

TechMart Shipping & Delivery

SHIPPING AND DELIVERY POLICY - TechMart Electronics

1. SHIPPING OPTIONS

We offer the following shipping methods:

- Standard Shipping (5-7 business days): FREE on orders over \$50
- Express Shipping (2-3 business days): \$9.99
- Next Day Delivery (1 business day): \$19.99
- Same Day Delivery (select cities only): \$29.99

2. ORDER PROCESSING TIME

All orders are processed within 1-2 business days. Orders placed after 2 PM EST are processed the next business day.

3. TRACKING YOUR ORDER

Once your order ships, you will receive an email with:

- Tracking number
- Carrier information (FedEx, UPS, or USPS)
- Estimated delivery date

You can also track your order at techmart.com/track

4. DELIVERY ISSUES

If your package is:

- **DELAYED:** Check tracking status. Contact us if no update for 48 hours.
- **DAMAGED:** Take photos and contact us within 24 hours for replacement.
- **LOST:** File a claim through our support portal. We will investigate and reship.
- **WRONG ITEM:** Keep the item and contact us. We will send the correct item.

5. INTERNATIONAL SHIPPING

We ship to Canada, UK, and EU countries. International shipping takes 7-14 business days.

Customs fees are the responsibility of the customer.

6. P.O. BOX DELIVERIES

We can ship to P.O. boxes for Standard Shipping only. Express and Next Day options require a physical address.

7. DELIVERY SIGNATURE

Orders over \$500 require signature confirmation for security.

Contact shipping support: shipping@techmart.com or 1-800-TECHMART option 2.