

## **IT2403 Systems Analysis and Design (Compulsory)**

**BIT – 1<sup>st</sup> YEAR – SEMESTER 2**

### **INTRODUCTION**

This is one of the 4 courses designed for Semester 2 of Bachelor of Information Technology Degree program.

**CREDITS: 04**

### **LEARNING OUTCOME**

After successfully completing this module you will be able to:

- Describe fundamental concepts and trends that provide the context of Systems Analysis and Design methods and to apply the techniques practically to analyze and design an information system.

### **OUTLINE OF SYLLABUS**

<b>Topic</b>	<b>Minimum number of hours</b>
• Introduction to Information System Environment	05
• System Development Life Cycle	04
• Problem Definition	06
• Requirements Analysis	10
• Modeling Methods	22
• System Design	09
• Project Management	02

<ul style="list-style-type: none"> <li>Automated Tools and Technology</li> </ul>	02
Lectures	60
<b>Total for the subject</b>	<b>60</b>

## REQUIRED MATERIALS

### Main Reading:

1. Systems Analysis and Design Methods by Jeffrey L. Whitten and Lonnie D. Bentley, 7<sup>th</sup> edition, ISBN 0-07-063417-3, Tata McGraw-Hill, 2007.
2. <http://www.mhhe.com/whitten>

### Supplementary Reading:

3. Introduction to System Analysis and Design by Igor Hawryszkiewicz, 4<sup>th</sup> edition, Prentice-Hall, 1998.

## DETAILED SYLLABUS

### 1. Introduction to Information System Environment (5 hrs.)

#### Instructional Objectives

- Identify the problems in legacy systems
- Identify the various types of Information Systems and list their characteristics
- Recognize the various two types of processing modes

#### Material /Sub Topics

- 1.1 Information Systems (Ref 1 p7– p16)
  - 1.1.1 Stakeholders: Systems users, Systems owners, Systems designers, Systems builders, Systems analysts
  - 1.1.2 Legacy Systems (Refer Learning material)
- 1.2 Types of Information Systems (Ref 1 p6-p7)
  - 1.2.1 Transaction Processing System
  - 1.2.2 Management Information System
  - 1.2.3 Decision Support System
  - 1.2.4 Executive Information Systems
  - 1.2.5 Expert Systems
  - 1.2.6 Communications and collaboration Systems
  - 1.2.7 Office Automation Systems
- 1.3 Architecture based classification of Information Systems (Ref 1 p483 -p494)
  - 1.3.1 Centralized Systems
  - 1.3.2 Distributed Systems
    - 1.3.2.1 File server architecture

- 1.3.2.2 Client-server architecture
- 1.3.2.3 Internet based architecture
- 1.4 Processing Types (Ref 1 p584)
  - 1.3.1 Batch Processing
  - 1.3.2 Online Processing

## **2. System Development Life Cycle (SDLC) (4hrs.)**

### **Instructional Objectives**

- State the importance of SDLC in System Development
- Describe the phases of a Sequential SDLC
- State the importance of an iterative life cycle
- Identify general principles behind all System Development Methodologies
- Outline the major components of the systems development

### **Material /Sub Topics**

- 2.1 Sequential development approach (Ref 1 p89– p91, Refer Learning material)
  - 2.1.1 Sequential development Phases
  - 2.1.2 Problems with waterfall development approach
  - 2.1.3 Modified waterfall model
- 2.2 Iterative development approach (Ref1 p92)
- 2.3 Systems Development
  - 2.3.1 Underlying Principles for Systems Development (Ref1 p72-p76)
  - 2.3.2 Major components of System Development (Refer Learning material)
    - 2.3.2.1 Methodologies
    - 2.3.2.2 Modeling Methods
    - 2.3.2.3 Tools
  - 2.3.3 Life cycle Vs. Methodology (Ref1 p70-p71)

## **3. Problem Definition (6hrs.)**

### **Instructional Objectives**

- Define problems, opportunities and directives
- Describe the scope definition in terms of data, business processes, and interfaces
- State the importance of the Feasibility Study
- Identify the different tests used for feasibility
- List the methods of analyzing the feasibility of Candidate Systems
- Identify the important concepts of writing reports and presentations

### **Material /Sub Topics**

- 3.1 Problem discovery and Scope definition
  - 3.1.1 Where do System development projects come from (Ref1 p77)
  - 3.1.2 Define scope in terms of Data, Processes and Interfaces (Ref1 p167-p172)
  - 3.1.3 Problem discovery and analysis (Ref1 p210-p212)
- 3.2 Feasibility Study (Ref1 p414-p419)
  - 3.2.1 Introduction

- 3.2.2 Tests for Feasibility
  - 3.2.2.1 Operational Feasibility
  - 3.2.2.2 Cultural (or political) feasibility
  - 3.2.2.3 Technical Feasibility
  - 3.2.2.4 Schedule Feasibility
  - 3.2.2.5 Economic Feasibility
  - 3.2.2.6 Legal Feasibility
- 3.3 Cost Benefit Analysis (Ref1 p419-p426)
- 3.4 Feasibility Analysis of candidate systems (Ref1 p426-430)
  - 3.4.1 Candidate systems matrix
  - 3.4.2 Feasibility Analysis Matrix
- 3.5 The System Proposal (Ref1 p431-p437)
  - 3.5.1 Written report
  - 3.5.2 Formal presentation

