# Geetha Ragiphani

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## **Professional Experience**

#### University of Massachusetts - Analyst, Assistantship

Organizational Analytics and Assessment – (Python, Excel, Tableau, SQL)

Amherst, Massachusetts May 2023-Present

- Harnessed Python to automate data extraction, transformation, and loading processes, streamlining data workflows and reducing manual effort by 50%
- Spread headed advanced data analysis and visualization using Excel, Tableau, and SQL, uncovering actionable insights
  to drive strategic decision-making and optimize business processes

## **Deloitte - Senior Analyst**

Hyderabad, India

Core Data Management Services – (SQL, Python, Data Modeling, ETL, Java, SPSS, PowerBI)

August 2018-May 2023

- Led in-depth data analysis and created detailed visual reports using SPSS and Power BI, enhancing the clarity of research findings and contributing to a 35% improvement in decision-making processes
- Established a robust error log, resolved fieldwork issues, resulting in a 10% error rate reduction, thereby enhancing overall accuracy and reliability of outcomes
- Managed end-to-end survey lifecycle for 10 projects, including requirement gathering, questionnaire preparation, survey execution, and SPSS-monitored fieldwork progress
- Generated 10 RFS and dashboards using MS Excel and PowerBI
- Developed and implemented a cutting-edge data migration platform for the Core Data Management Services team, resulting in a 45% enhancement in migration efficiency and a 30% decrease in data-related support tickets
- Supervised D&B Hoovers research and applied SQL to maintain the database, resulting in a 5% reduction in migration time

#### PROJECT EXPERIENCE

## **Data Management for Business Leaders: Excel Application**

- Designed a sophisticated Excel application incorporating work-life balance factors for job location optimization; reduced average commuting time by 30% and increased staff retention by 20%
- Performed salary data review using Tableau and Excel, highlighting trends and discrepancies by experience, education, position, and gender; provided actionable insights that drove a 25% enhancement in compensation policies

## Business Intelligence & Analytics: Salary Data Set Analysis of Data Scientists

- Executed comprehensive salary data analysis using Tableau and Excel, revealing patterns based on experience, education, position, and gender
- Presented actionable findings, enhancing salary negotiation strategies by 15% and empowering decision-makers with insights to optimize resource allocation, driving a 10% increase in employee retention rates

## **Business Application Development: Web Scraping with Beautiful Soup**

 Engineered an automated web scraping process to compile and structure financial data from Market Watch, enhancing data accuracy by 30% and reducing manual processing time by 50%

## Statistics for Business: Dow Jones Industrial Average Forecasting & Analysis

- Leveraged Bayesian analysis to estimate Dow Jones Industrial Average for 2024, predicting a 60% likelihood of breaking 43,000, enabling data-driven decision-making for financial planning and investments
- Examined and cross-referenced Dow Jones performance against GDP, interest rates, employment statistics, consumer confidence, corporate earnings, and regulatory changes, discovered key patterns that improved investment strategy accuracy by 20%

## Data Mining: Holiday Package Prediction using Multiple Linear Regression

- Deployed decision trees and network analysis to categorize 15,000 customers based on engagement metrics; optimized cross-selling strategies, resulting in a 22% increase in average transaction value and 18% customer retention rate
- Extracted critical insights on marital status, age, and gender, creating data-driven personas that informed marketing campaigns and increased product launch engagement by 30%

## Data Science: Crime Analysis Project for Los Angeles Police Department

- Analyzed crime data using Python libraries (Pandas, NumPy, Matplotlib, Seaborn) to identify peak crime hours and areas with the highest frequency of night crimes in Los Angeles
- Conducted comprehensive data analysis and recommended targeted interventions, which led to a 30% improvement in patrol efficiency and a reduction in violent crime hotspots within key areas

## SQL: Financial Transaction Management System with Advanced SQL Procedures

- Implemented a robust SQL database system for Indian Bank, enforcing business rules and integrity constraints.
- Developed optimized SQL queries and stored procedures for effective data retrieval and transaction management, enhancing operational efficiency and decision-making capabilities.

# **EDUCATION**

# University of Massachusetts, Amherst

May 2024

Master of Science in Business Analytics, Data analytics

#### <u>Skills</u>

Languages: Python (Pandas, NumPy, Scikit-learn, Matplotlib, Seaborn), Java Data Science: Web Scraping, EDA, Data Cleaning & Manipulation, Modeling Technical: SQL (SSIS, DML, OLAP/OLTP, ETL), TSQL, Views, Stored Procedures

Modeling: Regression, Data & Statistical Modeling, ML (Regression, Classification, KNN, Decision Trees, Neural Networks, Clustering) BI & Visualization: DAX, Power BI, SSRS, Advanced Excel (PivotTables/Charts, Power Query, Power Pivot, VBA, Macros, solver)