



## Casebook ETD Online Web Service Specification

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## 1. Introduction

This document is the specification for the ETD Online Web Service for the FCO's 'Casebook' implementation of IIZUKA Case Manager. The document is intended for a technical or semi-technical audience in order to understand how to use the web service.

The ETD Online Web Service interface is provided to allow an online ETD Online application form to be submitted to Casebook, in order to create a Travel Documents assistance case, which will then be processed through the standard approach for an assistance case.

## 2. Authentication & Security

The Casebook ETD Online Web Service will be protected by:

- White list of IP Addresses from which submissions can be received
- Identified user account to operate the submission as
- Keyed-Hash Message Authentication (HMAC) of the submission data hashed using a key that is unique to the identified user account
- Timestamp within the submission and hashed submission to prevent replay attacks

Authorised users of the ETD Online web service will be issued with a unique user id and a unique key with which to encrypt a copy of the message using HMAC SHA512.

## 3. API Specification

The ETD Online Web Service is a REST Web Service over HTTPS with all request and response information in JSON format, using the UTF-8 character set.

### 3.1. Conventions

Date: yyyy-mm-dd

Date Time: yyy-mm-ddThh:mm:ss.mmmZ

Timestamp: milliseconds since the epoch

### 3.2. Request Specification

- URL: [https://<casebook\\_url>/jaxrs/etdOnline](https://<casebook_url>/jaxrs/etdOnline)
- HTTP Method: POST
- Required Headers
  - Accept: application/json
  - Content-Type: application/json; charset=utf-8
  - hash: <generated\_hash>

Each submission of an etdOnline application should include the structure defined below. Upon receipt of a successful response the ETD Online system should record the Casebook reference supplied against its own etdOnlineReference. If no response is received then the ETD Online system should repeat the submission after a short time interval. If an error response is received then the ETD Online system should either correct the error and re-submit or fail.

## Casebook ETD Online Web Service Specification

### 3.2.1. Request Structure

```
{
  "etdOnline": {
    "etdOnlineReference": "",
    "userId": "etdonline",
    "timestamp": "",
    "post": "",
    "reasonForApplication": "",
    "typeOfService": "",
    "paymentMethod": "",
    "fullPassportAppliedFor": "",
    "applicant": {
      "title": "",
      "forenames": "",
      "surname": "",
      "gender": "",
      "dateOfBirth": "",
      "primaryTelephone": "",
      "mobileTelephone": "",
      "eveningTelephone": "",
      "email": "",
      "address": {
        "flatNumber": "",
        "premises": "",
        "houseNumber": "",
        "street": "",
        "district": "",
        "town": "",
        "region": "",
        "postcode": "",
        "country": ""
      },
      "ethnicity": "",
      "nationality": "",
      "secondNationality": "",
      "cityOfBirth": "London",
      "countryOfBirth": "England"
    },
    "applicantPreviousNames": {
      "previousFirstName1": "",
      "previousFirstName2": "",
      "previousFirstName3": "",
      "previousLastName1": "",
      "previousLastName2": "",
      "previousLastName3": ""
    }
  }
}
```

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```
}
"representative": {
  "title": "",
  "forenames": "",
  "surname": "",
  "dateOfBirth": "",
  "primaryTelephone": "",
  "mobileTelephone": "",
  "eveningTelephone": "",
  "email": "",
  "address": {
    "flatNumber": "",
    "premises": "",
    "houseNumber": "",
    "street": "",
    "district": "",
    "town": "",
    "region": "",
    "postcode": "",
    "country": ""
  },
  "ethnicity": "",
  "nationality": "",
  "secondNationality": "",
  "cityOfBirth": "",
  "countryOfBirth": "",
  "relationshipToApplicant": ""
},
"passport": {
  "reasonForBeingOverseas": "",
  "passportNumber": "",
  "issueDate": "",
  "expiryDate": "",
  "issuedAt": ""
},
"lostStolenDetails": {
  "lossReason": "",
  "date": "",
  "town": "",
  "postcode": "",
  "country": "",
  "circumstances": "",
  "reportedToPolice": {
    "reportedDate": "",
    "policeReportNumber": "",
    "policeStation": ""
  }
}
```

## Casebook ETD Online Web Service Specification

