

OFFICE- 365 AND SAP COMPLEX APPLICATION

Office 365 – It is a productivity application provides tool for collaboration, document management and communication.

Ex- Microsoft Team, word, Excel, Power point, Outlook, One note, One Drive, Defender and other.

SAP – This is ERP System, manage core business processes like finance, operations and human resources

Ex- Sales and Marketing, Module for Finance, Operation Human Resources, chat, Video calls.

Tenant Id :

It is a plant where organization purchase the Microsoft 365 plan for their business.

Every company has its tenant id and every company purchase the Microsoft 365.

- ❖ To troubleshoot MSI installation error, you can leverage log file and the event viewer in windows. Log files provide detailed information about the installation process while event viewer helps identity system-level errors related issues .

Using log file:

1. Enable MSI Logging
2. Locate and Review the Log File

Using Event viewer:

- 1 . open event viewer
2. Navigate to the windows Logs.
- 3 . Filter for relevant Events.
- 4 . Analyze the event.

By combining the information from log files and Event viewer you can effectively diagnosis and resolve MSI installation errors.

INTUNE

- ✓ **Intune is a cloud based mobile device management for your organization.**

It is used for MDM (Mobile Device Management) And MAM (Mobile Application Management)

❖ MICROSOFT INTUNE DEPLOYMENT :

It is a single integrated management platform for managing , protecting and monitoring all of your organizations end point.

Intune steps for deployment:

1. Set up Intune – Confirm your device.
2. Add and protect apps – on device that will enroll
On device that won't enroll
3. Check for compliance – Enable credential access
4. Configure device setting
5. Enroll devices

DEPLOY A WIN 32 APP TO WINDOWS DEVICE USING MICROSOFT .INTUNE

To create an .intune file with intune you want to use the Microsoft win32 content prep tool. This tool converts various app installation file like MSI, EXE, .msu. into the .intunewin format which is used for deploying application to device management by Intune.

The most important part is using this tool to convert the app package into the required format.

Steps :

1. Download the win 32 content Prep tool : You can download the tool from Microsoft official.
2. Prepare the app package: The tool takes your original app installation file and process them to create the .intunewin package.
3. Upload the .intunewin to Intune : once the package created you can upload it to the intune admin center to add it as a new app according to Microsoft.
4. Configure app details : You need to provide information like name, policy privacy.
5. Assign the app to user or groups : Finally you'll assign the app to the appropriate groups.