

March 23, 2020

Modification of Competitions 2-3-1-20-1 and 2-3-1-20-7 (Bootcamp Providers), 2-3-1-20-3 (International Providers) and 2-3-1-20-5 (Domestic Providers) for the Professional Qualification Program of the Innovation and Human Capital Program for Competitiveness (PINN)

On the basis of Executive Decree 42227-MP-S of last March 16, which declared a national state of emergency throughout the Costa Rican territory due to the health emergency caused by COVID-19, and taking into consideration that public institutions have the duty to exercise precaution in health matters, in the sense that we should take the necessary preventive measures to reduce the risk of serious or irreparable damage to the health of inhabitants, **the terms are hereby modified for competitions 2-3-1-20-1 (bootcamp providers), 2-3-1-20-3 (international providers) and 2-3-1-20-5 (domestic providers) for the Professional Qualification Program of the PINN, for the purpose of authorizing providers deemed by CINDE to have satisfactorily met admissibility criteria to expand their service offers by including a virtual modality**, since such a modality tends to minimize the risk of potentially simultaneous or short-term occurrence of virus transmission chains resulting from face-to-face training.

To include the virtual modality in their offers, providers must supplement their technical proposals with the following minimum information:

- a. A detailed description of the online platform and/or website where they will be providing the training and/or certification;
- b. The mechanisms that ensure control of the participants' identity and attendance;
- c. The technical support mechanisms for the user with regard to use of the platform;
- d. The structure for individual monitoring of beneficiaries, explaining the strategy used to handle the beneficiaries' queries and questions and prevent program dropout;
- e. The instructor's methodology for transmitting knowledge through the platform;
- f. The mechanisms for complaining and handling user disagreements;
- g. The minimum technical requirements that beneficiaries must meet, such as computers, Internet access, systems or software. If, during the program, an operating system or software is going to be used that requires payment or membership, this should be supplied by the provider; and
- h. A cost breakdown of the proposed virtual modality.

A maximum of **six business days** from notice of this modification is granted for providers to remit the requested information to the email address proveedorespinn@cinde.org. For any questions concerning this modification, contact the email address proveedorespinn@cinde.org or call 2201-2889, 2201-2801 or 2201-2883.



Dr. Paola Vega Castillo
VICE MINISTER OF SCIENCE AND TECHNOLOGY
MINISTRY OF SCIENCE, TECHNOLOGY AND TELECOMMUNICATIONS

