

Microsoft license Based Subscription Business Logic

Author: Mohamed Rashad (Software Developer)

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Microsoft license Based Subscription Business Logic

This document containing an explanation of the business logic for implementing Microsoft license Based Subscription license in SoftTrend Marketplace:

Overview:

This feature allows users to view and try Microsoft license Based directly from our marketplace. Microsoft license Based subscription is the legacy model of subscription from Microsoft that retired on 1 March 2022 for purchasing new license and the renewal retired next year 2023.

How It Works:

1. Viewing License:

- When users browse our marketplace, they can subscribe to any Microsoft license Based license.
- From search you can enter name of any license you want

When a user starts to subscribe to any plan of Microsoft license Based, the process goes through several steps to ensure the payment is activated successfully.

Step 1 Validation Process:

1. Checking for user authentication:

- Checks user logged in or have an account on marketplace
- If not, it will go back him to the login page to login or create account.

2. Checking for a Microsoft Account:

- The system first checks if the user's company has a Microsoft Tenant Domain (essentially, if they have a Microsoft account connected to their business).
- If not, the user is shown an error message asking them to create one by registering through a link.

Then he will be asked to enter the quantity and term duration.

3. Checking for Subscription in sandbox version:

- The system Checks if user has 5 or more Subscriptions for sandbox accounts.
 - If the user exceeds this number, the user is shown an error message that

"You have exceeded maximum number of Sandbox subscriptions (5 Subscriptions)".

- The system Checks if user enter quantity more than 25 seats.
 - If the user exceeds this number, the user is shown an error message that

"You cannot purchase more than 25 seats per subscripion in sandbox account!"

 The system Checks if user already has this plan in his Microsoft subscription or pending order or cart item, the user is shown an error message that.

"You are already having this plan on your subscriptions or in Cart

4. Checking for Subscription in production version:

If he selects to add a plan already same as in his Microsoft subscription "You cannot buy more than 2 subscriptions with the same plan."

5.Checking for License Agreement Type and Organization Type:

If the user company not educational and he selected an academic license
 the user is shown an error message that:

"You cannot purchase this product because this product for education account only"

2. What Users Will See:

 Logged-In Users with a Microsoft Tenant ID and don't have the same plan in his Microsoft subscription or any order in the cart:

They can immediately start the process by clicking the "Add " button.

- Not Logged-In Users: They'll be prompted to register or log in first, then follow the process to start the subscription.
- Not Logged-In Users with a Tenant ID: They'll back to log in first, then follow the process to start the subscription.
- Logged-In Users without a Tenant ID: They'll be asked to register their Tenant ID (required by Microsoft) before starting the process of subscription.
- Logged-In Users already have same plan in their Microsoft subscription or cart item: if they click on "Add", They'll see message that they already have this subscription.
- Logged-In Users already have more than 5 subscriptions:
 if they click on "Add", They'll see message that they already have 5 subscriptions in sandbox only.
- Logged-In Users but enter quantity not between Minimum and Maximum
 Quantity in sandbox:

An error message that:

"This license quantity must between 1 seat or 25 seats"

Logged-In Users but enter quantity not between Minimum and Maximum
 Quantity in production:



3. Preparing shopping Cart:

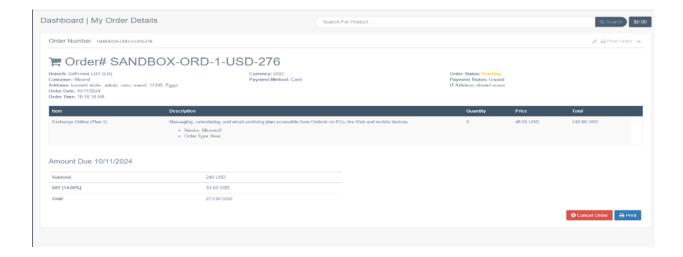
- After user enter the quantity and term duration, the system prepares to add it to the user's shopping cart.
- The data added to the cart and the shopping cart will contain the vendor, order type, product description, price and quantity.
- Then check with Microsoft partner center to confirm country code with Microsoft tenant to get the branch or country that user finalize with.
- And display payment methods to the user to choose they way he want to pay through it.
- The system checks the type of billing cycle (monthly, annual, or trial) for the offer based on the user's selection.

if the selected offer is trail and payment method is balance an error message shown that:

"You cannot purchase free product from balance payment method!"

