IT-13 will be moved from sprint **Backlog** to sprint **IT Sprint 5**.

Cancel Confirm

Jira work item

Add epic /

IT-13

log in

To Do

Description

Enable user log in feature

Details

Assignee Unassigned

Assign to me

Labels Add labels

Parent Add parent

Due date Add due date

Team

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Search backlog MP Epic Type Import work ...

Epic X IT Sprint 4 11 Nov – 25 Nov (4 work items) 10 10 0 Complete sprint ...
complete assigned work

IT-5 Add Products to Cart E-COMMERCE... IN PROGRES... 5
IT-6 User logout E-COMMERCE... IN PROGRES... 5
IT-7 View Product Details E-COMMERCE... TO DO 5
IT-8 User Registration Feature E-COMMERCE... TO DO 5

+ Create

IT Sprint 5 13 Nov – 27 Nov (1 work item) 0 0 0 Complete sprint ...
complete the assign work

IT-11 Incorrect password shows no error message TO DO -

+ Create

Backlog (0 work items) 0 0 0 Create sprint

Jira work item

IT-1 / IT-5 🔒 ⏱ 1 ☰ ...

Add Products to Cart

In Progress

Description

User can add selected products to their shopping cart. The cart should store items until the user removes them or completes checkout.

Confluence content

Product requirements TRY TEMPLATE

Details

Assignee Unassigned Assign to me

Labels Add labels

Parent

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Summary

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Backlog

Board

Calendar

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Forms

Goals

All work

More 5 +

Search backlog



Epic ▾

Type ▾

Import work



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Epic

No epic

> E-Commerce Web Application

+ Create epic

IT Sprint 4 11 Nov – 25 Nov (4 work items)

10 10 0 Complete sprint ...

complete assigned work

IT-5 Add Products to Cart

E-COMMERCE...

IN PROGRES...

5



IT-6 User logout

E-COMMERCE...

IN PROGRES...

5



IT-7 View Product Details

E-COMMERCE...

TO DO ▾

5



IT-8 User Registration Feature

E-COMMERCE...

TO DO ▾

5



+ Create

IT Sprint 5 13 Nov – 27 Nov (1 work item)

0 0 0 Complete sprint ...

complete the assign work

IT-11 Incorrect password shows no error message

TO DO ▾

-



+ Create

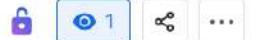
Backlog (0 work items)

0 0 0 Create sprint

Jira work item



IT-1 / IT-6



1



User logout

In Progress



Description

User can log out from the system and be redirected to login page. Account session should end after logout.