## **4. Requirements Analysis (10hrs.)**

### **Instructional Objectives**

- Describe the importance of communication skills for gathering requirements for systems development
- Distinguish between the user desires and user requirements
- Identify different fact gathering techniques and list the advantages and disadvantages of each
- Draw a Document flow diagram for a given scenario

### **Material /Sub Topics**

- 4.1. Identifying Requirements (Ref1 p208-p234)
  - 4.1.1. Process of requirement Discovery
    - 4.1.1.1 Requirements discovery
    - 4.1.1.2 Documenting and analyzing requirements
    - 4.1.1.3 Requirements management
  - 4.1.2. Fact finding techniques
    - 4.1.2.1 Sampling of existing documentation
    - 4.1.2.2 Research and site visits
    - 4.1.2.3 Observation of the work environment
    - 4.1.2.4 Questionnaires
    - 4.1.2.5 Interviews
    - 4.1.2.6 Prototyping
    - 4.1.2.7 Joint Requirements Planning
- 4.2 Document Analysis (Refer Learning material)
  - 4.2.1 Documents of a System
  - 4.2.2 Document Flow Diagrams
    - 4.2.2.1 Physical movement of documents
    - 4.2.2.2 Usefulness of Document flow diagrams

## **5. Modeling Methods (22hrs.)**

### **Instructional Objectives**

- Identify the differences among process modeling, data modeling, and object modeling
- Identify the components of modeling methods; Data Flow diagrams, Entity Relationship Diagrams
- Describe the usage of modeling methods
- Identify the errors of an example diagram of a modeling method.
- Apply process modeling and data modeling in analyzing a system based on a given scenario.

### **Material /Sub Topics**

- 5.1 Process Modeling (Ref1 p316-p360)
  - 5.1.1 Introduction to process modeling
    - 5.1.1.1 Logical models
    - 5.1.1.2 Physical models
  - 5.1.2 Data Flow Diagrams
  - 5.1.3 Functional Decomposition Diagrams
  - 5.1.4 Event diagrams
  - 5.1.5 Process Descriptions
    - Structured English, Decision Tables, Decision Trees
- 5.2 Data Modeling (Ref1 p270-p283)
  - 5.2.1 Entities
  - 5.2.2 Attributes
  - 5.2.3 Relationships
- 5.3 Synchronization of System Models (Ref1 p359-p360)
- 5.4 Object Modeling (Ref1 p370-p382)

## **6. System Design (9hrs.)**

### **Instructional Objectives**

- Apply the modeling method to a given scenario in order to produce appropriate diagrams and justify your decisions.
- Identify and Differentiate between different System Design approaches.
- Describe the design phase tasks in terms of a computer based solution for a given system development project.
- Differentiate between logical and physical data flow diagrams.

### **Material /Sub Topics**

- 6.1 Introduction to system design (Ref1 p446- p453)
- 6.2 System Design Approaches (Ref1 p446- p453)
  - 6.2.1 Modern Structured Design - Structure Charts
  - 6.2.2 Information engineering
  - 6.2.3 Prototyping
  - 6.2.4 Joint Application Development (JAD)
  - 6.2.5 Rapid Application Development (RAD)
  - 6.2.6 Object Oriented Design

### 6.3 Application Architecture and Modeling (Ref1 p476-p502)

#### 6.3.1 Physical Data Flow Diagrams

#### 6.3.2 Information Technology Architecture

## 7 Project Management (2hrs) (Ref1 p119 - 129)

### Instructional Objectives

- Describe the causes for failure of a given information system and/or technology projects
- Describe the basic functions of project management
- Differentiate between PERT and Gantt charts as project management tools
- Draw a Gantt chart for a given project schedule

### Material /Sub Topics

#### 7.1 What is Project Management? (Ref1 p120- p127)

#### 7.2 Causes of failed projects

#### 7.3 Project manager competencies

#### 7.4 Project management functions

#### 7.5 Project management tools and techniques

##### 7.5.1 PERT charts

##### 7.5.2 Gantt charts

#### 7.6 Project management software

## 8. Automated Tools and Technology (2hrs.) (Ref1 p107-p111)

- Identify the functionalities of the different types of automated tools available for development of IS
- Explain Computer Aided Systems Engineering (CASE) & CASE tools, and their benefits

### Material /Sub Topics

#### 8.1 Computer Assisted Systems Engineering

##### 8.1.1 CASE Repositories

##### 8.1.2 CASE facilities

Diagramming tools, Dictionary tools, Design tools, Quality management tools, Documentation tools, Design and Code generator tools, Testing tools

##### 8.1.3 Forward and Reverse Engineering

#### 8.2 Application Development Environments

#### 8.3 Process and Project Management Tools

#### 8.4 Benefits of using CASE tools in Systems Development (Refer Learning material)

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## PLATFORM / TUTORIALS

No Practical required

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