- Users also can remove the item from the cart.
- If everything is fine, the system proceeds to the checkout phase.
 And The System will redirect the user to the order details page
- as shown in below screen shot from the Marketplace.

Shopping Cart Review your Cart **Product Description** Vendor Quantity Exchange Online (Plan 1) Vendor : Microsoft 240.00 USD Order Type: New Description:Messaging, calendaring, and email archiving plan accessible from Outlook on PCs, the Web and mobile devices. Please choose the branch you will use to transfer payment and receive invoice from 240.00 USD VAT (14.00%) 33.60 USD SoftTrend EGY (VAT:14.00%) Final Total 273.60 USD ○ Cash ○ Cheque ○ Wire Transfer Payment Method Promo Code . .



5.Completing the Order:

- It creates an order record that includes all the necessary details like the license offer, quantity, price, and order status.
- so, if the user chooses to pay Cash or cheque or wire transfer in this case status will be pending and waiting admin approval to finalize it to be in progress then completed after 10 minutes from admin approval.
- and if he chooses to pay from his balance from the wallet, the balance will deduct from the wallet and the order status will be in progress and will be completed after 10 minutes.

Order Finalization Process:

Partner Center Connection:

 system first connects to Microsoft Partner Center to check the availability of the requested offer for the user's company, based on thecompany's country.

> Fetching Order Details:

 The system retrieves the specific Microsoft offer details, including theproduct and SKU (a unique identifier for the license).

> Determining Billing Cycle:

 The system checks the type of billing cycle (monthly, annual, or trial) forthe offer based on the user's selection and country-specific settings

Creating the Microsoft Partner Center Cart:

 The selected license is added to a Microsoft Partner center cart. The cart includes information like the product, quantity (number of licenses), billingcycle, and term duration.

Checking Out the Microsoft Partner Center Cart:

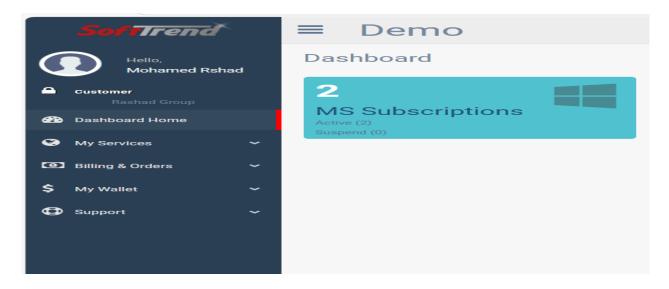
 The system attempts to finalize the purchase by checking out the cart withMicrosoft Partner Center. If there are no errors, the system proceeds to the next step.

Once the cart is checked out successfully, the system creates a subscription for the license. It stores important details like:

- The license nickname.
- The quantity of licenses.
- The renewal date (when the subscription needs to be renewed)
 inthis case no renewal date.
- After the order is finalized, the system sends a confirmation email to theuser with the details of their new subscription. The email includes:
 - The subscription name.
 - The quantity of licenses.
 - The term duration.
 - The renewal date.
 - The Microsoft subscription ID.

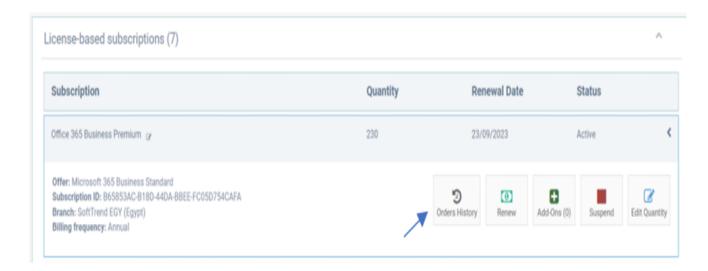
1. Managing license based Subscription:

once the confirmation email was sent to the customer now, he can start to manage the subscription, in dashboard home from MS Subscription to see all his Microsoft subscription a screen shot from the Marketplace.



 Then, he can start to manage his subscription and see renewal date and also the ability to renew, addon, increase or decrease quantity and suspend license.

from license-based subscriptions (see Figure 8) a screen shot from the Marketplace.



