

so um I usually go through the app but not always sometimes I just use the website if I'm already on my computer

Interviewer: okay and when you log in what usually happens

like sometimes it's fine but other times it says wrong password even though I KNOW it's not wrong like I literally copy paste it from my notes

INT: got it—

-- yeah and then I try the reset thing but then no email comes and I'm like ?? hello??

csharp

CopyEdit

[laughs]

sometimes it works but not consistently

INT: right, and how does that affect your work or whatever

oh yeah uh I just give up usually like I don't have time to deal with that

sometimes the site freezes too or it just doesn't click when you press stuff

like it lags and I don't know if it went through or not

INT:: ok and that happens like often?

idk yeah I guess like once or twice a week maybe

oh oh and one time I was filling out this form thing and got a call and came back and like it was GONE

no autosave or anything

INT: yeah wow ok

also my friend doesn't have these issues but he's on iPhone so maybe it's an Android thing?
not sure