Confluence content



Product requirements



Details



Assignee

Unassigned

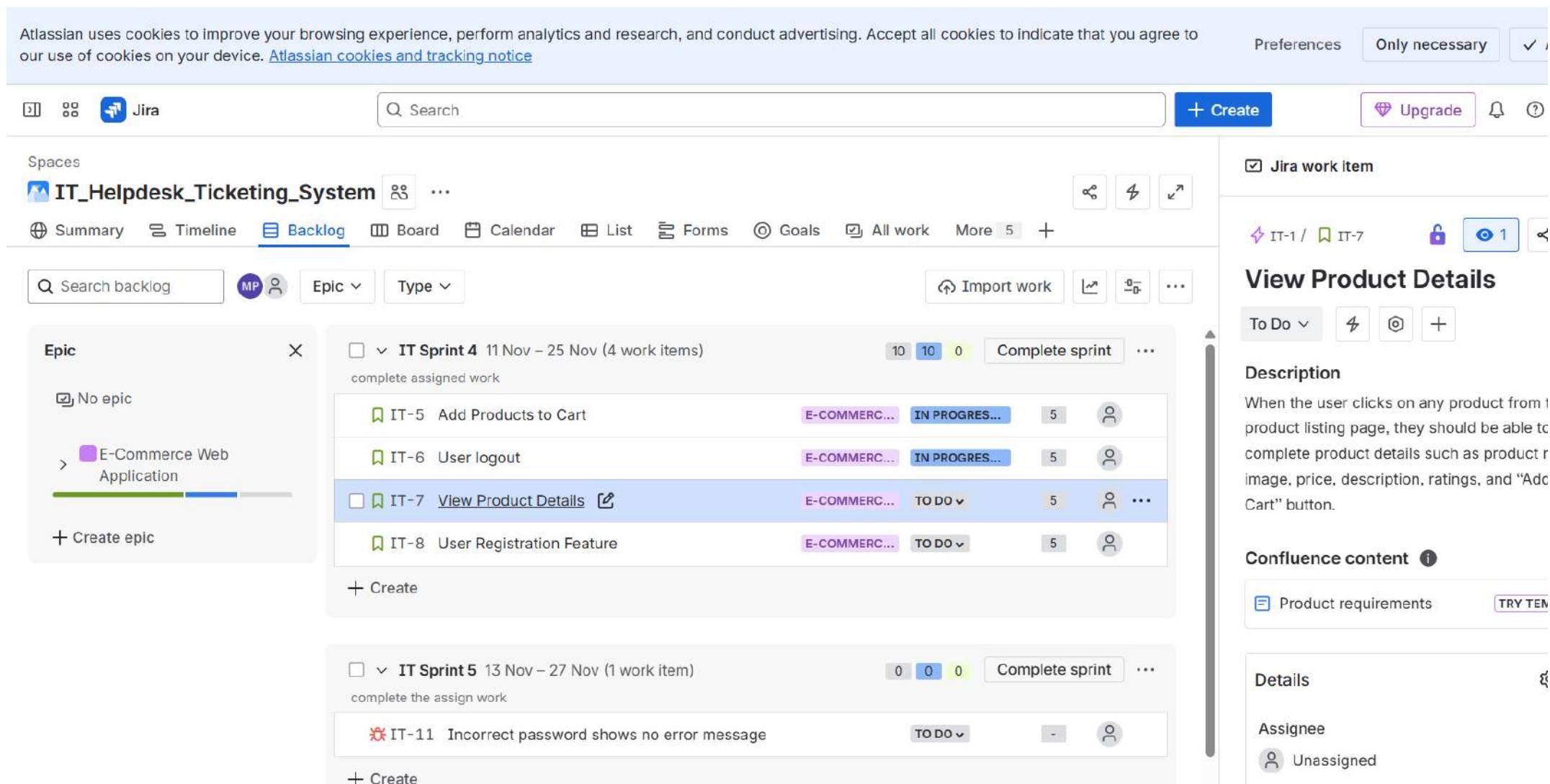
Assign to me

Labels

Add labels

Parent

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Search backlog



Epic

Type

Import work



...

Epic



No epic

E-Commerce Web Application

+ Create epic

IT Sprint 4 11 Nov – 25 Nov (4 work items)

10

10

0

Complete sprint

...

IT-5 Add Products to Cart

E-COMMERCE...

IN PROGRES...

5



IT-6 User logout

E-COMMERCE...

IN PROGRES...

5



IT-7 View Product Details

E-COMMERCE...

TO DO

5



IT-8 User Registration Feature

E-COMMERCE...

TO DO

5



+ Create

IT Sprint 5 13 Nov – 27 Nov (1 work item)

0

0

0

Complete sprint

...

complete the assign work

IT-11 Incorrect password shows no error message

TO DO



+ Create

Backlog (0 work items)

0

0

0



Create sprint

Jira work item

IT-1 / IT-8



...

User Registration Feature

To Do



+

Description

Allow a new user to create an account by entering basic details like name, email, password, and mobile number. After successful registration, user details should be stored and user should receive a success message.

Confluence content

Product requirements

TRY TEMPLATE

Details

Assignee

Unassigned

Assign to me

Labels

Add labels

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+ Create epic

IT Sprint 4 11 Nov – 25 Nov (4 work items)

complete assigned work.

IT-5 Add Products to Cart E-COMMERCE... IN PROGRES... 5

IT-6 User logout E-COMMERCE... IN PROGRES... 5

IT-7 View Pr Edit Summary E-COMMERCE... TO DO 5

IT-8 User Registration Feature E-COMMERCE... TO DO 5

+ Create

IT Sprint 5 13 Nov – 27 Nov (1 work item)

complete the assign work

IT-11 Incorrect password shows no error message TO DO

+ Create

Backlog (0 work items)

Create sprint

Jira work item

Add epic /

IT-11

Incorrect password shows no error message

To Do

Description

When a user enters a wrong password during login, the system refreshes the page without showing any error message.

Confluence content

Known errors TRY TEMPLATE

Details

Assignee Unassigned Assign to me

Labels Add labels

Detailed description: This screenshot shows the Jira Backlog interface. It displays two sprints: 'IT Sprint 4' (11 Nov – 25 Nov) with 4 work items, and 'IT Sprint 5' (13 Nov – 27 Nov) with 1 work item. The work item 'IT-11' from Sprint 5 is selected and expanded, showing its details: 'Incorrect password shows no error message'. The interface includes various navigation tabs like Summary, Timeline, and Board, and a sidebar for managing epics and work items.

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...

