

Project Development Phase

Salesforce Model Performance Test

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| Team ID | LTVIP2025TMID57633 |
| Project Title | Flight finder: navigating your air travel options |

Model Performance Testing

Project team shall fill the following information in model performance testing template.

| S.No. | Parameter | Values |
|-------|---------------|--|
| 1 | Model Summary | <p>Salesforce was used to manage customer data, track bookings, and automate workflows such as sending booking confirmations, payment receipts, and follow-up reminders. Objects and fields were created for `User`, `Flight`, `Booking`, and `Payment`. Reports were generated for daily and monthly revenue trends.</p> <p>Note: Data import works with validation – incorrect or duplicate records trigger error prompts.</p> |
| 2 | Accuracy | Training Accuracy – 98% Validation Accuracy – 98% |