

CUSTOMER DATA ANALYSIS

category gender payment_method shopping_mall Age Group Year

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INSIGHTS

Female customers contribute the majority of sales.

The age group 46–60 is the highest revenue contributor.

Clothing Is the Most Purchased and Highest-Revenue Category.

Mall of Istanbul is the top-performing mall in both orders and revenue.



2,51,505.79K

Total Revenue



99457

Total Orders



298712

Total Quantity



2,529

Average Order Value

Revenue by gender

150207.1K

101298.7K

Female

Male

Revenue by Age Group

71.8M

46-60

36-45

26-35

60+

18-25

Revenue by category

114M

Clothing

Shoes

Technology

Cosmetics

Toys

Food & Beverage

Books

Souvenir

Quantity by age category and gender

● Female ● Male

46-60 50808 34591

36-45 35345 23138

26-35 34269 22996

60+ 30794 20743

18-25 27443 18585

Revenue by payment_method

50596.43K (20.12%)

88077.12K (35.02%)

112832.24K (44.86%)

payment_meth... ● Cash ○ Credit Card ● Debit Card

Total Orders by payment_method and gender

● Female ● Male

27K

Total Revenue by Year

114560.57K

115436.81K

21508.41K

2021

2022

2023

Revenue by shopping_mall

50.87M

50.55M

37.3M

25.38M

24.62M

12.9M

12.65M

12.52M

12.41M

12.3M

Mall of Ist... Kanyon Metrocity Metropol AVM Istan... Zorlu Center Cevahir AVM Viaport Outle... Emaar Square Mall Forum Istanbul

Orders by shopping_mall

Mall of Istanbul 20K

Kanyon 20K

Metrocity 15K

Metropol AVM 10K

Istinye Park 10K

Zorlu Center 5K

Cevahir AVM 5K

Forum Istanbul 5K

Viaport Outle... 5K

Emaar Square Mall 5K