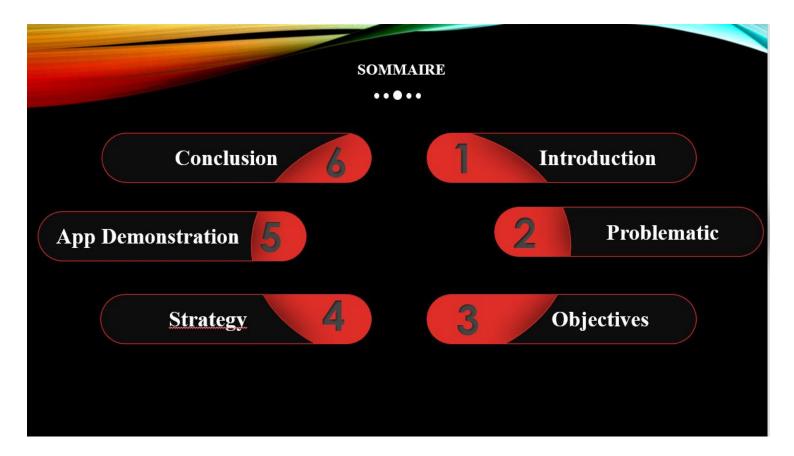
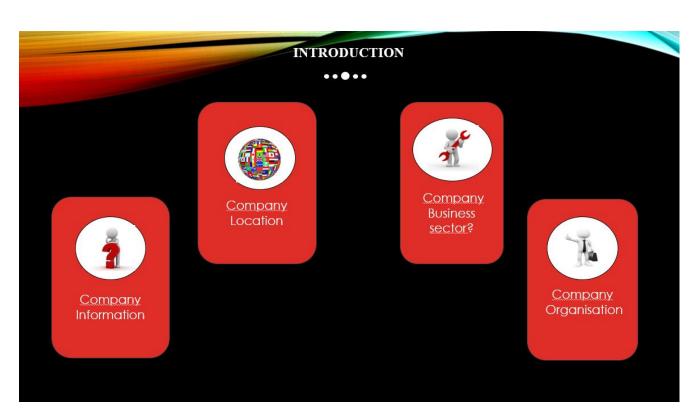
Project: SamaColi_Express Report

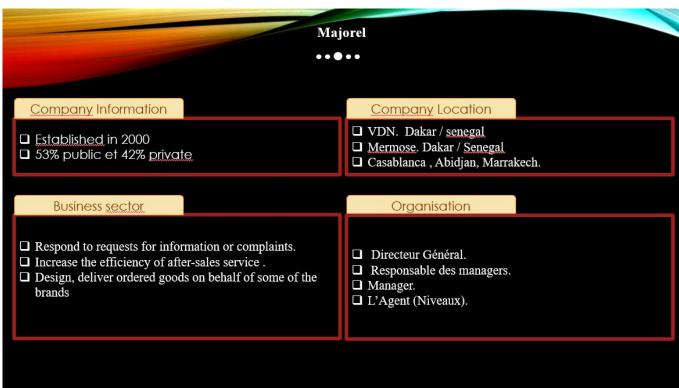
Mamadou Yaya Cherif DIALLO

NIIT Full stack web development student and holder of a professional bachelor's degree in software engineering and also a BTS in management informatics.