```
    }
  },
  "recoveryDetails": {
    "date": "",
    "town": "",
    "postcode": "",
    "country": "",
    "circumstances": "",
    "reportedToPolice": {
      "reportedDate": "",
      "policeReportNumber": "",
      "policeStation": ""
    }
  },
  "journeyDetails" : {
    "destination": "",
    "departureDate": "",
    "transitCountries": ["", ""],
    "arrivalDate": "",
    "transportMode": "",
    "purposeOfTravel": "",
    "purposeOfTravelOther": ""
  },
  "returnJourneyDetails" : {
    "destination": "",
    "returnDate": "",
    "transitCountries": ["", ""],
  },
  "additionalInformation": {
    "courtName": "",
    "countryCourt": "",
    "hongKongId": "",
    "naturalisedRegistered": "",
    "otherInfo": "",
  }
}
}
```

## Casebook ETD Online Web Service Specification

The details of the fields in the above structure are as follows:

etdOnline		Root element of the submission	Object	Mandatory		
	etdOnlineReference	Unique reference number of the submission from etdOnline	String	Mandatory	255	
	userId	Unique id of the Casebook user that represents the etdOnline system	String	Mandatory	255	
	timestamp	Submission time of the message in milliseconds since the epoch	Timestamp	Mandatory		
	post	Name of the post at which the ETD is to be processed	String	Mandatory	255	
	reasonForApplication	Reason for the applicant requiring an ETD	Picklist	Mandatory		Lost/stolen Defaced/destroyed Otherwise unavailable Expired New applicant Other 2nd Passport
	typeOfService	Type of ETD Service Required	Picklist	Mandatory		ETD Adult British National Previous Passport Holder ETD Child British National Previous Passport Holder ETD Adult British National First Time Applicant

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						ETD Child British National First Time Applicant ETD Adult Unrepresented EU National ETD Child Unrepresented EU National ETD Adult Unrepresented Commonwealth National ETD Child Unrepresented Commonwealth National
	paymentMethod	The method of payment	Picklist	Mandatory		Bank transfer Cash Cheque Credit Card Debit card Fee Waived Fee waived - FVP in process Money order Not Set Online Other Part payment Travellers' cheque Undertaking to repay
	fullPassportAppliedFor	Whether the application has also applied for a full passport	Picklist	Mandatory		Yes No
	applicant	Object representing the applicant for the ETD	Object	Mandatory		
	title	Title of the applicant	Picklist	Mandatory		Dr Miss Mr Mrs Ms Rev



# Casebook ETD Online Web Service Specification

							(note these haven't been checked against Bridge's equivalent yet)
		forenames	Forename(s) of the applicant	String	Mandatory	255	
		surname	Surname of the applicant	String	Mandatory	255	
		gender	Gender of the applicant	Picklist	Mandatory	255	Male, Female, Undisclosed
		dateOfBirth	Date of birth of the applicant	Date	Mandatory		
		primaryTelephone	Primary contact number for the applicant	String	Optional	255	
		mobileTelephone	Mobile number for the applicant	String	Optional	255	
		eveningTelephone	Alternative number for the applicant	String	Optional	255	
		email	Email address of the applicant	String	Optional	255	
		address	Address of the applicant	Object	Mandatory		
			flatNumber	Flat number of the applicant's address	String	Optional	255
			premises	Building name of the applicant's address	String	Optional	255
			houseNumber	House number of the applicant's address	String	Optional	255
			street	Street of the	String	Optional	255

Casebook ETD Online Web Service Specification

				applicant's address				
			district	District of the applicant's address	String	Optional	255	
			town	Town of the applicant's address	String	Optional	255	
			region	Region of county of the applicant's address	String	Optional	255	
			postcode	Post/Zip code of the applicant's address	String	Optional	255	
			country	Country of the applicant's address	Picklist	Mandatory		See countries pick list
		ethnicity		The applicant's ethnicity	Picklist	Optional		Asian / Asian British: Bangladeshi Asian / Asian British: Indian Asian / Asian British: Other Asian / Asian British: Pakistani Black / Black British: African Black / Black British: Caribbean Black / Black British: Other Chinese Mixed: Other Mixed: White and Asian Mixed: White and Black African Mixed: White and Black Caribbean Not Stated Other White: British White: Irish

# Casebook ETD Online Web Service Specification

							White: Other