Summary Timeline Backlog Board Calendar List Forms Goals All work Development Code Archived work items Pages More

Search board

MP

Filter

Complete sprint



Group

Import work



TO DO 4

View Product Details

E-COMMERCE WEB APPLICATION

IT-7

5



User Registration Feature

E-COMMERCE WEB APPLICATION

IT-8

5



log in

IT-13



Incorrect password shows no error message

IT-11



+ Create

IN PROGRESS 2

Add Products to Cart

E-COMMERCE WEB APPLICATION

IT-5

5



User logout

E-COMMERCE WEB APPLICATION

IT-6

5



DONE ✓

...



+ Create

Quick

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Spaces

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...



Summary Timeline Backlog Board Calendar List Forms Goals All work Development Code Archived work items Pages More 1 +

Search board



Filter

Complete sprint



Group

Import work



...

TO DO 2

View Product Details

E-COMMERCE WEB APPLICATION

IT-7

5



User Registration Feature

E-COMMERCE WEB APPLICATION

IT-8

5



+ Create

IN PROGRESS 2

Add Products to Cart

E-COMMERCE WEB APPLICATION

IT-5

5



Incorrect password shows no error message

IT-11



DONE 2 ✓

log in

IT-13



User logout

E-COMMERCE WEB APPLICATION

IT-6



5



Scrum

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No epic

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Create epic

+ Create

IT Sprint 4 11 complete assigned work

IT-5 Add Prod

IT-7 View Pro

IT-8 User Reg

IT-6 User log

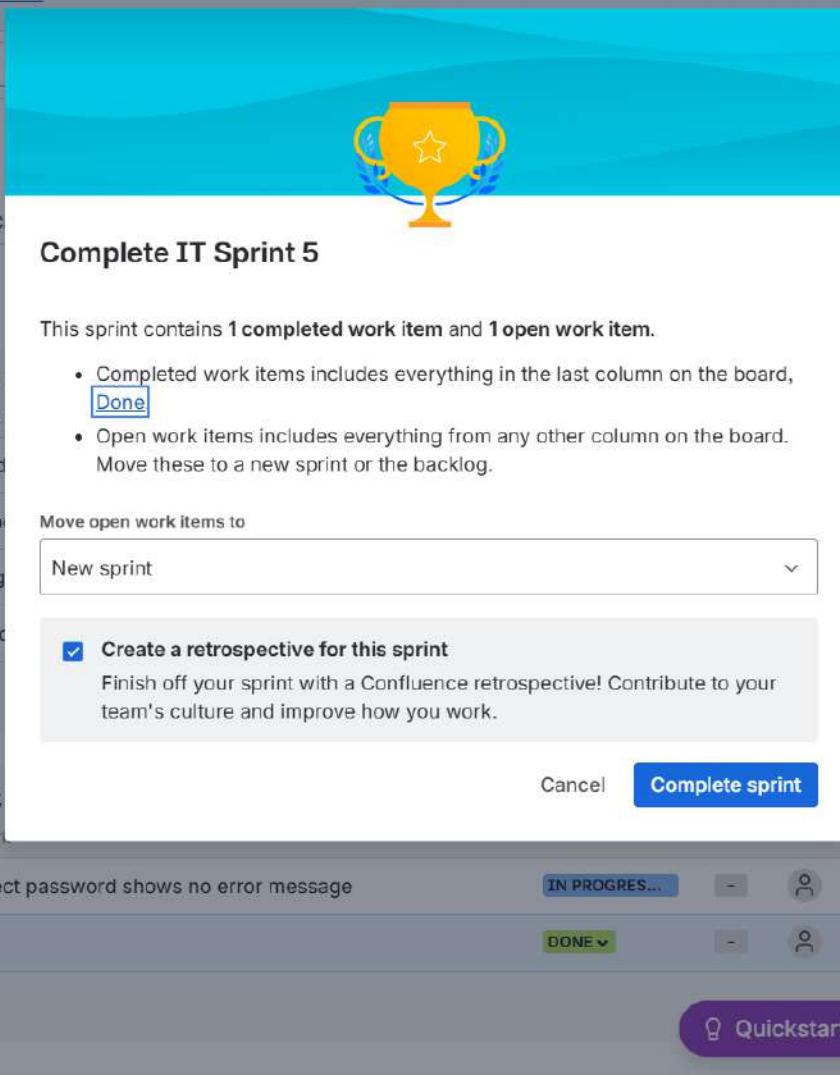
IT Sprint 5 13 complete the assign work

IT-11 Incorrect password shows no error message IN PROGRES...

IT-13 log in DONE

+ Create

Quickstart



+ Create

Upgrade

Bell

?

MP

Jira work item

Add epic /

IT-13

log in

Done ✓ Done

Description

Enable user log in feature

Details

Assignee Unassigned

Assign to me

Labels None

Parent None

Due date None

Team

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+ Create

Upgrade

?