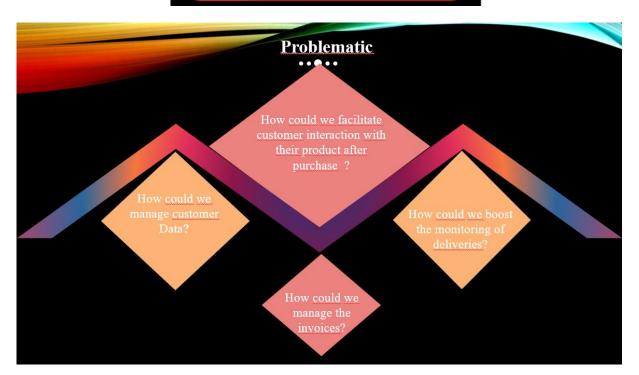


Introduction





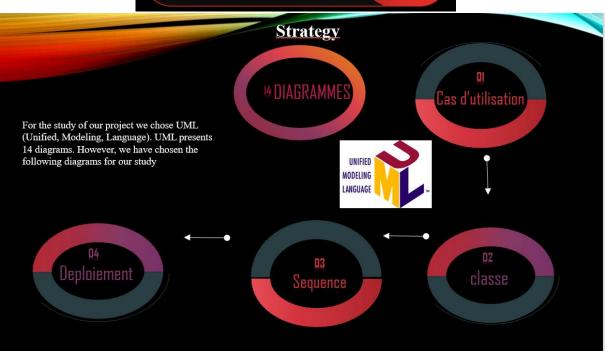
2 Problematic

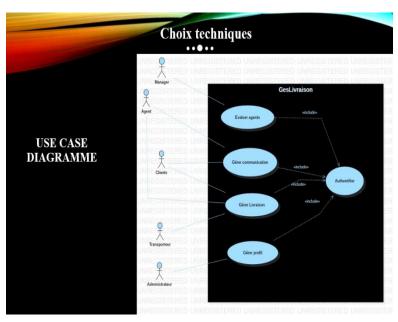


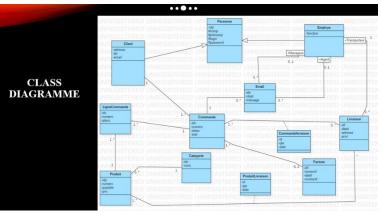
3 Objectives

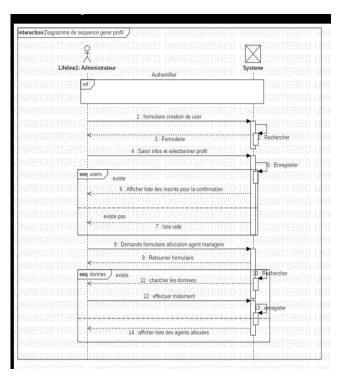
Characteristics The application must allow the agent to properly manage orders and follow up. It will also facilitate the search for a customer and his orders, informing the latter of their status. It will allow the manager to Control and note the work of the agents. Manage users Make Complaints by order Make Complaints by product Create des product Process Complaints by type Manage invoicing Manage order delivery

