



Jacob Setser

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Objective

To continue to grow in my career by pursuing the best opportunity for my professional development within your institution, in order to contribute to your team and better serve the DFW metro area. I possess a relational, passionate, and dynamic personality with a bent towards collaboration, leadership, excellence, creativity and leadership; with a unique skillset in public speaking and presenting. I value the small details of structure within work, care and passion for client success, high quality products and services, along with passion and persuasiveness alike; all while maintaining the value of my relationships with both coworkers and partners. I am seeking to leverage my passion for teaching, educating, and communicating the value of your organization and partnerships in order to contribute to the advancement of it by joining your team. I am committed to supporting your institution as a valued team member, in greater service to your mission as an organization. I am eager to bring my strengths, dedication, and passion to your vision, in hopes to strengthen your existing team.

Education

Dallas Baptist University

Dallas, TX

Date of Graduation: May 2015

Bachelor of Arts

- Major – Biblical Studies, Minors – General Business and Music Business

Highlighted Work Experience

GuideStone Financial Resources

Dallas, TX

Relationship Manager

August 2020 – December 2023

Contact: Rob Rudd, Manager - p: 469.381.0679

- Annual travel to meet with accounts and conduct meetings or presentations.
- Trained full team of four Associate RMs.
- Daily account communication and service.

Senior Customer Solutions Specialist

July 2018 – August 2020

Contact: Chelsea Davies, Manager - p: 214.399.1371

- Customer-facing role requiring in-depth product knowledge and familiarity with policy.
- New employee training.
- Department cross-training and team decision making.

East Texas Baptist University

Marshall, TX

Resident Director / Chapel Worship Coordinator

August 2015 – May 2017

Contact: Larissa Leifer, Director - p: 509.723.8820

- Director for two men's dorms and manager of team of Resident Assistants.
- Weekly facility maintenance, training/teaching, and annual large scale event planning.
- Coordinated chapel worship program and team lead.

Dallas Baptist University

Dallas, TX

Undergraduate Admissions and Resident Life Assistant

January 2012 – August 2015

Contact: Henry Rogers, Manager - p: 214.708.7398

- Assistant to admissions counselor.
- Resident life office assistant.
- Resident Assistant to director.

Additional Work Experience

Houndstooth Coffee

Dallas, TX

Barista

January 2024 - Current

Odd Muse Brewing Company

Farmers Branch, TX

Brewtender

January 2024 - Current

Davis Street Espresso

Dallas, TX

Barista

March 2015 - Aug. 2015