Phase 7: Integration & External Access

1. API Limits

- Salesforce tracks the number of **API calls** made by external systems or integrations.
- In **Golden Era Enterprises CRM**, all major actions (Customer registration, Orders, Inventory tracking, Marketing Campaigns, Service Requests) are handled **inside Salesforce**.
- No external APIs are currently being used in this project, so **API limits are not a concern**.
- You can monitor API usage in **Setup → System Overview**, but no special configuration is required.