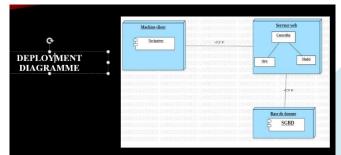
Strategy 4



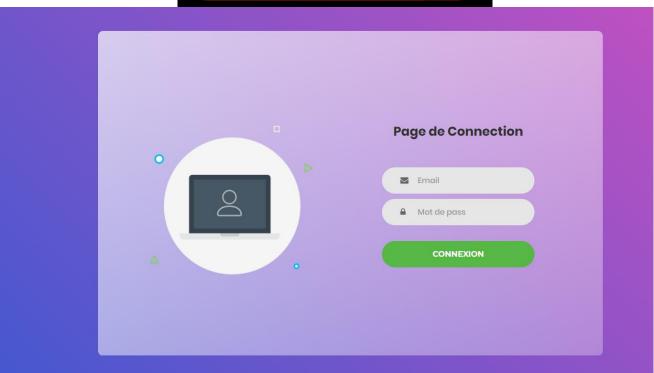


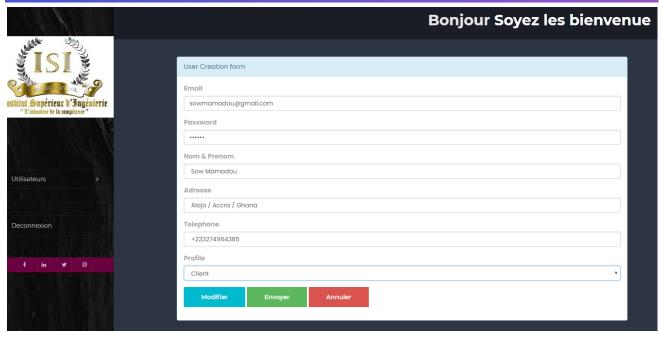


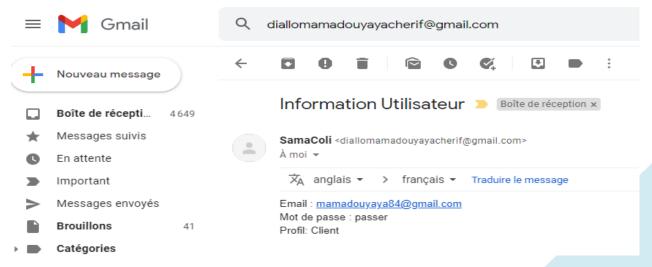


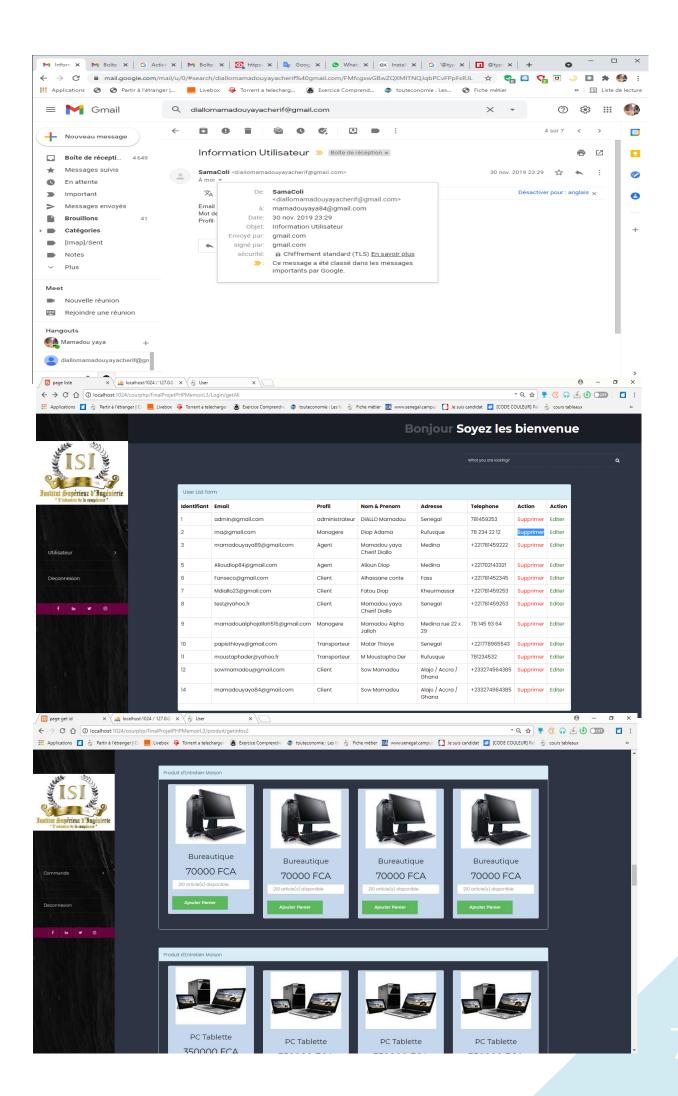


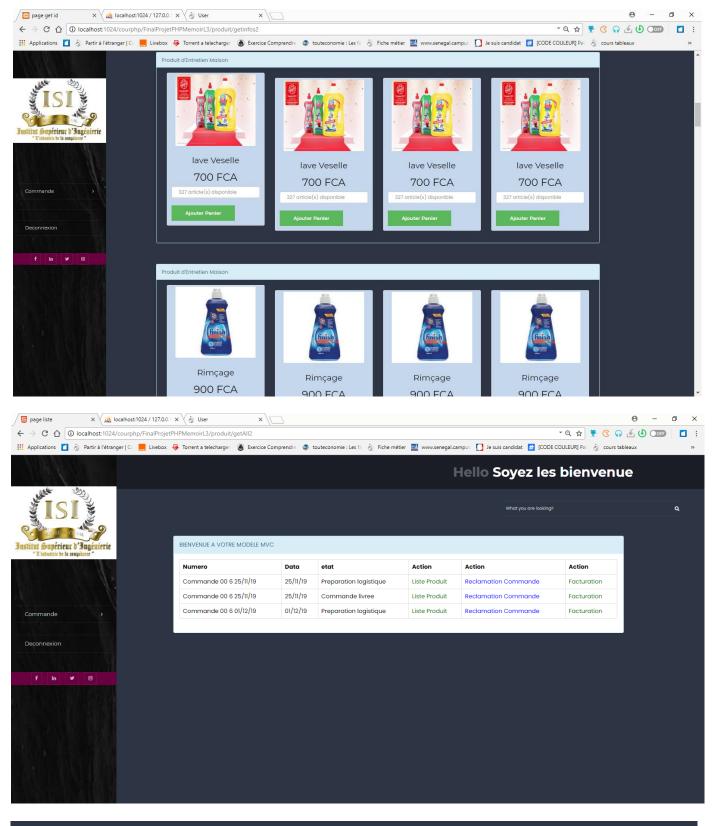
App Demonstration 5



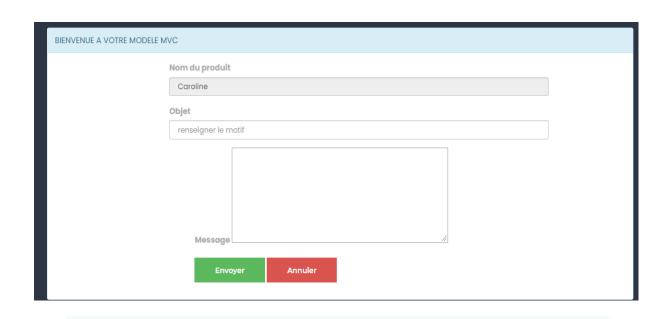








Reclamation Form							
Identifiant	non	Quantite	Prix	Action			
1	Caroline	2	1700	Reclamation			
5	Projecteur	1	55000	Reclamation			