		nationality	The applicant's nationality	Picklist	Mandatory		British Citizen British Subject with Right of Abode in UK British Subject without Right of Abode in UK British Dependent Territories Citizen British Dependent Territories Citizen, Gibraltar British Overseas Citizen British Protected Person Commonwealth Citizen Dual National EU National Non Brit
		secondNationality	The applicant's second nationality if they are a dual national or primary nationality if they are a non-brit	Picklist	Optional		See countries pick list
		cityOfBirth	Applicant's city of birth	String	Optional	255	
		countryOfBirth	Applicant's country of birth	Picklist	Mandatory		See countries pick list
		applicantPreviousNames	Any previous names held by the applicant	Object	Optional		
		previousFirstName1	Applicant's previous first name 1	String	Optional	255	
		previousFirstName2	Applicant's previous first name 2	String	Optional	255	

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		previousFirstName3	Applicant's previous first name 3	String	Optional	255	
		previousLastName1	Applicant's previous last name 1	String	Optional	255	
		previousLastName2	Applicant's previous last name 2	String	Optional	255	
		previousLastName3	Applicant's previous last name 3	String	Optional	255	
		representative	The representative for the applicant, if the applicant is not representing themselves	Object	Optional		
		title	Title of the representative	Picklist	Mandatory		Dr Miss Mr Mrs Ms Rev
		forenames	Forename(s) of the representative	String	Mandatory	255	
		surname	Surname of the representative	String	Mandatory	255	
		dateOfBirth	Date of birth of the representative	Date	Optional		

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		primaryTelephone	Primary contact number for the representative	String	Optional	255	
		mobileTelephone	Mobile number for the representative	String	Optional	255	
		eveningTelephone	Alternative number for the representative	String	Optional	255	
		email	Email address of the representative	String	Optional	255	
		address	Address of the representative	Object	Mandatory		
			flatNumber	Flat number of the representative's address	String	Optional	255
			premises	Building name of the representative's address	String	Optional	255
			houseNumber	House number of the representative's address	String	Optional	255
			street	Street of the representative's address	String	Optional	255
			district	District of the representative's address	String	Optional	255

# Casebook ETD Online Web Service Specification

			town	Town of the representative's address	String	Optional	255	
			region	Region of county of the representative's address	String	Optional	255	
			postcode	Post/Zip code of the representative's address	String	Optional	255	
			country	Country of the applicant's address	Picklist	Mandatory		See countries picklist
		ethnicity		The representative's ethnicity	Picklist	Optional		Asian / Asian British: Bangladeshi Asian / Asian British: Indian Asian / Asian British: Other Asian / Asian British: Pakistani Black / Black British: African Black / Black British: Caribbean Black / Black British: Other Chinese Mixed: Other Mixed: White and Asian Mixed: White and Black African Mixed: White and Black Caribbean Not Stated Other White: British White: Irish White: Other
		nationality		The representative's	Picklist	Mandatory		British Citizen British Subject with Right of Abode in UK

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			nationality				British Subject without Right of Abode in UK British Dependent Territories Citizen British Dependent Territories Citizen, Gibraltar British Overseas Citizen British Protected Person Commonwealth Citizen Dual National EU National Non Brit
		secondNationality	The representative's second nationality if they are a dual national or primary nationality if they are a non-brit	Picklist	Optional		See countries picklist
		cityOfBirth	Representative's city of birth	String	Optional	255	
		countryOfBirth	Representative's country of birth	Picklist	Mandatory		See countries picklist
		relationshipToApplicant	Representative's Relationship to the applicant	Picklist	Optional		Child, Family, Friend, Ex-Partner, Parent, Partner, Grandchild, Grandparent, Guardian, Sibling, Ward
		passport	Applicant's current passport	Object	Mandatory		
		reasonForBeingOverseas	The reason that the applicant is overseas	Picklist	Mandatory		Business Tourism Permanent Overseas Resident Temporary Overseas Resident Other Studying

