TechMart Refund Policy

REFUND POLICY - TechMart Electronics

1. GENERAL REFUND POLICY

All products purchased from TechMart Electronics can be returned within 30 days of purchase for a full refund. The item must be in original packaging and unused condition.

2. REFUND ELIGIBILITY

- Products must be returned within 30 days of delivery
- Items must be unused and in original packaging
- Original receipt or order confirmation is required
- Refunds are processed to the original payment method

3. REFUND PROCESS

Step 1: Contact our support team at support@techmart.com or call 1-800-TECHMART

Step 2: Provide your order number and reason for return

Step 3: Receive a Return Merchandise Authorization (RMA) number

Step 4: Ship the item back using the prepaid label we provide

Step 5: Refund is processed within 5-7 business days after we receive the item

4. NON-REFUNDABLE ITEMS

- Opened software or digital downloads
- Customized or personalized products
- Items marked as "Final Sale"
- Gift cards

5. PARTIAL REFUNDS

If an item is returned with missing parts or damage, a partial refund may be issued based on the condition assessment.

6. LATE RETURNS

Items returned after 30 days but within 60 days may be eligible for store credit only.

For any refund-related questions, contact our Customer Support team at support@techmart.com or call 1-800-TECHMART (1-800-832-4627).