Spaces

IT_Helpdesk_Ticketing_System



...



Summary Timeline Backlog Board Calendar List Forms Goals All work Development Code Archived work items Pages More +

Search list



Filter

Group

-0-

...

□	Type	Key	Summary	Status	Comments	Sprint	Assignee	Due date	Last
□	✗	IT-1	E-Commerce Web Application	TO DO	<input type="button" value="Add comment"/>				
□	Q	IT-2	User Registration Feature	DONE	<input type="button" value="Add comment"/>	✓ IT Sprint 1			
□	Q	IT-3	User Login Feature	DONE	<input type="button" value="Add comment"/>	✓ IT Sprint 1			
□	Q	IT-4	Display Product Listing	DONE	<input type="button" value="Add comment"/>	✓ IT Sprint 1			
□	Q	IT-5	Add Products to Cart	IN PROGRESS	<input type="button" value="Add comment"/>	IT Sprint 4			
□	Q	IT-7	View Product Details	TO DO	<input type="button" value="Add comment"/>	IT Sprint 4			
□	Q	IT-8	User Registration Feature	TO DO	<input type="button" value="Add comment"/>	IT Sprint 4			
□	✓	IT-10	Create Password Reset Email Template	DONE	<input type="button" value="Add comment"/>	✓ IT Sprint 3		13 Nov 2025	
□	✗	IT-9	Ticket is not getting submitted	DONE	<input type="button" value="Add comment"/>	IT Sprint 3			
□	Q	IT-6	User Logout	DONE	<input type="button" value="Add comment"/>	IT Sprint 4			

+ Create

Quickstart



Jira

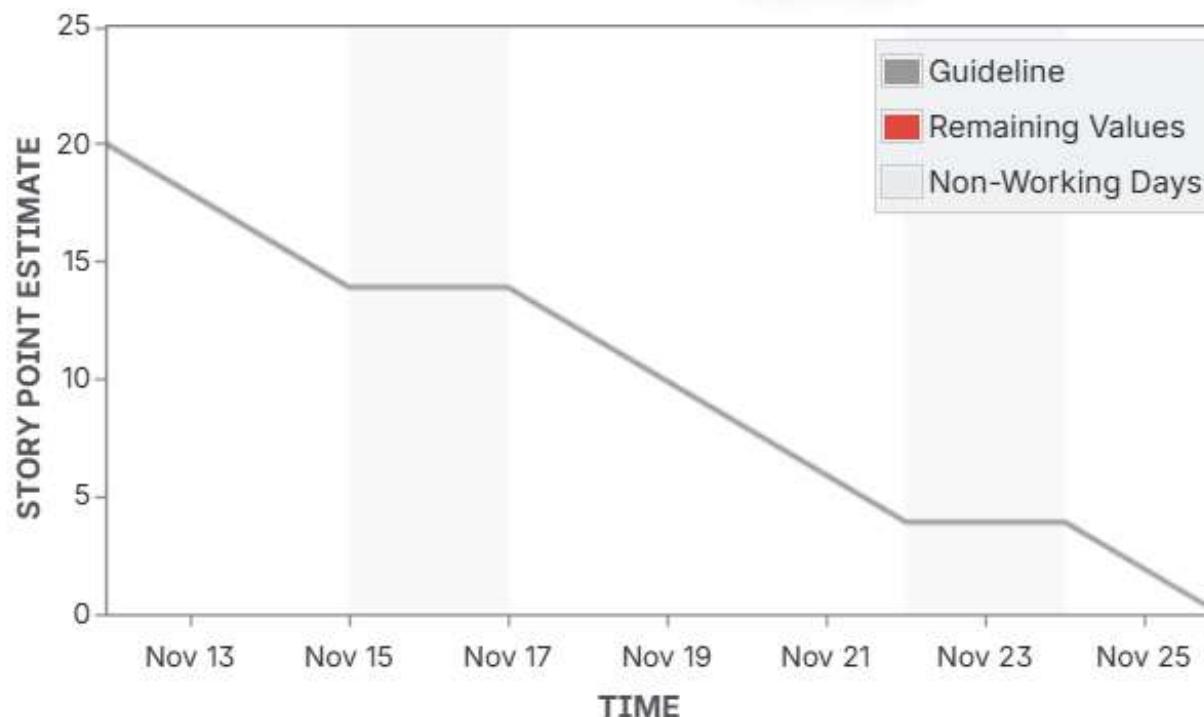
Search

Last refreshed 9 minutes ago

Sprint Burndown Gadget

✖️ ⏪ ⏴ ...

SPRINT: IT Sprint 4



Last refreshed just now