

# **GOEL Electronics Refund Policy**

## **REFUND POLICY - GOEL Electronics**

### **1. GENERAL REFUND POLICY**

All products purchased from GOEL Electronics can be returned within 30 days of purchase for a full refund. The item must be in original packaging and unused condition.

### **2. REFUND ELIGIBILITY**

- Products must be returned within 30 days of delivery
- Items must be unused and in original packaging
- Original receipt or order confirmation is required
- Refunds are processed to the original payment method

### **3. REFUND PROCESS**

Step 1: Contact our support team at [support@GOEL Electronics.com](mailto:support@GOEL Electronics.com) or call 1-800-GOEL Electronics

Step 2: Provide your order number and reason for return

Step 3: Receive a Return Merchandise Authorization (RMA) number

Step 4: Ship the item back using the prepaid label we provide

Step 5: Refund is processed within 5-7 business days after we receive the item

### **4. NON-REFUNDABLE ITEMS**

- Opened software or digital downloads
- Customized or personalized products
- Items marked as "Final Sale"
- Gift cards

### **5. PARTIAL REFUNDS**

If an item is returned with missing parts or damage, a partial refund may be issued based on the condition assessment.

## 6. LATE RETURNS

Items returned after 30 days but within 60 days may be eligible for store credit only.

For any refund-related questions, contact our Customer Support team at support@GOEL Electronics.com or call 1-800-GOEL Electronics (1-800-832-4627).