

BRIGHTNESS WILBROAD MAMUYA

Moshi, Kilimanjaro, 6637 Tanzania| (255)764-790-531| gracebrightness@gmail.com

PERSONAL INFORMATION

Dob: 20th February 1993

Sex: Female

Marital Status: Single

Nationality: Tanzanian

Place of Dominance: Dar es Salaam

Place of Birth: Kilimanjaro

SUMMARY

Competent-self-motivated hardworking system analyst/programmer specialized in Administrative System Development, Android Application development and Core business System Analysis and Development (Helpdesk, customer relationship management systems and Member administrative systems, Notice Of Absence). Competent with programming languages, development frame works and report development tools. Highest capacity of adopting to new technologies. Extra skills such as project management and good leadership skills and wide knowledge on computer hardware and Fascinated with technology.

SKILLS

- System Application troubleshooting and problem resolving
- Report design and creation
- Software installations
- Computer hardware technical abilities
- Coding and system application, android application development
- Excellent Leadership Skills
- Excellent Socialization Skills
- Training And development Skills
- Requirement Gathering and Project analysis
- Fast Learner
- Project Management Skills
- Outstanding Writing Skills

EXPERIENCE

Public Social Security Scheme Fund, Dar es Salaam

System Analyst/Programmer Duties

Aug/2018 to Current

- System analysis, designing, development and implementation - (Member Administration System, Helpdesk & Notice of Absence) with oracle database, PL/SQL and YII framework.
- Report designing and creation with oracle report tools, oracle database and PL/SQL
- Troubleshooting System and Computer hardware problems and resolving them

- Research technology options and make recommendation to IT management for future purchases
- Define software deficiencies and develop plans to improve performance
- Work with development team to optimize programs for client use.
- Installation of Software programs and configuration in servers and users' computers
- Directorate Monthly Report Preparation
- Currently I am in an android mobile application development project

PPF PENSIONS FUNDS, Dar es Salaam

System Analyst/Programmer Officer Duties

Sep/2015 to Jul/18

- System analysis, designing and development - (Member Administration System, HR & Payroll Systems) with oracle database, PL/SQL and oracle forms.
- Report designing and creation with oracle report tools, oracle database and PL/SQL
- Helpdesk Coordinator and Customer Relationship Management System Coordinator
- Troubleshooting System and Computer hardware problems and resolving them
- Research technology options and make recommendation to IT management for future purchases
- Define software deficiencies and develop plans to improve performance
- Work with development team to optimize programs for client use.
- Installation of Software programs and configuration in servers and users computers
- Directorate Monthly Report Writing

SOFTNET TECHNOLOGIES, Dar es Salaam

IP/PBX Trainee

Duties

July 2014 to October 2014 and July 2015 to August 2015

- IP/PBX phone configuration with Linux and training users as a trainee.
- Arrangement of network cables in the network cabinet.
- Supporting in the network cabling projects as a trainee
- Clipping network wires
- Support as a trainee in configuration of call center and arrangement of call center

PERSONAL DUTIES

- Client meeting discussing on development of their websites and designs
- Solving client computer hardware problems
- Creation of website and android application from clients
- Installation of Software programs and configuration into client computers

LEADERSHIP EXPERIENCE

FROM	TO	POSITION	INSTITUTION	DUTIES
2013	2015	Class Representative	Ardhi University	-All Lectures are attended by all student and lectures (reminding lecturers on their classes so they may attend) -Awareness of every student when condition in failure to attend a class of a test or examination -Arrangement and organization of class groups to attend group works and projects -Representation of my class member views and issues to student community and head of department
2013	2014	ICT Coordinator	TAFES Ardhi	-Documentation of every TAFES activity in -Creation of posters for every TAFES events -Advising TAFES committee on how to improve in its ICT issues by developing its ICT Infrastructure - Participation in every TAFES meeting for decision making on how to improve TAFES
2008	2009	Vice President	Bendel Memorial Secondary School	-Assist the President in every activity during his leadership and act as one in his absence -Ensure every ministry performs as should due to the absence of the prime minister
2007	2008	Minister of Discipline	Bendel Memorial Secondary School	-Every student has to be in her/his best discipline from dressing to where they should be at a particular time -Taking discipline action to student who miss behave

PROGRAMMING TECHNOLOGIES

Technologies	Knowledge	Use
PL/SQL	Excellent	Excellent
PHP	Excellent	Excellent
Java Script	Excellent	Excellent
Html and css3	Excellent	Excellent
Android	Excellent	Excellent

EDUCATION

Bachelor of Science: Information Systems Management

Sep/2012 to Dec/2015

Ardhi University

Upper Second Class with 4.1 GPA

Advanced certificate of secondary education examination.

Kifungilo Girls Secondary School

PCM Division Two

Certificate of Secondary Education

Jan/2006 to 2009

Bendel Memorial Secondary School

Division One

CERTIFICATES

- Short Course attendance on secured web application development and penetration testing-Arusha Technical College
- Certificate For Excellent Performance, Vice Chancellor's Prize as Best Student (2014/2015) -Ardhi University.
- Certificate For Excellent Performance, University Prize as Best Student (2014/2015) -Ardhi University.
- Certificate of Leadership as Class Representative-Ardhi University Student (ARUSO)

PROFESSIONAL MEMBERSHIP

- ICT PROFESSIONALS REGISTRATION SYSTEM (IPRS)

LANGUAGE

Language	Reading	Listening	Writing
English	Excellent	Excellent	Excellent
Kiswahili	Excellent	Excellent	Excellent

REFEREES

Mr. Gilbert Chawe

Director-of-Information-Computer Technology
PSSSF P.O.BOX 1501
DODOMA,Tanzania
Cell: +255 784 267 389
Email: gilbert.chawe@psssf.go.tz

Betty Waized (PhD)

Dept. of Agriculture Economics and Agribusiness
School of Agricultural Economics and Business Studies
Sokoine University of Agriculture
P.O.Box 3007, Morogoro. Tanzania.
Cell: +255 688 823 222
Email: yzbetty@sua.ac.tz
alt. email: yzbetty@yahoo.com

Mr Alexander Sanga

Director Information System Dept. of Geomatics
National Health Insurance Fund, NHIF
P.O. Box 11360, Dar Es Salaam
Cell: +255 754 549 660
Email: alexandersanga@yahoo.com alt. email: asanga@nhif.or.tz

Mr. Godfrey Luwemba

Dept. of Geomatics
Ardhi University
P.O.Box 35176, Dar- es- salaam. Tanzania
Cell: +255 713 598 691
Email: luwembag@gmail.com

Name: BRIGHTNESS WILBROAD MAMUYA

Signature:

