

User Acceptance Testing (UAT) Template

Date	20-06-2025
Team ID	LTVIP2025TMID53269
Project Name	DocSpot: Seamless Appointment Booking for Health
Maximum Marks	

Project Overview:

Project Name: DocSpot: Seamless Appointment Booking for Health

Project Description: **DocSpot** is a comprehensive digital platform designed to transform the way patients access healthcare by making appointment booking simple, fast, and hassle-free. Built for today's connected world, DocSpot empowers users to find the right healthcare professionals and schedule in-person or virtual appointments seamlessly—anytime, anywhere.

With an intuitive interface and real-time scheduling, patients can search for doctors based on specialty, location, availability, and patient reviews. The app provides detailed doctor profiles, helping users make informed decisions about their healthcare providers.

DocSpot also integrates telemedicine capabilities, allowing users to consult doctors remotely through secure video calls. Automated appointment reminders, digital health records, and in-app payments further enhance the patient experience, making healthcare more accessible and organized.

Project Version:v1.0.0

Testing Period: 2025-06-20 to 2025-06-27

Testing Scope:

- User registration/login
- Doctor search and filters
- Appointment booking, rescheduling, and cancellation
- Telemedicine (video calls)
- Notifications and reminders
- Payment processing
- Basic health record upload/view
- Admin and doctor dashboard features

Requirements to be Tested:

- As a patient, I want to view doctor profiles with experience, ratings, and consultation fees.
- As a doctor, I want to create and update my profile with my credentials and availability.
- As a user, I want to know that my personal and medical data is protected.

- As an admin, I want to monitor appointments and payments for issues.

Testing Environment:

Testing Environment

URL: https://docspot.exp.com

Credentials:

- **Patient:** test.patient@exp.com / patient321
- **Doctor:** test.doctor@exp.com / doctor321
- **Admin:** admin@docspot.com / admin321

Test Cases:

Test Case ID	Test Scenario	Test Steps	Expected Result	Actual Result	Pass/Fail
TC-001	Patient Login	1. Navigate to login page 2. Enter valid credentials 3. Click "Login"	Patient successfully logged in and redirected to homepage	Account created, redirected to dashboard	[Pass/Fail]
TC-002	Cancel Appointment	1. Login as patient 2. Go to "My Appointments" 3. Select an appointment and click "Cancel"	Appointment status updated to canceled, notification sent	Appointment will be canceled	[Pass/Fail]
TC-003	Payment Refund Process	1. Login as patient 2. Request refund for a paid appointment 3. Confirm refund request	Refund processed and status updated, amount returned to user	Payment can be returned	[Pass/Fail]

Bug Tracking:

Bug ID	Bug Description	Steps to reproduce	Severity	Status	Additional feedback
BG-001	Profile image not uploading	1. Go to profile 2. Click upload image 3. Choose file and submit	Low	Resolved	File format validation not enforced earlier
...

Sign-off:

Tester Name: Ravi K

Date: 20-06-2025

Signature: Ravi K

Notes:

- Ensure all user roles (Patient, Doctor, Admin) are tested for permission and access control.
- Test payment flow using valid and invalid card details in sandbox mode.