(Figure 8)

> Edit Quantity:

the customer can click on **Edit Quantity** button to increase or decrease quantity

- if the entered new quantity greater than the old quantity, the quantity will be upgraded after system
 - o check that the Subscription Status is Active.
 - check there is no Pending Or In progress Order Item order related to this subscription in cart.
 - Check that the new quantity is between Maximum Quantity or Minimum Quantity
 If not an error message:



- And will get order price based on daily price and days count.
- So, If everything is fine, the order will added to the cart successfully
 And complete the checkout process of finalization as shown in the above.
- if the entered new quantity less than the old quantity, the quantity will be downgraded after system
 - check that the Subscription Status is Active.
 - check there is no Pending Or In progress Order Item order related to this subscription in cart.
 - Check that the new quantity is between Maximum Quantity or Minimum Quantity
 If not an error message:
 - And will get order price based on daily price and days count.

- Check if new quantity < from old quantity and days count > 0 then will prepare shopping cart
- o So, If everything is fine, the order will added to the cart successfully

And complete the checkout process of finalization as shown in the above.

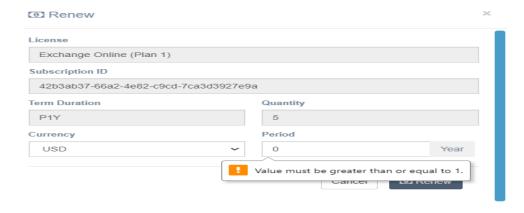
And confirmation message shown:

"Your decrease order from old Quantity to new Quantity has placed successfully and it is in progress. The refunded amount will be added to your balance once the order finished."

Renew:

the customer can click on **Renew** button to renew his license

- He will asked to enter period that he want to renew
- o System check that this period greater than one.



- After that if he enters valid period, the system will check the below to continue process of renewing the license:
 - Check for the current subscription
 - Check for current user authentication
 - check that the Subscription Status is Active.
 - check there is no Pending or In progress Order Item order related to this subscription in cart.

 Check if License Agreement Type is Corporate and renewal date is grater than max renewal date (2023, 1, 4) an message shown:

"Sorry, you cannot renew this subscription!"

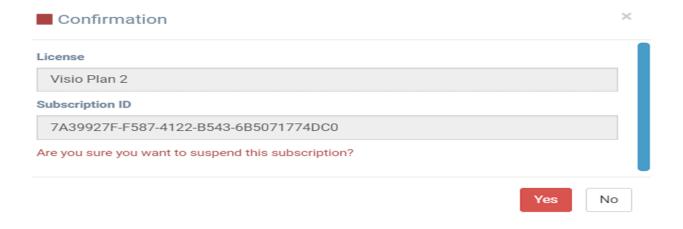
o So, If everything is fine, the order will added to the cart successfully

And complete the checkout process of finalization as shown in the above.

Suspend:

the customer can click on Suspend button to stop his license

He will ask to confirm that he wants to Suspend the license.

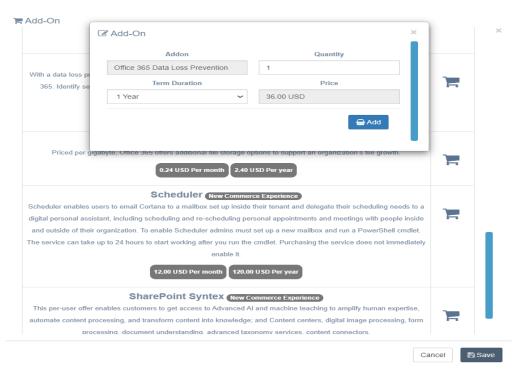


- if click yes, the system will check the below to continue process of suspend the license:
 - ✓ Check for current user authentication.
 - ✓ check that the Subscription Status is Active.
 - ✓ check there is no Pending or In progress Order Item order related to this subscription in cart.
 - ✓ Then check for the days count from now till renewal date.
 - ✓ So as days count is > 0, the system will build the shopping cart.
 - ✓ Then will calculate the refunded price to create the negative paid order to be credit note in the finalize phase and reflect to the customer wallet.

- ✓ So, the order will added to the cart successfully And complete the checkout process of finalization as shown in the above.
- ✓ But the order payment method always will be balance and status in progress.
- Also the customer can reactivate it again by click the same button that will be named Reactivate and continue process of check out as above

> Add-on:

the customer can click on Add-on button and see the availables to Add-on to his license



 And add it to the cart and continue process of finalization as discussed in the above.

> Order history:

the customer can click on Order history button and see Order history to his license

