

**MAMATA VINAYAK YEUL**

**Contact no : 9975587268**

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### Summary:

Experience in telecom support and services having 2.6 years as **Associate** in Aryan Imaging and Business Consultant Pvt. Ltd. having Bachelor of Engineering in Computer Science.

### Career Objective:

To succeed in an atmosphere of growth and excellence and make a career which give me satisfaction and self-development and helps me to achieve the goal of the company.

### Experience:

- **Total Experience** – 2.6 years
- **Company:-**Aryan Imaging and Business Consultant Pvt Ltd Wakadewadi, Pune.
- **Duration:-** From 21 Nov 2016 to 7 Aug 2019

#### Job Responsibilities –

- Handling emails and calls regarding service, collection
- Taking follow up from supportive team.
- Responsible for resolution of service related queries in TAT.
- To share the network integration information and all required information what customer need.
- Maintain daily and monthly calling report, emailing tracker.
- Respond quickly and accurately to queries in a time.
- To verify all corporate actions with database and CRM software.
- Working as expert on resolving all queries related to process i.e. Corporate actions, Email and Assistant Manager's Call
- Effectively worked with team members, internal groups and external team members to resolve queries in a timely and efficient manner.

### Achievements:

- Got weekly '**RnR**' twice for best performance in year 2019.(**Collection Process**)
- **Appreciation** from Idea Assistant Manager and Team Leader.
- '**RnR**' certificate for Best performance in the year 2017 in Aryan Imaging and Business Consultant Pvt. Ltd.(Email process)

### Educational Qualification :

Course /Degree	College /University name	Year of passing	Percentage
<b>B.E.(Comp)</b>	Govt. College Of Engineering Chandrapur. RTM Nagpur University	2015	59.22%
<b>H.S.C</b>	Akot Krishi Junior College, Akot. Amravati Board	2010	70.00%
<b>S.S.C.</b>	Lokmanya Vidyalaya Umra. Amravati Board	2008	82.00%

### Accomplishments:

- Successfully Completed two days workshop on Ethical Hacking & Cyber Security in September 2012.
- Participation Certificate of two days workshop program on “Object Oriented Analysis and Design using UML tools” which held under TEQIP-II in September 2012

### Extra-Curricular Activities:

- Certificate of Participation in the event of Collage of “Vis-A-Vis”2k14.
- Poster presented in the National Level “Vis-A-Vis”2K14.
- Participation Certificate in Quiz Competition of Vision-2013 which was held at GCOEC.
- Active Participation in Poster Presentation which was held at GCOEC in 2013.

### Project: BE level:

- Project on “**Smart Home System**” in 2015.

### Technical Skills:

- Data analysis
- Project management
- Software proficiency
- Problem solving and decision making
- Willingness to learn
- Teamwork
- Programming languages like C, C++ , C# , .NET framework, SQL, recently in touch with testing and python

### Personal Details:

<b>Name</b>	Miss. Mamata Vinayak Yeul
<b>Date of Birth</b>	1 <sup>st</sup> April 1992
<b>Sex</b>	Female
<b>Nationality</b>	Indian
<b>Marital Status</b>	Married
<b>Blood Group</b>	'O+ <sup>ve</sup> '
<b>Hobbies</b>	Listen to Music, Sketching,Painting etc.
<b>Language Known</b>	English, Hindi & Marathi
<b>Permanent Address</b>	At Post: Umra, Tah: Akot, Dist: Akola- 444101.
<b>Correspondence Address</b>	71A, Parag Township, Nr Deshmukh Lawn Shegaon Naka, Amravati-444603

### Declaration :

I hereby declare that the details furnished here are true to the best of my knowledge.

Signature,

Place: Amravati  
Date: 24,July,2022

(Yeul Mamata Vinayak)