

MyIT Computer Services

MyIT and its partners offer much more than computer repair services. We helped our customers manage cost, safeguard data, improve service and reduce computer down-time. We bring over 15 years of IT consulting experience for fortune 500 companies.

Full Service

Full Service means single point of contact for all your computer problems and solutions for your business needs:

- Laptop/Desktop/Server Repair
- Internet/Network/Wireless Setup
- Printer/Ink/Drum Services
- Online and Offline Data Backup
- Data Recovery
- SPAM Filtering
- Application Support
- VOIP Setup
- Website Design/Hosting
- Domain & Email Hosting
- Server Administration
- eCommerce/catalog Solutions
- Remote Access & Secure VPN
- Case Management
- Training and more ...

Computer Care Plans

Which service plan is right for you? Please see inside for more details.

SmartCare
\$15
per Month

ProCare
\$25
per Month

PremiumCare
\$45
per Month

(866) 618-3712

Is my computer safe to use? Is my personal information being hijacked? Is online banking safe? Are my data safe? Frustrated from slow computer response? If you are not persistent about maintaining your computer, the chances are likely that you are at risk.

Who is maintaining your computer, your family's computer, your friend's computer, your local small business owner's computers? Do you spend countless hours troubleshooting problems with your internet service provider, application vendor, wireless router or computer manufacturer? Are you persistent about updating your software to protect your computer from new viruses and spyware? Do you need professional advice?

Service Plan

Our IT Service Plan is the solution to your computer frustrations. Our trusted expertise and best practices approach gives our customers peace of mind. Our IT service plan is a "do it for me" approach to maintaining your computer. Like an IT (**Information Technology**) department in a large corporation, we keep your computer running faster and safer. Don't wait until your business or personal information has been compromised before getting help. .

- **FULL SERVICE**
- **EXPERTISE**
- **RIGHT PRICE**



MyIT Computer Services

*For the business, we make it easy to keep
your business running smoothly*

*For your home, we make the family
computer a good place to spend time*

*Let our expertise and
Best Practices Approach
bring you*



SPECIAL !!!

FREE Onsite Assessment

Call for availability

MyIT Computer Services
125 Cambridge Street
Burlington, MA 01803
Tel: (781) 272-4040

MyIT Computer Services
705 Cambridge Street
Cambridge, MA 02141
Tel: (617) 314-9450

Call or visit our website for more
information and locations
Tel: (866) 618-3712
Web: www.callmyit.com

What is IT ?

Large business organizations have Information Technology (IT) departments to ensure smooth computer operations. We are your IT department, providing you with the same level of expertise and service at a price you can afford.

IT Services for Home

Home computing has become very complex. The internet, web applications, sound device, digital camera, and wireless network provide information and services through your home computers. Without regular maintenance, parents, students and teachers are at risk. Here are some common questions:

1. Is my computer safe to use?
2. Is my information being hijacked?
3. Are my data safe?
4. Why is my computer slow? Do I need a new PC?
5. Why do I get popup windows?
6. Why do I get so much SPAM?

IT Services for Small Business

Small businesses know all-too-well the necessity of having technology support. Yet, how can small businesses afford the high cost of internal IT support staff? We are your alternative to carrying personnel full-time at help desks and internal maintenance departments. We can help you answer the following questions:

1. Are we paying too much for internet, phone, computer hardware, software, printer, ink, helpdesk, and repair services?
2. Are we at risk to data loss, security breach, and data corruption.
3. Are we using the best technology and getting the most out of our existing technology investments? What options do we have?
4. Who do we call? Is it the application, operating system, network, internet, or a hardware problem?

Expertise

We offer your small business the advantage of our years of high-tech experience & business savvy! You'll be confident working with our expert staff. The proper knowledge, tools and experience are essential to great service. Our staff has sophisticated technology backgrounds. Some have more than two decades of computer industry experience. That is why we can provide you with big company service at a fair price that you can afford.



Right Price

Our secret to keeping costs down is simple—keep it simple, and do it right. The depth of industry experience we have to offer means efficiency & know-how you won't find at chain stores. For small businesses, We offer a clear strategy for maximizing your dollar so you waste less money maintaining your competitive edge with up-to-date technology.



Service Plans

Our IT service plan is a “do it for me” approach to maintaining your computer. Like the IT department in a large corporation, we maintain your computer and support your applications. For home, we make the family computer a good place to spend time again. For small business, we bring peace of mind with our expertise and best practices approach.



Computer Care Plans

SmartCare
\$15
per Month

The Smart Plan - for users who just want to keep their computer clean, safe and fast.
Suitable for casual home users, teachers, and students

ProCare
\$25
per Month

The Professional Plan - for users who need their computer to do work.
Suitable for teleworkers, contractors, and small business users

PremiumCare
\$45
per Month

The Premium Plan - for people who have critical business applications and data that demand minimal downtime.
Suitable for teleworkers and small business owners

PC CARE PLAN	Smart	Professional	Premium
Prices Monthly Per Computer	\$15	\$25	\$45
Protect your privacy	✓	✓	✓
Secure your network	✓	✓	✓
Maximize performance	✓	✓	✓
Includes Anti-virus software	✓	✓	✓
Includes Anti-spyware software	✓	✓	✓
Includes Firewall software or setup	✓	✓	✓
Best Practices for Web/Email/Networking	✓	✓	✓
Preventive monthly maintenance	✓	✓	✓
Proactive maintenance	✓	✓	✓
Local Data Backup		✓	✓
Remote Data Backup			✓
Microsoft Office Operations support		✓	✓
Troubleshooting			
Internet	✓	✓	✓
Network	✓	✓	✓
USB Devices		✓	✓
Printers		✓	✓
Computer Hardware			✓
Application Software			✓
Repairs			
Application Recovery			✓
Hardware (parts not included)			✓
Service Level Agreement			
Remote service response	4 hrs	2 hrs	1 hrs
*Within 4 hours onsite service			✓