

# KEH BAN NING

## SOFTWARE ENGINEERING

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### ABOUT ME

A collaborative problem-solver with a passion for crafting practical, user-focused tech solutions. I enjoy working in diverse teams, adapting quickly to new challenges, and turning ideas into functional code. Curious by nature and driven by purpose, I'm always on the lookout for opportunities to build, learn, and contribute to projects that create real-world impact.

### TECHNICAL SKILLS

- 1.Programming Languages: HTML/CSS, JavaScript, PHP, Java, C/C++, Dart, SQL
- 2.Frameworks & Tools: Flutter, Firebase, Laravel, Bootstrap, MySQL, Github, Android Studio, VS Code, Figma, XAMPP, Postman, Notion
- 3.Technologies & APIs: Firestore, Google API, UI/UX Design
- 4.Productivity Tools: Microsoft Word, Microsoft Excel, Google Workspace, Discord, Teams

### PROFESSIONAL EXPERIENCE

**Technical Helpdesk Support Intern**

2023-03 - 2023-08

Adaptive Netpoleon Malaysia Sdn Bhd

- Documented technical issues and solutions to enable tracking history and maintain accurate logs.
- Improved team performance by collaborating with coworkers and engineers to develop best practices for issue resolution.
- Acquired comprehensive knowledge of the company's distributed products and services.
- Mastered the customer communication system for addressing technical issues.
- Supported the validation process for support case contracts.
- Provided initial responses and follow-ups on support cases, collaborating closely with engineers until resolution.

### EDUCATION

**Bachelor of Computer Science (Software Engineering) With Honours**

2023 - 2026

*Universiti Malaysia Pahang Al-Sultan Abdullah*

- Current CGPA: 3.50

**Diploma in Computer Science**

2021 - 2023

*Universiti Malaysia Pahang Al-Sultan Abdullah*

- 3.71 CGPA
- Dean's List, Semester 1, 2021/2022
- Dean's List, Semester 2, 2021/2022

- Dean's List, Semester 3, 2021/2022
- Dean's List, Semester 1, 2022/2023

### ADDITIONAL INFORMATION

- **Languages:** Mandarin, English, Malay.
- **Awards/Activities:** UMPSA x Huawei AppGallery Mobile App Competition 2024 — Achieved Best Social App and secured a Top 10 placement in Track B of the Innovation Mobile App Product Competition. Developed FoodShare, a conceptual Flutter mobile app addressing the Zero Hunger goal (SDG 2).