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		passportNumber	Passport number of the applicant's current passport	String	Optional	255	
		issueDate	Date of issue of the applicant's current passport	Date	Optional		
		expiryDate	Date of expiry of the applicant's current passport	Date	Optional		
		issuedAt	City where the applicant's current passport was issued	String	Optional	255	
	lostStolenDetails		Details of where the applicant's current passport was lost	Object	Optional		
		lossReason	Reason for the loss	Picklist	Mandatory		Lost Stolen
		date	Date on which the loss occurred	Date	Mandatory		
		town	Town where the loss occurred	String	Optional	255	
		postcode	Postcode where the loss occurred	String	Optional	255	
		country	Country where the loss occurred	Picklist	Mandatory		See countries picklist
		circumstances	Description of the circumstances of the loss	String	Mandatory	Unlimited	
		reportedToPolice	Details of the report to the	Object	Optional		



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			police. Omit this object if the loss has not been reported to the police				
		reportedDate	Date of the report	Date	Mandatory		
		policeReportNumber	Police report number	String	Mandatory	255	
		policeStation	Police station that the report was made to	String	Mandatory	255	
	recoveryDetails		Details of the recovery of the passport. If the passport has not been recovered then omit this object	Object	Optional		
		date	Date on which the recovery occurred	Date	Mandatory		
		town	Town where the recovery occurred	String	Optional	255	
		postcode	Postcode where the recovery occurred	String	Optional	255	
		country	Country where the recovery occurred	Picklist	Mandatory		See countries picklist
		circumstances	Description of the	String	Unlimited		

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			circumstances of the recovery				
		reportedToPolice	Details of the report to the police. Omit this object if the recovery has not been reported to the police	Object	Optional		
		reportedDate	Date of the report	Date	Mandatory		
		policeReportNumber	Police report number	String	Mandatory		
		policeStation	Police station that the report was made to	String	Mandatory		
	journeyDetails		Details of the journey that the ETD is to be used for	Object	Mandatory		
	destination		Country that the applicant is travelling to	Picklist	Mandatory		See countries picklist
	departureDate		Date that the applicant is leaving the country	Date	Mandatory		
	transitCountries		List of countries, that the applicant will travel through on the journey, in no significant order	Array(String)	Optional	255 per string	See countries picklist

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		arrivalDate	Date of arrival in the destination country	Date	Mandatory		
		transportMode	Primary mode of transport by which the applicant will travel	String	Optional	255	
		purposeOfTravel	Reason for travelling	Picklist	Mandatory		Business Compassionate Deportation Evacuation Extradition Holiday Not Set Other Prisoner transfer Repatriation Return home
		purposeOfTravelOther	Reason for travelling if 'other'	String	Optional	255	
		returnJourneyDetails	Details of the return journey that the ETD is to be used for	Object	Optional		
		destination	Country that the applicant is returning to	Picklist	Mandatory		See countries picklist
		returnDate	Date that the applicant is returning	Date	Mandatory		

# Casebook ETD Online Web Service Specification

		transitCountries	List of countries, that the applicant will travel through on the return journey, in no significant order	Array(String)	Optional	255 per string	See countries picklist
		additionalInformation	Object to hold additional information required for certain ETD services	Object	Optional		
		courtName	Name of court	String	Optional		
		countryCourt	Country of court	Picklist	Optional		See countries picklist
		hongKongId	Applicant's Hong Kong ID card Number	String	Optional	255	
		naturalisedRegistered	If the applicant is naturalised or registered	Picklist	Optional		No Yes
		bnAndSection	Required for first time applicants	Text	Optional	255	
		otherInfo	Further text from the customer	Text	Optional	Unlimited	

### 3.3. Successful Response Specification

Upon successful receipt and execution of an etdOnline submission Casebook will return a HTTP response code of 200 and a JSON object in the HTTP response body. The structure of the successful JSON response is defined below.

#### 3.3.1. Successful Response Structure

```
{
  "etdOnlineReference": "",
  "casebookReference": ""
}
```

etdOnlineReference	The unique identifier of the etdOnline submission, as supplied to Casebook	String
casebookReference	The unique identifier of the resulting Casebook case	String

### 3.4. Unsuccessful Response Specification

Upon receipt of an invalid etdOnline submission or when an error occurs during the processing of the etdOnline submission Casebook will return an unsuccessful response. The response will have a HTTP error code of 400 if an unsupported structure was submitted to Casebook, 422 if a value within the submission was invalid or 500 if there was an internal processing error within Casebook. In all cases the response structure defined below will be returned.

#### 3.4.1. Unsuccessful Response Structure

```
{
  "message": "",
  "errors": [
    {
      "field": "",
      "error": ""
    }
  ]
}
```

message		An overall error message	String
errors		Array of field level errors	Array
	field	The full path to the field in which the error occurred (e.g. etdOnline.typeOfService)	String

	error	Description of the validation failure	String
--	-------	---------------------------------------	--------

## 4. Common Picklists

### 4.1. Countries

Country
Abkhazia
Afghanistan
Albania
Algeria
Andorra
Angola
Antigua and Barbuda
Argentina
Armenia
Australia
Austria
Azerbaijan
Bahamas
Bahrain
Bangladesh
Barbados
Belarus
Belgium
Belize
Benin
Bhutan
Bolivia
Bosnia and Herzegovina
Botswana
Brazil
British Virgin Islands
Brunei
Bulgaria
Burkina Faso
Burma
Burundi
Cambodia
Cameroon
Canada
Cape Verde
Cayman Islands
Central African Republic
Chad

## Casebook ETD Online Web Service Specification

Chile
China
Colombia
Comoros
Congo, Democratic Republic
Congo, Republic
Cook Islands
Costa Rica
Croatia
Cuba
Cyprus
Czech Republic
Denmark
Djibouti
Dominica
Dominican Republic
East Timor
Ecuador
Egypt
El Salvador
Equatorial Guinea
Eritrea
Estonia
Ethiopia
Fiji
Finland
France
Gabon
Gambia, The
Georgia
Germany
Ghana
Greece
Grenada
Guatemala
Guinea
Guinea-Bissau
Guyana
Haiti
Honduras
Hungary
Iceland
India
Indonesia
Iran

## Casebook ETD Online Web Service Specification

Iraq
Ireland
Israel
Italy
Ivory Coast
Jamaica
Japan
Jordan
Kazakhstan
Kenya
Kiribati
Kosovo
Kuwait
Kyrgyzstan
Laos
Latvia
Lebanon
Lesotho
Liberia
Libya
Liechtenstein
Lithuania
Luxembourg
Macedonia
Madagascar
Malawi
Malaysia
Maldives
Mali
Malta
Marshall Islands
Mauritania
Mauritius
Mexico
Micronesia
Moldova
Monaco
Mongolia
Montenegro
Morocco
Mozambique
Myanmar
Nagorno-Karabakh
Namibia
Nauru



## Casebook ETD Online Web Service Specification

Nepal
Netherlands
New Zealand
Nicaragua
Niger
Nigeria
Niue
North Korea
Northern Cyprus
Norway
Not Set
Oman
Pakistan
Palau
Palestine
Panama
Papua New Guinea
Paraguay
Peru
Philippines
Poland
Portugal
Qatar
Romania
Russia
Rwanda
Sahrawi Arab Democratic Republic