SamaColi_Express

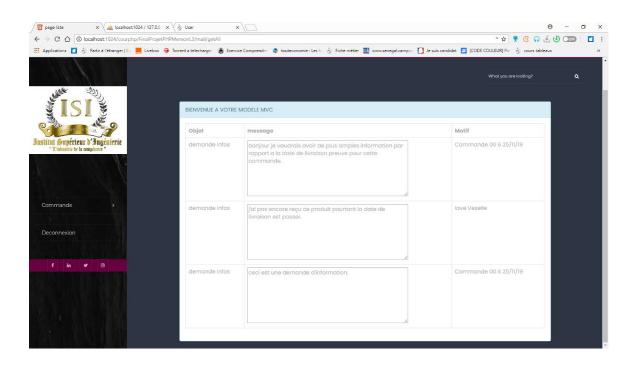
SERVICE DE FACTURATION Avenue cheik Anta Diop 00221 78 145 92 53 Mamadouyaya84@gmail.com

INFORMATION DU CLIENT Nom: Alhassane conte Telephonne: +221781452345

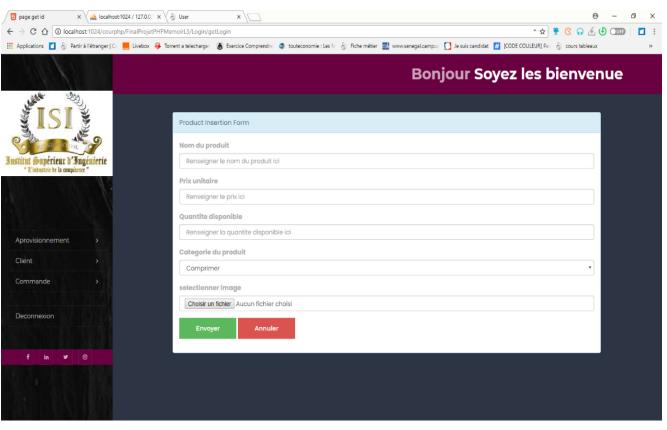
Email: Fanseco@gmail.com

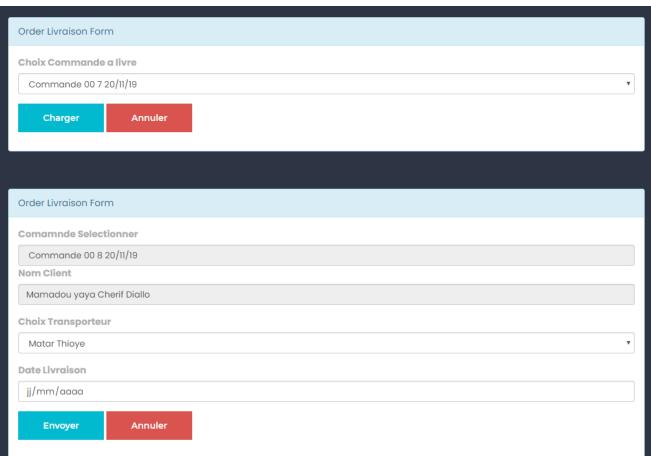
Adresse : Fass

PRIX PRODUIT		QUANTITE COMMANDE	ID NOM PRODUIT
1700		2	1 Caroline
55000		1	5 Projecteur
) FCA	56700 FCA		TOTAL PRODUIT(S) COMMANDE(S)
Preparation logistique	Etat Commande		
	Date Preuvu		
56700 FCA	MONTANT A PAYER		
25/11/19	Date de la commande		
01 / 12 / 2019	DATE DU JOUR		



Objet	message	Motif	Action
demande infos	bonjour je vaudrais avoir de plus amples information par rapport a la date de livraison preuve pour cette commande.	Commande 00 6 25/11/19	Traiter
demande infos	j'ai pas encore reçu ce produit pourtant la date de livraison est passer.	lave Veselle	Traiter
information	bonsoir je voudrais savoir quand est ce je pourrai être en possession de ma commande qui devais m'être livrée depuis le mois dernier .	Commande 00 7 20/11/19	Traiter
demande information	salut est ce possible de change le lieux de livraison de ce	Rimçage	Traiter





Conclusion