Saint Kitts and Nevis
Saint Lucia
Saint Vincent and the Grenadines
Samoa
San Marino
São Tomé and Príncipe
Saudi Arabia
Senegal
Serbia
Seychelles
Sierra Leone
Singapore
Slovakia
Slovenia
Solomon Islands
Somalia
Somaliland
South Africa

## Casebook ETD Online Web Service Specification

South Korea
South Ossetia
South Sudan
Spain
Sri Lanka
Sudan
Suriname
Swaziland
Sweden
Switzerland
Syria
Taiwan
Tajikistan
Tanzania
Thailand
Timor-Leste
Togo
Tonga
Trinidad and Tobago
Tunisia
Turkey
Turkmenistan
Tuvalu
Uganda
Ukraine
United Arab Emirates
United Kingdom
United States of America
Uruguay
Uzbekistan
Vanuatu
Vatican City
Venezuela
Vietnam
Yemen
Zambia
Zimbabwe

### 4.2. Posts

Post
Abu Dhabi
Abuja
Accra
Addis Ababa
Al Khobar

## Casebook ETD Online Web Service Specification

Alexandria
Algiers
Alicante
Almaty
Amman
Amsterdam
Ankara
Antalya
Antananarivo
Ashgabat
Asmara
Asunción
Athens
Atlanta
Auckland
Baghdad
Bahrain
Baku
Bamako
Bandar Seri Begawan
Bangkok
Banjul
Barcelona
Beijing
Beirut
Belgrade
Belmopan
Berlin
Berne
Bilbao
Bishkek
Bogota
Bordeaux
Boston
Brasilia
Bratislava
Bridgetown
Brisbane
Brussels
Bucharest
Budapest
Buenos Aires
Cairo
Canberra
Cancun
Cape Town

## Casebook ETD Online Web Service Specification

Caracas
Castries
Chennai
Chicago
Chisinau
Chongqing
Colombo
Conakry
Copenhagen
Corfu
Crete
Dakar
Damascus
Dar es Salaam
Denver
Dhaka
Doha
Dubai
Dublin
Dushanbe
Dusseldorf
Ekaterinburg
Erbil
Freetown
Gaborone
Georgetown
Goa
Grand Cayman
Guangzhou
Guatemala City
Harare
Havana
Helsinki
Ho Chi Minh City
Hong Kong
Hong Kong SAR
Honiara
Houston
Ibiza
Islamabad
Istanbul
Izmir
Jakarta
Jeddah
Jerusalem
Kabul

## Casebook ETD Online Web Service Specification

Kaduna
Kampala
Karachi
Kathmandu
Khartoum
Kigali
Kingston
Kinshasa
Kolkata
Kuala Lumpur
Kuwait City
Kyiv
La Paz
Lagos
Las Palmas
Lilongwe
Lima
Lisbon
Ljubljana
Los Angeles
Luanda
Lusaka
Luxembourg
Madrid
Malaga
Manama
Manila
Maputo
Marseille
Melbourne
Mexico City
Miami
Milan
Minsk
Monrovia
Montevideo
Montreal
Moscow
Mumbai
Munich
Muscat
Nairobi
New Delhi
New York
Nicosia
Orlando

## Casebook ETD Online Web Service Specification

Osaka
Oslo
Ottawa
Palma de Mallorca
Panama City
Paris
Pattaya
Perth
Phnom Penh
Podgorica
Port Harcourt
Port Louis
Port Moresby
Port of Spain
Prague
Pretoria
Pristina
Pyongyang
Quito
Rabat
Rangoon
Recife
Reykjavik
Rhodes
Riga
Rio De Janeiro
Riyadh
Rome
San Francisco
San Jose
San Salvador
Sana'a
Santiago
Santo Domingo
Sao Paulo
Sarajevo
Seoul
Shanghai
Singapore
Skopje
Sofia
Split
St. Petersburg
Stockholm
Suva
Sydney

## Casebook ETD Online Web Service Specification

Taipei
Tallinn
Tashkent
Tbilisi
Tehran
Tel Aviv
Tenerife
The Hague
Tirana
Tokyo
Toronto
Tortola
Tripoli
Tunis
Ulaanbaatar
Valletta
Vancouver
Victoria
Vienna
Vientiane
Vilnius
Warsaw
Washington
Wellington
Windhoek
Yaounde
Yerevan
Zagreb
Zakynthos